## KM-1650/2050

# SERVICE MANUAL 

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## CAUTION

DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE RECOMMENDED BY THE MANUFACTURER. DISPOSE OF USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.

## ATTENTION

IL Y A DANGER D'EXPLOSION S'IL Y A REMPLACEMENT INCORRECT DE LA BATTERIE. REMPLACER UNIQUEMENT AVEC UNE BATTERIE DU MÊME TYPE OU D'UN TYPE RECOMMANDÉ PAR LE CONSTRUCTEUR. METTRE AU RÉBUT LES BATTERIES USAGÉES CONFORMÉMENT AUX INSTRUCTIONS DU FABRICANT.

## Version history

| Version | Date | Replaced pages | Remarks |
| :---: | :---: | :--- | :--- |
| 3.0 | June 14, 2005 | $1-3-6,1-3-11,1-3-13,1-4-2,1-4-3,1-4-4,1-4-12$, | - |
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|  |  | $1-4-37,1-4-52,1-5-18,1-6-11,1-6-16,1-6-18$, |  |

## Safety precautions

This booklet provides safety warnings and precautions for our service personnel to ensure the safety of their customers, their machines as well as themselves during maintenance activities. Service personnel are advised to read this booklet carefully to familiarize themselves with the warnings and precautions described here before engaging in maintenance activities.

## Safety warnings and precautions

Various symbols are used to protect our service personnel and customers from physical danger and to prevent damage to their property. These symbols are described below:

ADANGER: High risk of serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

WARNING: Serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

A CAUTION: Bodily injury or damage to property may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

## Symbols

The triangle ( $\triangle$ ) symbol indicates a warning including danger and caution. The specific point of attention is shown inside the symbol.


General warning.


Warning of risk of electric shock.


Warning of high temperature.

Q indicates a prohibited action. The specific prohibition is shown inside the symbol.


General prohibited action.


Disassembly prohibited.
indicates that action is required. The specific action required is shown inside the symbol.


General action required.


Remove the power plug from the wall outlet.

Always ground the copier.

## 1.Installation Precautions


#### Abstract

A WARNING - Do not use a power supply with a voltage other than that specified. Avoid multiple connections to one outlet: they may cause fire or electric shock. When using an extension cable, always check that it is adequate for the rated current. - Connect the ground wire to a suitable grounding point. Not grounding the copier may cause fire or electric shock. Connecting the earth wire to an object not approved for the purpose may cause explosion or electric shock. Never connect the ground cable to any of the following: gas pipes, lightning rods, ground cables for telephone lines and water pipes or faucets not approved by the proper authorities




## ACAUTION:

- Do not place the copier on an infirm or angled surface: the copier may tip over, causing injury

- Do not install the copier in a humid or dusty place. This may cause fire or electric shock. $\qquad$

- Do not install the copier near a radiator, heater, other heat source or near flammable material.

This may cause fire.


- Allow sufficient space around the copier to allow the ventilation grills to keep the machine as cool as possible. Insufficient ventilation may cause heat buildup and poor copying performance.
- Always handle the machine by the correct locations when moving it $\qquad$

- Always use anti-toppling and locking devices on copiers so equipped. Failure to do this may cause the copier to move unexpectedly or topple, leading to injury.
- Avoid inhaling toner or developer excessively. Protect the eyes. If toner or developer is accidentally ingested, drink a lot of water to dilute it in the stomach and obtain medical attention immediately. If it gets into the eyes, rinse immediately with copious amounts of water and obtain medical attention.
- Advice customers that they must always follow the safety warnings and precautions in the copier's instruction handbook.



## 2.Precautions for Maintenance


#### Abstract

AWARNING - Always remove the power plug from the wall outlet before starting machine disassembly. $\qquad$ - Always follow the procedures for maintenance described in the service manual and other related brochures. $\qquad$ - Under no circumstances attempt to bypass or disable safety features including safety mechanisms and protective circuits.




- Always use parts having the correct specifications. $\qquad$

- Always use the thermostat or thermal fuse specified in the service manual or other related brochure when replacing them. Using a piece of wire, for example, could lead to fire or other serious accident.

- When the service manual or other serious brochure specifies a distance or gap for installation of a part, always use the correct scale and measure carefully.

- Always check that the copier is correctly connected to an outlet with a ground connection.
- Check that the power cable covering is free of damage. Check that the power plug is dust-free. If it is dirty, clean it to remove the risk of fire or electric shock.

- Never attempt to disassemble the optical unit in machines using lasers. Leaking laser light may damage eyesight.

- Handle the charger sections with care. They are charged to high potentials and may cause electric shock if handled improperly.



## ACAUTION

- Wear safe clothing. If wearing loose clothing or accessories such as ties, make sure they are safely secured so they will not be caught in rotating sections.

- Use utmost caution when working on a powered machine. Keep away from chains and belts.

- Handle the fixing section with care to avoid burns as it can be extremely hot.

- Check that the fixing unit thermistor, heat and press rollers are clean. Dirt on them can cause abnormally high temperatures

- Do not remove the ozone filter, if any, from the copier except for routine replacement. $\qquad$
- Do not pull on the AC power cord or connector wires on high-voltage components when removing them; always hold the plug itself.

- Do not route the power cable where it may be stood on or trapped. If necessary, protect it with a cable cover or other appropriate item.

- Treat the ends of the wire carefully when installing a new charger wire to avoid electric leaks. $\qquad$
- Remove toner completely from electronic components.

- Run wire harnesses carefully so that wires will not be trapped or damaged. $\qquad$
- After maintenance, always check that all the parts, screws, connectors and wires that were removed, have been refitted correctly. Special attention should be paid to any forgotten connector, trapped wire and missing screws

- Check that all the caution labels that should be present on the machine according to the instruction handbook are clean and not peeling. Replace with new ones if necessary.

- Handle greases and solvents with care by following the instructions below:


Use only a small amount of solvent at a time, being careful not to spill. Wipe spills off completely. Ventilate the room well while using grease or solvents.
Allow applied solvents to evaporate completely before refitting the covers or turning the power switch on. Always wash hands afterwards.

- Never dispose of toner or toner bottles in fire. Toner may cause sparks when exposed directly to fire in a furnace, etc.

- Should smoke be seen coming from the copier, remove the power plug from the wall outlet immediately. $\qquad$



## 3.Miscellaneous


#### Abstract

A WARNING - Never attempt to heat the drum or expose it to any organic solvents such as alcohol, other than the specified refiner; it may generate toxic gas.




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| 1-1-1 Specifications |  |
| :---: | :---: |
| Type..........................................Desktop |  |
| Copying system ............... | Indirect electrostatic system |
| Originals. | Sheets, books and 3-dimensional objects (Maximum original size: A3/11" x 17") |
| Original feed system | Fixed |
| Copy paper.. | Paper weights |
|  | Drawer: 60-105 g/m² |
|  | Bypass table: $45-160 \mathrm{~g} / \mathrm{m}^{2}$ |
|  | Paper type Drawer: Plain paper, recycled paper and colored paper |
|  | Bypass table: Plain paper, recycled paper, thin paper, thick paper and colored paper |
| Copying sizes | Maximum: A3/11" x 17" |
|  | Minimum: A6R /5 1/2" x 8 1/2" |
| Magnification ratios.. | Manual mode: 25-200\%, 1\% increments |
| Copy speed. | At 100\% magnification in copy mode: |
|  | 16 ppm model $\quad 20 \mathrm{ppm}$ model |
|  | A4: 16 copies/min. A4: 20 copies/min. |
|  | A4R: 13 copies/min. A4R: 13 copies/min. |
|  | A : 8 copies/min. A3: 10 copies/min. |
|  | A5R: 10 copies/min. A5R: 10 copies/min. |
|  | A6R: 10 copies/min. A6R: 10 copies/min. |
|  | B5: 16 copies/min. B5: 20 copies/min. |
|  | B5R: 13 copies/min. B5R: 13 copies $/ \mathrm{min}$. |
|  | B4 ( $257 \times 364 \mathrm{~mm}$ ): 8 copies/min. B4 ( $257 \times 364 \mathrm{~mm}$ ): 11 copies/min. |
|  | 11" x 8 1/2": 16 copies/min. $11{ }^{\prime \prime} \times 881 / 2^{\prime \prime}: 20$ copies/min. |
|  | $81 / 2 " \times 11 ": 13$ copies/min. $81 / 2^{\prime \prime} \times 11^{\prime \prime}: 13$ copies/min. |
|  | $11 " \times 17 ": 8$ copies/min. 11" x17": 10 copies/min. |
|  | $81 / 2^{\prime \prime} \times 14^{\prime \prime}$ : 8 copies/min. $81 / 2^{\prime \prime} \times 14{ }^{\prime \prime}: 11$ copies/min. |
| First copy time | .Approximately 5.9 s or less (A4/11" x $81 / 2^{\prime \prime}$ ) |
| Warm-up time | Less then 20 s (room temperature $23^{\circ} \mathrm{C} / 73.4^{\circ} \mathrm{F}, 50 \% \mathrm{RH}$ ) |
|  | Time for recovery from low power mode: 10 s |
|  | Time for recovery from sleep mode: 20 s |
| Paper feed system. | Automatic feed |
|  | Capacity: |
|  | Drawers: 300 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$ ) |
|  | 100 sheets ( $90-105 \mathrm{~g} / \mathrm{m}^{2}$ ) |
|  | Manual feed |
|  | Capacity: |
|  | Bypass: 50 sheets (A4/11" x $81 / 2^{\prime \prime}$ or less) |
|  | 25 sheets (A3, B4, 11" x 17", $81 / 2^{\prime \prime} \times 14{ }^{\prime \prime}$ ) |
| Paper ejection system | In-machine ejection (face down) |
|  | Capacity: 250 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$ ) |
| Continuous copying ... | 1-999 sheets |
| Photoconductor........... | OPC (drum diameter 30 mm ) |
| Charging system.. | Single positive corona charging |
| Recording system. | Semiconductor laser |
| Developing system. | Single component developing system |
|  | Toner: magnetism toner |
|  | Toner replenishing: automatic from a toner container |
| Transfer system.. | Transfer roller |
| Separation system .... | Curvature separation and separation electrode |
| Fixing system... | Heat roller |
|  | Heat source: halogen heaters (120 V specifications: main 550 W , sub 400W/ 220-240 |
|  |  |
|  | Control temperature. $170{ }^{\circ} \mathrm{C} 338^{\circ} \mathrm{F}$ ( $180^{\circ} \mathrm{C} / 356{ }^{\circ} \mathrm{F}$ on and after 6 th sheet) |
|  | Abnormally high temperature protection device: $180^{\circ} \mathrm{C} / 356^{\circ} \mathrm{F}$ thermostat |
|  | Fixing pressure: 44.1 N |
| Charge erasing system..... | Exposure by cleaning lamp |
| Cleaning system ..........................Cleaning blade |  |
| Scanning system .........................Flat bed scanning by CCD image sensor |  |
| Bitmap memory............................ 35 MB (standard) |  |
| Image storage memory... | 29 MB (standard) |



## Printer functions

| Printing speed.............................Same as copying speed |  |
| :---: | :---: |
| First print time . | Approx. 5.5 s (A4/11" x $81 / 2^{\prime \prime}$ ) |
| Resolution.................................. 300 dpi, 600 dpi, Fast 1200 mode |  |
| Memory ...................................... 64 MB (standard) |  |
|  | Additional memory: $32 \mathrm{MB}, 64 \mathrm{MB}, 128 \mathrm{MB}$ and 256 MB Hard disk: $340 \mathrm{MB}, 512 \mathrm{MB}$ and 1 GB |
| Applicable OS.. | Microsoft Windows 95/98/Me/NT4.x/2000/XP |
|  | Apple Macintosh OS 9.x/OS X 10.x |
|  | UNIX/Linux |
| Interface | Parallel interface (based on IEEE1284) |
|  | Network interface |
|  | USB 2.0 (USB Hi-Speed) |
|  | Network interface card (option) |


| Duplex unit |  |
| :---: | :---: |
| Type ..........................................Internal type |  |
| Copy paper .................................Paper weights: $64-90 \mathrm{~g} / \mathrm{m}^{2}$ |  |
|  | Paper type: Plain paper, recycled paper and colored paper |
| Paper sizes | .A3-A5R/11" x 17" - $51 / 2^{\prime \prime} \times 81 / 2^{\prime \prime}$ |
| Power source | . Electrically connected to the MFP |
| Dimensions | .368 (W) x 53 (D) $\times 180$ (H) mm |
|  | 14 1/2" (W) x 2 1/16" (D) x 7 1/16" (H) |
| Weight. | . Approx. $0.65 \mathrm{~kg} / 1.43 \mathrm{lbs}$ |

## 1-1-2 Parts names

(1) MFP


Figure 1-1-1

1. Original cover
2. Copy storage section
3. Operation panel
4. Drawer 1
5. Drawer 2 ( 20 ppm model only)
6. Width guide
7. Length guide
8. Left cover handle
9. Bypass tray
10. Support guide
11. Slider
12. Contact glass
13. Original size indicator plates
14. Left cover
15. Waste toner box
16. Toner container release lever
17. Toner container
18. Cleaner rod
19. Front cover
20. Power switch
21. Power switch cover
22. Handles for transport
23. Network interface connector
24. USB interface connector
25. Parallel interface connector
26. Memory card slot

## (2) Operation panel



Figure 1-1-2

1. System Menu/Counter key and indicator
2. Copier key and indicator
3. Printer key and indicator
4. Scanner key and indicator
5. Fax key and indicator
6. Combine key and indicator
7. Border Erase key and indicator
8. Duplex/Split Page key and indicator
9. Offset key and indicator
10. Function key
11. Scanner Function key
12. Auto Selection key and indicator
13. Margin key and indicator
14. Sort key and indicator
15. Staple key and indicator
16. Program key
17. Zoom key / Left cursor key
18. Auto\%/100\% key / Down cursor key
19. Original Size key / Up cursor key
20. Paper Select key / Right cursor key
21. Enter key
22. Image quality mode select key
23. Auto Exposure key
24. Lighter key / Darker key / exposure display
25. Message display
26. Ready indicator
27. Data indicator
28. Attention indicator
29. Job Accounting key
30. Interrupt key and indicator
31. Energy Saver key and indicator
32. Power key and indicator
33. Numeric keys
34. Reset key
35. Stop/Clear key
36. Start key and indicator
37. Main power indicator

## 1-1-3 Machine cross section



Figure 1-1-3 Machine cross section

1. Paper feed section
2. Optical section
3. Drum section
4. Developing section
5. Transfer and separation section
6. Fixing section
7. Exit and switchback section
8. Duplex section

## 1-1-4 Drive system



Figure 1-1-4

1. Drive motor gear
2. Gear 122
3. Registration gear 51
4. Registration motor gear
5. Gear 32
6. Gear 25
7. Gear 25
8. Gear 20
9. Paper feed clutch gear
10. Gear 30
11. Gear 31
12. Gear 25
13. Gear 49
14. Gear $30 / 23$
15. Developing gear 25
16. Developing gear 26
17. Fixing joint gear 29
18. Gear 40
19. Gear 40
20. Gear $88 / 34$
21. Gear 40
22. Fixing joint gear 40
23. Coupling gear
24. Gear 50
25. Gear 60
26. Exit motor gear
27. Gear 43/20

## 1-2-1 Drum

Note the following when handling or storing the drum.
When removing the drum unit, never expose the drum surface to strong direct light.
Keep the drum at an ambient temperature between $-20^{\circ} \mathrm{C} /-4^{\circ} \mathrm{F}$ and $55^{\circ} \mathrm{C} / 131^{\circ} \mathrm{F}$ and at a relative humidity not higher than $90 \%$ RH. Avoid abrupt changes in temperature and humidity.
Avoid exposure to any substance which is harmful to or may affect the quality of the drum.
Do not touch the drum surface with any object. Should it be touched by hands or stained with oil, clean it.

## 1-2-2 Toner

Store the toner in a cool, dark place. Avoid direct light and high humidity.

## 1-2-3 Installation environment

1. Temperature: $10-32.5^{\circ} \mathrm{C} / 50-90.5^{\circ} \mathrm{F}$
2. Humidity: $15-80 \%$ RH
3. Power supply: $120 \mathrm{~V} \mathrm{AC}, 9.0 \mathrm{~A}$ 220-240 V AC, 5.0 A
4. Power source frequency: $50 \mathrm{~Hz} \pm 0.3 \% / 60 \mathrm{~Hz} \pm 0.3 \%$
5. Installation location

Avoid direct sunlight or bright lighting. Ensure that the photoconductor will not be exposed to direct sunlight or other strong light when removing paper jams.
Avoid extremes of temperature and humidity, abrupt ambient temperature changes, and hot or cold air directed onto the machine.
Avoid dust and vibration.
Choose a surface capable of supporting the weight of the machine.
Place the machine on a level surface (maximum allowance inclination: $1^{\circ}$ ).
Avoid air-borne substances that may adversely affect the machine or degrade the photoconductor, such as mercury, acidic of alkaline vapors, inorganic gasses, NOx, SOx gases and chlorine-based organic solvents.
Select a room with good ventilation.
6. Allow sufficient access for proper operation and maintenance of the machine.

Machine front: 1000 mm/39 3/8" Machine rear: 100 mm/3 15/16"
Machine right: $300 \mathrm{~mm} / 11$ 13/16" Machine left: $300 \mathrm{~mm} / 11$ 13/16"

a: $571 \mathrm{~mm} / 22$ 1/2"
b: $593 \mathrm{~mm} / 23 \mathrm{3} / 8^{\prime \prime}$
c: $502 \mathrm{~mm} / 19 \mathrm{3} / 4^{\prime \prime}$
d: $1371.5 \mathrm{~mm} / 54{ }^{\prime \prime}$
e: $1323 \mathrm{~mm} / 52$ 1/16"
f: $952.5 \mathrm{~mm} / 37$ 1/2"
g: $605 \mathrm{~mm} / 23$ 13/16"

Figure 1-2-1 Installation dimensions

## 1-3-1 Unpacking and installation

(1) Installation procedure


Unpacking.

16 ppm model


Figure 1-3-1a Unpacking

1. MFP
2. Power cord
3. Toner container
4. Outer case
5. Lower left pad
6. Lower right pad
7. Upper left pad
8. Upper right pad
9. Inner frame
10. Left spacer
11. Rear spacer
12. Rear pad
13. Skid
14. Belt
15. Eject sheet
16. Machine cover
17. Bar code labels
18. Top sheet
19. Original holder
(Asia and Oceania)
20. Operation guide Cassette size sheet
Paper protection bag
Error code label
Inspection report

* Place the machine on a level surface.

20 ppm model


Figure 1-3-1b Unpacking

1. MFP
2. Power cord
3. Toner container
4. Outer case
5. Lower left pad
6. Lower right pad
7. Upper left pad
8. Upper right pad
9. Inner frame
10. Left spacer
11. Rear spacer
12. Rear pad
13. Skid
14. Belt
15. Eject sheet
16. Machine cover
17. Bar code labels
18. Top sheet
19. Original holder (Asia and Oceania)
20. Front pad
21. Operation guide Cassette size sheet Paper protection bag Error code label Inspection report

* Place the machine on a level surface.


## Install the optional paper feeder.

1. Install the optional paper feeder as necessary (see pages 1-3-7 to 1-3-8).

Remove the tapes and pins.

1. Remove the ten tapes ( 16 ppm model). Remove the fifteen tapes ( 20 ppm model).


Figure 1-3-2
2. Remove the two pins for light source unit.


Figure 1-3-3

## nstall the original cover or the optional DP.

1. Install the original cover or optional DP (see pages 1-3-9 to 1-3-12 when installing the DP).

Install the optional duplex unit.

1. Install the optional duplex unit as necessary (see pages 1-3-13 to 1-3-15).

Install the optional finisher or job separator.

1. Install the optional finisher or job separator as necessary (see pages 1-3-22 to 1-3-34).

Install the toner container.

1. Open the front cover.
2. Tap the top of the toner container five to six times.
3. Shake the toner container approximately 10 times in the horizontal direction to stir toner.
4. Turn the toner container release lever and gently push the toner container into the MFP. *Push the container all the way into the MFP until it locks in place.
5. Restore the toner container release lever.
6. Close the front cover.


Figure 1-3-4

## Connect the power cord.

1. Connect the power cord to the connector on the MFP.
2. Insert the power plug into the wall outlet and turn the power switch on.
nstalling the toner (maintenance item U130).
3. Enter the maintenance mode by entering " 10871087 " using the numeric keys.
4. Enter "130" using the numeric keys and press the start key.
5. Select the"EXECUTE" using the up/down cursor keys
6. Press the start key to execute the maintenance item. Installation of toner starts and time (minutes) is indicated until the installation ends.
7. When the installation is complete, "FINISHED" will be displayed if the installation is successful or "NG" will be displayed if it has failed.
If "NG" is displayed, check to see if the toner container contains toner and to see if the toner container sensor malfunctions and then try again.
8. Press the stop/clear key.

Load paper.

1. Load paper in the drawer.

Output an own-status report (maintenance item U000).

1. Enter " 000 " using the numeric keys and press the start key.
2. Select "MAINTENANCE" and press the start key to output a list of the current settings of the maintenance items.
3. Press the stop/clear key.

Exit maintenance mode.

1. Enter "001" using the numeric keys and press the start key.

The machine exits the maintenance mode.

Make test copies.

1. Place an original and make test copies.

End of installation.

## 1-3-2 Setting initial copy modes

Factory settings are as follows:

| Maintenance <br> item No. | Contents | Factory setting |
| :--- | :--- | :--- |
| U253 | Switching between double and single counts | Double count |
| U254 | Turning auto start function on/off | ON |
| U258 | Switching copy operation at toner empty detection | SINGLE MODE |
| U260 | Changing the copy count timing | After ejection |
| U264 | Setting the display order of the date | Month/Day/Year (Inch specifications) |
| U277 | Setting auto aplication change time | Day/Month/Year (Metric specifications) |
| U326 | Setting the black line cleaning indication | OO |
| U342 | Setting the ejection restriction | ON |
| U343 | Switching between duplex/simplex copy mode | OFF |
| U344 | Setting preheat/energy saver mode | ENERGY STAR |

## 1-3-3 Installing the paper feeder (option)

## <Procedure>

1. Place the MFP on the paper feeder by aligning the positioning insertion sections of the MFP with the positioning pins at the rear part of the paper feeder.

* When placing the MFP, take care not to hit the MFP against the drawer, the pins or ground plate of the paper feeder.

Stack a paper feeder on another paper feeder by aligning the positioning insertion sections of the first paper feeder with the positioning pins at the rear part of the second paper feeder.
(For 16 ppm model, three paper feeders can be added.
For 20 ppm model, two paper feeders can be added.)


Figure 1-3-5


Figure 1-3-6


Figure 1-3-7

## Adjusting the leading edge timing

1. Run maintenance mode 034.

Select ADJ, RCL ON TIMING and press the start key.
First optional cassette: Select RCL T1.
Second optional cassette: Select RCL T2.
Third optional cassette: Select RCL T3.
For models equipped with two standard cassettes, adjust only RCL T2 and RCL T3.
Press the Interrupt key to output the test pattern and check the image. If an adequate image cannot be obtained, carry out the following adjustment.
2. If a test pattern a is obtained, increase the adjustment value.

If a test pattern $b$ is obtained, decrease the adjustment value.
Setting range: -5.0-+10.0
Changing the value by one moves the leading edge by 0.1 mm .
3. Output the test pattern again.
4. Repeat steps 2 and 3 until an adequate image is obtained.


Adequate image


Test pattern a


Test pattern b

Figure 1-3-8-1

## Adjusting the center line

1. Run maintenance mode 034.

Select ADJ, LSU OUT TIMING and press the start key.
First optional cassette: Select LSU T1.
Second optional cassette: Select LSU T2.
Third optional cassette: Select LSU T3.
For models equipped with two standard cassettes, adjust only LSU T2 and LSU T3.
Press the Interrupt key to output the test pattern and check the image. If an adequate image cannot be obtained, carry out the following adjustment.
2. If a test pattern a is obtained, increase the adjustment value.

If $a$ test pattern $b$ is obtained, decrease the adjustment value.
Setting range: -7.0-+10.0
Changing the value by one moves the center line by 0.1 mm .
3. Output the test pattern again.
4. Repeat steps 2 and 3 until an adequate image is obtained.


Adequate image


Test pattern a


Test pattern b

Figure 1-3-8-2

## Installing the drawer heater (option)

Drawer heater installation requires the following parts:
Drawer heater (P/N 120 V specifications: 2A727480, 220-240 V specifications: 2A727490)
Ground plate (P/N 3BG02060)
Drawer heater mounting plate (P/N 3HW02030)
One (1) M3 x 6 tap-tight S binding screw (P/N B3023060)

## <Procedure>

1. Remove the rear cover of the paper feeder.
2. Pull out the drawer.
3. Fit the drawer heater to the hook on the drawer heater mounting plate.
Mount the heater so that the projection of the drawer heater mounting plate is inserted into the hole of the drawer heater.

* After mounting, check that the projection is securely inserted into the hole and that the drawer heater does not move forward/backward or right/left.

4. Fit the ground plate to the drawer heater mounting plate using the M3 $\times 6$ taptite $S$ binding screw.


Figure 1-3-9-1


Figure 1-3-9-2
7. Fit the three holes on the front of the drawer heater mounting plate to the positioning portion and the fitting portions on the front side of the machine.


Figure 1-3-9-3
8. Connect the connector of the drawer heater wire to YC3 on the drawer heater PCB.
Put the drawer heater wire inside the paper feeder cover by bending.
9. Refit all the removed parts.


Figure 1-3-9-4

## 1-3-4 Installing the DP (option)

## <Procedure>

1. Remove the original holder and remove the two screws from the rear top cover.
2. Pass the two pins through the screw holes of the rear top cover and attach them to the lower frame.
3. Place the DP on the MFP by fitting the pins into the holes at the hinge sections of the DP and sliding them toward the front side.
4. Secure the DP with the two TP Taptite chromate screws $\mathrm{M} 4 \times 10$ and the two screws that have been removed in step 1 .

Figure 1-3-10

Figure 1-3-11


Figure 1-3-12
5. Close the DP, fit the fixing fitting from the rear side of the right hinge, and secure it with the two bronze TP screws $\mathrm{M} 3 \times 06$.
6. Connect the cable of the DP to the MFP. * Be sure to tighten the fixing screws on both side of the connector. label with alcohol.
Paste the caution label that corresponds to the language according to the destination to the DP.

## [Operation check]

1. Prepare an original on which 4 lines are drawn 15 mm from the edges and the center line is drawn.
2. Set the original on the DP and make a test copy to check the copy image.
At this time, set the paper guide for the original table and drawer to the paper size to be used.
3. If the copy image does not match the original image, carry out the following adjustments in maintenance mode.
Maintenance mode 070 (sub-scan line adjustment)
Maintenance mode 071 (leading edge timing adjustment)
Maintenance mode 072 (center line adjustment)


Figure 1-3-13


Figure 1-3-14


Figure 1-3-15

## Maintenance mode 070 (sub-scan line adjustment)

1. Run maintenance mode 070.

Select CONVEY SPEED1.
(For adjustment of the back side in duplex copying, select CONVEY SPEED2.)
Set originals in the original tray and press the interrupt key. Make a test copy to check the image.
If an adequate image cannot be obtained, carry out the following adjustment.
2. For copy example a: decrease the value.

For copy example b: increase the value.
Setting range: -25-+25
Changing the value by one changes the sub-scan line by $0.1 \%$.
A smaller setting value makes the copy image shorter. A larger value makes the image longer.


Original


Copy example a


Copy example b

Figure 1-3-16

## Maintenance mode 071 (leading edge timing adjustment)

1. Run maintenance mode 071.

Select LEAD1.
(For adjustment of the back side in duplex copying, select LEAD2.)
Set originals in the original tray and press the interrupt key. Make a test copy to check the image.
If an adequate image cannot be obtained, carry out the following adjustment.
2. For copy example a: increase the value.

For copy example b: decrease the value.
Setting range: -32-+22
Changing the value by one moves the leading edge by 0.2 mm .
The larger the value, the later the image scan start timing.
The smaller the value, the earlier the image scan start timing.


Original


Copy example a


Copy example b

Figure 1-3-17

## Maintenance mode 072 (center line adjustment)

1. Run maintenance mode 072.

Select 1sided.
(For adjustment of the front side in duplex copying, select 2 sided front. For adjustment of the back side, select 2sided back.)
Set originals in the original tray and press the Interrupt key. Make a test copy to check the image.
If an adequate image cannot be obtained, carry out the following adjustment.
2. For copy example a: increase the value.

For copy example b: decrease the value.
Setting range: $-39-+39$
Changing the value by one moves the center line by 0.1 mm .
The larger the value, the center of the image moves toward the right. The smaller the value, the center of the image moves toward the left.


Original


Copy example a


Copy example b

Figure 1-3-18

## 1-3-5 Installing the duplex unit (option)

## <Procedure>

1. Open the left cover.
2. Remove the stop ring and the strap from the rear side.
3. Restore the conveyor section.
4. Remove the pin and plate, and then remove the stopper from the front side.
5. Open the left cover until it is put horizontally.


Figure 1-3-19
6. Turn the wire guide section of the duplex unit in the direction indicated by the arrow.


Figure 1-3-20
7. Insert the axis sections of the duplex unit into the Ushape grooves of the conveyer unit.


Figure 1-3-21
8. Press the duplex unit in the direction indicated by the arrow to fit the claws into the conveyer unit.
9. Hang the hook of the plate lock on the conveying unit and then turn the plate lock to fit the hole to the claw of the duplex unit. the hole to the claw of the duplex unit.


Figure 1-3-22-1


Figure 1-3-22-2
10. Secure the duplex unit with the two $S$ tite screws M3 x 06 .


Figure 1-3-23
11. Open the conveyer unit and connect the connector of the duplex unit to the MFP.
12. Reattach the removed parts to their original positions.
13. Connect the MFP power plug to the wall outlet and turn the power switch on.


Figure 1-3-24

## Adjusting the leading edge timing

1. Run maintenance mode 034.

Select ADJ, RCL ON TIMING and press the start key.
Select RCL DUP.
Press the Interrupt key to output the test pattern in the duplex mode and check the image.
If an adequate image cannot be obtained, carry out the following adjustment.
2. If a test pattern a is obtained, increase the adjustment value.
If a test pattern $b$ is obtained, decrease the adjustment value.
Setting range: -5.0-+10.0
Changing the value by one moves the leading edge by 0.1 mm .
3. Output the test pattern again.
4. Repeat steps 2 and 3 until an adequate image is obtained.


Adequate image


Test pattern a


Test pattern b

Figure 1-3-25

## Adjusting the center line

1. Run maintenance mode 034.

Select ADJ, LSU OUT TIMING and press the start key.
Select LSU DUP.
Press the Interrupt key to output the test pattern in the duplex mode and check the image.
If an adequate image cannot be obtained,
carry out the following adjustment.
2. If a test pattern a is obtained, increase the adjustment value.
If $a$ test pattern $b$ is obtained, decrease the adjustment value.
Setting range: -7.0-+10.0
Changing the value by one moves the center line by 0.1 mm .


Test pattern a
3. Output the test pattern again.
4. Repeat steps 2 and 3 until an adequate image is obtained.

Adequate image


Test pattern b


Figure 1-3-26

## 1-3-6 Installing the drawer heater (option)

Drawer heater installation requires the following parts:
Drawer heater (P/N 120 V specifications: 2C960030, 220-240 V specifications: 2C960040)
One (1) M4 x 10 tap-tight S binding screw (P/N B3024100)

## <Procedure>

1. Remove the main body from the paper feeder (see page 1-6-7).
2. Remove the right cover. Pull out the drawer.
3. Remove the three screws and then the front right cover.


Figure 1-3-27
4. Insert the cassette heater from the bottom of the machine and attach it to the MFP.

1) Pass the connector of the cassette heater through the hole located in the right frame of the machine to pull it out.
2) Insert the projections at the rear side of the cassette heater mounting plate into the two holes in the rear frame of the machine.
3) Position the screw hole of the drawer heater to the screw hole of the front frame of the machine and secure the heater using the M4×10 Taptite $S$ binding screw.
n




Figure 1-3-28
5. Remove the two screws and open the power source PCB in the direction indicated by the arrow.

* Take care not to open the power source PCB too much.

6. Fit the wire of the drawer heater into the groove of the frame and put it inside the power source PCB.

* Fit the wire into the groove so that the band mounted to the wire is located above the frame.


Figure 1-3-29


Figure 1-3-30

## 1-3-7 Installing the key counter (option)

Key counter installation requires the following parts:
Key counter cover (P/N 2A360010)
Key counter retainer (P/N 66060030)
Key counter mount (P/N 66060040)
Key counter assembly (P/N 41529210)
Four (4) M4 x 6 bronze TP-A screws (P/N B4304060)
One (1) M4 $\times 35$ round head screw (P/N B0004350)
Two (2) M3 $\times 6$ bronze flat-head screws (P/N B2303060)
One (1) M3 bronze nut (P/N C2303000)
Key counter mounting plate (P/N 2C960100)
Key counter wire (P/N 2C960110)

## Procedure

1. Fit the key counter socket assembly to the key counter retainer using the two screws and nut.
2. Fit the key counter mount to the key counter cover using the two screws, and attach the key counter retainer to the mount using the two screws.


Figure 1-3-31
3. Remove the rear cover.
4. Cut out the aperture plate on the right cover using nippers.
5. Connect the 4-pin connector of the key counter wire (located at a longer distance from the tube) to YC 13 on the engine PCB , pass the wire through the two clamps, and pull the other 4-pin connector out from the aperture of the right cover.

* Arrange the key counter wire behind the optical system wire as shown in the illustration.

6. Fold the 7-pin connector of the key counter wire back, pass the wire through the clamp at the upper part of the controller box, and hang it.
7. Pass the connector of the key counter through the aperture of the key counter mounting plate, and engage the projection of key counter mounting plate with the square hole of the key counter cover.

Figure 1-3-32


Figure 1-3-33
8. Connect the 4-pin connector of the key counter to the key counter wire.
9. Engage the projection of the key counter mounting plate with the aperture of the right cover.
10. Secure the key counter cover and the key counter mounting plate together with the MFP using a M4 x 35 screw.
11. Refit the rear cover.


Figure 1-3-34
12. Insert the key counter into the key counter socket assembly.
13. Turn the power switch on and enter the maintenance mode.
14. Run maintenance item U204 and select "KEY COUNTER"
15. Exit the maintenance mode.
16. Check that the message requesting the key counter to be inserted is displayed on the message display when the key counter is pulled out
17. Check that the counter counts up as copies are made.

## 1-3-8 Installing the finisher (option)

## <Note>

When placing the transfer unit on the floor or the like, be sure to place it upside down. If not, the staple mounting plate may be deformed, resulting in a malfunction.


Figure 1-3-35

## <Procedure>

## Remove the covers.

1. Remove the two screws to remove the upper left cover.


Figure 1-3-36


Figure 1-3-37
2. Open the front cover.
3. Remove the inner cover.


Figure 1-3-38
4. Release the fitting parts using a small screw driver or the like and remove the front side cover.


Figure 1-3-39


Figure 1-3-40
7. Remove the three screws and then remove the ejection cover and inner ejection cover.


Figure 1-3-41


Figure 1-3-42

## Attach the transfer unit.

9. Insert the transfer unit from the MFP front side and slide it to the left to install to the ejection part.
10. Place the transfer unit closer to the ejection side and then secure the front side using the TP bind screw M3 x 06 and the rear side using the pin.


Figure 1-3-43

## Release the lever securing fitting.

11. Loosen the screw located at the rear side of the transfer unit and release the lever securing fitting in the direction of an arrow, and then retighten the screw.


Figure 1-3-44

## Attach the intermediate tray.

12. Loosen the screw located inside of the MFP by about 3 turns.

* Do not turn the screw too much, otherwise it may drop in the machine.

13. Hang the hook of the hook holder onto the screw and then retighten the screw.


Figure 1-3-45
14. Insert the intermediate tray from the front side of the MFP while pushing the hook to the back and then push the pin located at the right rear side of the intermediate tray into the hook holder until the fitting sound is heard.


Figure 1-3-46
15. Fit the pin located at the left rear side of the intermediate tray from the rear side of the MFP onto the hook of the transfer unit.
16. Remove the tape and pull out the 13-pin connector and 24-pin connector.


Figure 1-3-47
17. Connect the 24 -pin connector of the intermediate tray to the connector of the transfer unit.
18. Connect the 13-pin connector of the intermediate tray to YC5 on the engine circuit board.


Figure 1-3-48


Figure 1-3-49
21. Attach the front ejection cover and rear ejection cover using the TP bind screw M3 x 06 each.


Figure 1-3-50
22. Open the front cover.
23. Attach the staple cover as it is fitted to the staple unit from the ejection side and then secure it using the TP bind screw M3 $\times 06$.
24. Attach the inner cover that has been removed by Procedure 3 to its original position.
25. Close the front cover.



Figure 1-3-51
26. Insert the front and rear hooks of the copy tray into the front ejection cover and rear ejection cover each and then attach the copy tray.


Figure 1-3-52
27. Open the staple cover and then insert the staple cartridge into the staple unit.
28. Close the staple cover.


Figure 1-3-53

## Operation check

1. Insert the MFP power plug into an outlet and then turn the power switch on.
2. Select the staple mode and check the staple operation.

## 1-3-9 Installing the job separator (option)

## <Procedure>

## Remove the covers.

1. Open the front cover.
2. Remove the inner cover.


Figure 1-3-54
3. Release the fitting parts using a small screw driver or the like and remove the front side cover.


Figure 1-3-55


Figure 1-3-56
5. Remove the three screws and then remove the ejection cover and inner ejection cover.


Figure 1-3-57


Figure 1-3-58

## Attach the job separator.

7. Insert the job separator from the MFP front side and slide it to the left to install to the ejection part.
8. Place the job separator closer to the ejection side and then secure the front side (left tapped hole) with the large pin and the rear side with the small pin.


Figure 1-3-59
9. Loosen the screw that secures the drive unit located at the rear side of the job separator to make it ready for starting to drive and then retighten the screw.
10. Connect the connector of the job separator to YC5 on the engine circuit board.
11. Attach the cover that has been removed by Procedure 6 to its original position using the two screws.


Figure 1-3-60

## Attach the copy tray

12. Insert the left part of the copy tray into the groove of the job separator. Fit the right hook into the hole located inside of MFP while pushing the copy tray to the back along the groove.


Figure 1-3-61

## Attach the left front cover JS.

13. Pull out the connector of the job separator from the hole of the left front cover that has been removed by Procedure 4 and then attach the left front cover to its original position using the screw.


Figure 1-3-62
14. Connect the pulled out connector of the job separator to the LED PCB of the left front cover JS and then pass the wire through the two positions of the groove of the left front cover JS.


Figure 1-3-63

## Operation check

1. Insert the power plug of the MFP into an outlet and then turn the power switch on.
2. Set the "copy ejection location" of the machine default settings to job separator.
3. Make a test copy to check that a copy is ejected to the job separator tray.


Figure 1-3-64
15. Fit the pawl of the left front cover JS into the hole of the left front cover to attach the left front cover JS.

* In this time, take care that the routed wire in the groove does not come off.

16. Attach the inner cover that has been removed by Procedure 2 to its original position.
17. Close the front cover.

## 1-3-10 Installing the fax system (option)

## <Procedure>

## Install the optional Memory module DIMM (32MB).

1. Remove the two connectors of the fax control PCB assembly.
2. Remove the three screws and remove the mounting plate and the ground wire.


Figure 1-3-65
3. Insert the memory module DIMM at an angle into the memory slot so that the notch of the memory DIMM is positioned to the projection of the memory slot on the fax control PCB assembly. (1)
4. Push the free end of the module down toward the board. (2)
5. Attach the mounting plate and the ground wire that have been removed by Procedure 2 with the three screws to their original positions.
6. Connect the two connectors that have been removed by Procedure 1.


Fax control PCB assembly
Figure 1-3-66

## Remove the shield cover.

7. Remove the six screws, lift the shield cover and then remove the cover.


Figure 1-3-67


Figure 1-3-68

## Attach the fax control PCB assembly.

9. Loosen the screw on the printer board.
10. While taking care that the mounting surface of the board does not contact the frame section of the rear cover, insert the $U$ terminal of the ground wire of the fax control PCB assembly and secure it with the screw.


Figure 1-3-69
11. Connect the YC1 connector on the fax control PCB assembly to the YC 15 connector on the engine PCB.
12. Insert the fax control PCB assembly to the shield box so that the projection of the fax control PCB assembly is positioned to the slit of the shield box.
13. Secure the fax control PCB assembly using the three TP tap tight screws M3 x 6 .
Take care that the ground wire is not put on the frame section of the rear cover.


Figure 1-3-70

## Attach the NCU PCB assembly.

14. Connect the NCU wire connector on the NCU PCB assembly to the YC2 connector on the fax control PCB assembly.


Figure 1-3-71
15. Secure the NCU PCB assembly using the four TP tap tight screws M3 $\times 6$, paying attention so that the tape section of the shield box does not contact with the PCB.


Figure 1-3-72

## Attach the modular cover.

16. Attach the modular cover that has been removed by Procedure 8 with the screw to the position shown in the illustration.


Figure 1-3-73

## Install the shield cover.

17. Insert the lower part of the shield cover that has been removed by Procedure 7 into the shield box and then attach it with the six screws and TP tap tight screw M4 x 6 to its original position.


Figure 1-3-74

## Connect the telephone line to the line terminal.

18. Insert the modular connector cable to the line terminal to connect it to the telephone line.
For 120 V specifications, use supplied modular cord $B$.


Figure 1-3-75

Attach the operation section sheet for fax.
19. Insert the small screw driver into the two points of the opening and remove the left cover of the operation section.


Figure 1-3-76
20. Lift the two pawls and remove the operation

## section sheet cover.

sheet and replace it with the operation section sheet for fax of the corresponding language.


Figure 1-3-77


Figure 1-3-78
22. Fit in the right-side two pawls of the operation section sheet cover that has been removed by Procedure 20 and then attach the operation section sheet cover to its original position.


Figure 1-3-79

## Attach the one-touch securing sheet.

23. Remove the release paper from the one-touch securing sheet.
24. Adhere the one-touch securing sheet on the base frame of the one-touch key so that it sticks fast to the surface while matching the top surface to the top left corner and firmly pressing the whole area down as shown in the illustration.
25. Push all the one-touch keys to check that the onetouch securing sheet does not block any one-touch key.


Figure 1-3-80

## Attach the fax label (220-240 V specifications only).

26. Adhere the fax labels (1) to (4) of the fax label sheet of the corresponding language at the positions for the cover plate shown in the illustration.


Figure 1-3-81

## Attach the cover plate.

27. Incurvate the cover plate a little and then insert the upper and lower projections to the fitting parts of the operation section to attach.
28. Check that the cover plate smoothly moves on either side.


Figure 1-3-82

## Attach the one-touch sheet.

29. Divide the one-touch sheet of the corresponding language into two parts and then mount them on the one-touch securing sheet each.
Bring back the left cover of the operation section that has been removed by Procedure 19, operation section sheet that has been removed by Procedure 21, operation section sheet for fax that corresponds to the unused languages, and the one-touch sheet.


Figure 1-3-83

## Attach the alphabet labels.

30. Take the alphabet labels from the one-touch label sheet, and adhere them above the corresponding numeric keys on the operation panel after wiping the panel with alcohol. In Asia and Oceania, use the PQRS TUV WXYZ label, and do not use the PRS TUV WXZ and OPER labels.

## Attach the certification label (120 V specifications

 only).31. Adhere the FCC68 label onto the shield cover after wiping the cover with alcohol.


Figure 1-3-84


Figure 1-3-85

## Execute the maintenance mode.

After installation is complete, the fax control PCB must be initialized by executing the maintenance mode U601/U602.
(See the service manual of the fax system.)

## 1-3-11 Installing the scan system (option)

## <Procedure>

## Remove the covers.

1. Remove the six screws (a), lift the shield cover and then remove the cover. If the fax system is installed, remove the six screws (a) and screw (b), lift the shield cover and then remove the cover.
2. Remove the two screws, and take off the cover.


Figure 1-3-86


Figure 1-3-87


Figure 1-3-88

## Install the shield cover.

5. Insert the lower part of the shield cover that has been removed by Procedure 1 into the shield box and refit it to its original position using the six screws (a).
If the fax system is installed, refit the shield cover using the six screws (a) and screw (b) to its original position.


Figure 1-3-89

## 1-3-12 Installing the hard disk (option)

## <Procedure>

1. Remove the two screws of the slot for OPT2 which is on the machine right back, and then remove the cover.
2. Insert the hard disk in the socket on the printer board PCB.
3. Refit the cover which is removed with step 1.
4. Turn the power switch on and initialize the hard disk at the printer menu.
5. Output the printer status report and confirm whether the hard disk is recognized.


Figure 1-3-90

## 1-4-1 Maintenance mode

The machine is equipped with a maintenance function which can be used to maintain and service the machine.

## (1) Executing a maintenance item


(2) Maintenance modes item list

| Section | Item No. | Content of maintenance item | Initial setting* |
| :---: | :---: | :---: | :---: |
| General | U000 | Outputting an own-status report | - |
|  | U001 | Exiting the maintenance mode | - |
|  | U002 | Setting the factory default data | - |
|  | U003 | Setting the service telephone number | *************** |
|  | U004 | Displaying the machine number | - |
|  | U005 | Copying without paper | - |
|  | U019 | Displaying the ROM version | - |
| Initialization | U020 | Initializing all data | - |
|  | U021 | Initializing memories | - |
|  | U022 | Initializing backup memory | - |
|  | U026 | Evacuation of backup data | - |
|  | U027 | Return of backup data | - |
| Drive, paper feed, paper conveying and cooling system | U030 | Checking motor operation | - |
|  | U031 | Checking switches for paper conveying | - |
|  | U032 | Checking clutch operation |  |
|  | U034 | Adjusting the print start timing Adjusting the leading edge registration Adjusting the center line Adjusting the trailing edge margin | $\begin{gathered} 0.4 / 0.4 / 1.3 / 1.3 / 1.3 / 1.0 \\ -0.6 / 0.4 /-1.2 /-1.2 /-1.2 / 0.3 \\ 0.0 \end{gathered}$ |
|  | U035 | Setting folio size Length Width | $\begin{aligned} & 330 \\ & 210 \end{aligned}$ |
|  | U051 | Adjusting the amount of slack in the paper | 20/0/0/-20/-20/0 |
|  | U053 | Performing fine adjustment of the motor speed | $\begin{gathered} 0.3 / 0.3 /-0.5 /-0.1 /-0.1 / \\ -0.3 /-0.3 /-1.3 /-1.5 / 0.5 / \\ 0.0 / 0.0 / 0.0 / 0.0 / 0.0 / 0.0 \end{gathered}$ |
| Optical | U060 | Adjusting the scanner input properties | 12 |
|  | U061 | Turning the exposure lamp on | - |
|  | U063 | Adjusting the shading position | 0 |
|  | U065 | Adjusting the scanner magnification Main scanning direction/auxiliary scanning direction | 0/-10 |
|  | U066 | Adjusting the leading edge registration for scanning an original on the contact glass | 7/0 |
|  | U067 | Adjusting the center line for scanning an original on the contact glass | -4/0 |
|  | U068 | Adjusting the scanning position for originals from the DP | 0 |
|  | U070 | Adjusting the DP magnification | 0/0 |
|  | U071 | Adjusting the DP scanning timing | 0/0/0/0 |
|  | U072 | Adjusting the DP center line | 0/0/0 |
|  | U073 | Checking scanner operation | - |
|  | U074 | Adjusting the DP input light luminosity | 0 |
|  | U076 | Executing DP automatic adjustment | - |
|  | U087 | Turning the DP scanning position adjust mode on/off | ON/35 |
|  | U089 | Outputting a MIP-PG pattern | - |
|  | U092 | Adjusting the scanner automatically | - |
|  | U093 | Setting the exposure density gradient Text and photo/text/photo/text in fax mode/photo in fax mode | 0/0/0/2/3 |
|  | U099 | Checking the original size detection | - |

[^0]| Section | Item No. | Content of maintenance item | Initial setting* |
| :---: | :---: | :---: | :---: |
| High voltage | U100 | Checking the operation of main high voltage | 132/60/50/10 |
|  | U101 | Setting high voltages <br> Developing bias <br> Transfer voltage <br> Separation voltage | $\begin{gathered} 27 / 45 / 22 / 45 \\ 166 / 177 / 37 / 35 \\ 1 / 35 / 42 \end{gathered}$ |
|  | U110 | Checking/clearing the drum count | - |
| Developing | U130 | Initial setting for the developer | - |
|  | U144 | Setting toner loading operation | OFF |
|  | U157 | Checking/clearing the developing drive time | - |
|  | U158 | Checking the developing count | - |
| Fixing and cleaning | U161 | Setting the fixing control temperature <br> Primary stabilization fixing temperature <br> Secondary stabilization fixing temperature <br> Copying operation temperature 1 <br> Copying operation temperature 2 <br> Number of sheets for fixing control <br> Number of sheets for fixing control (thick paper) | $\begin{gathered} 140 \\ 160 \\ 170 \\ 180 \\ 5 \\ 20 \end{gathered}$ |
|  | U162 | Stabilizing fixing forcibly | - |
|  | U163 | Resetting the fixing problem data | - |
|  | U167 | Checking/clearing fixing counts | - |
|  | U199 | Checking the fixing temperature | - |
| Operation panel and support equipment | U200 | Turning all LEDs on | - |
|  | U202 | Setting the KMAS host monitoring system | - |
|  | U203 | Checking DP operation | - |
|  | U204 | Setting the presence or absence of a key card or key counter | OFF |
|  | U207 | Checking the operation panel keys | - |
|  | U233 | Setting the ejection limit of the job separator | MODE0 |
|  | U243 | Checking the operation of the DP motors and solenoids | - |
|  | U244 | Checking the DP switches | - |
|  | U245 | Checking messages | - |
|  | U246 | Setting the finisher | 4/4/4 |
|  | U249 | Checking the paper ejection to optional devices | - |
| Mode setting | U250 | Setting the maintenance cycle | 150000 |
|  | U251 | Checking/clearing the maintenance count | - |
|  | U252 | Setting the destination | Japan |
|  | U253 | Switching between double and single counts | Double count |
|  | U254 | Turning auto start function on/off | ON |
|  | U258 | Switching copy operation at toner empty detection | Single mode |
|  | U260 | Changing the copy count timing | After ejection |
|  | U264 | Setting the display order of the date | Inch specifications: MONTH-DATE-YEAR Metric specifications: DATE-MONTH-YEAR |
|  | U265 | Setting OEM purchaser code | - |
|  | U277 | Setting auto application change time | 30 |
|  | U326 | Setting the black line cleaning indication | ON |
|  | U332 | Setting the size conversion factor | 1.0/1.0/1.0 |
|  | U341 | Specific paper feed location setting for printing function | - |
|  | U342 | Setting the ejection restriction | ON |

[^1]

[^2](3) Contents of the maintenance mode items

| Maintenance item No. | Description |
| :---: | :---: |
| U000 | Outputting an own-status report <br> Description <br> Outputs lists of the current settings of the maintenance items, and paper jam and service call occurrences. <br> Purpose <br> To check the current setting of the maintenance items, or paper jam or service call occurrences. Before initializing or replacing the backup RAM, output a list of the current settings of the maintenance items to reenter the settings after initialization or replacement. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be output using the up/down cursor keys. The selected item is displayed in reverse. <br> 3. Press the start key. The interrupt print mode is entered and a list is output. <br> When A4/11" x $81 / 2^{\prime \prime}$ paper is available, a report of this size is output. If not, specify the paper feed location. <br> When output is complete, the screen for selecting an item is displayed. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |
| U001 | Exiting the maintenance mode <br> Description <br> Exits the maintenance mode and returns to the normal copy mode. <br> Purpose <br> To exit the maintenance mode. <br> Method <br> Press the start key. The normal copy mode is entered. |
| U002 | Setting the factory default data <br> Description <br> Restores the machine conditions to the factory default settings. <br> Purpose <br> To move the mirror frame of the scanner to the position for transport (position in which the frame can be fixed). <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key. <br> The mirror frame of the scanner returns to the position for transport. <br> Completion <br> The power switch turns off. |


| Maintenance item No. | Description |
| :---: | :---: |
| U003 | Setting the service telephone number <br> Description <br> Sets the telephone number to be displayed when a service call code is detected. <br> Purpose <br> To set the telephone number to call service when installing the machine. <br> Method <br> Press the start key. The currently set telephone number is displayed. <br> Setting <br> 1. Enter a telephone number (up to 15 digits) using the numeric keys. <br> Move the cursor using the left/right cursor keys and select a number or symbol using the up/down cursor keys. <br> To enter symbols, press the keys shown below as required. <br> 2. Press the start key. The phone number is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U004 | Displaying the machine number <br> Description <br> Displays the machine number. <br> Purpose <br> To check the machine number. <br> Method <br> Press the start key. The currently machine number is displayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U005 | Copying without paper <br> Description <br> Simulates the copy operation without paper feed. <br> Purpose <br> To check the overall operation of the machine. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be operated using the up/down cursor keys. The selected item is displayed in reverse. <br> 3. Press the interrupt key. The copy mode screen is displayed. <br> 4. Set the operation conditions required on the copy mode screen. Changes in the following settings can be made. <br> Paper feed locations <br> Magnifications <br> Simplex or duplex copy mode <br> Number of copies: in simplex copy mode, continuous copying is performed when set to 999; in duplex copy mode, continuous copying is performed regardless of the setting. <br> Copy density <br> Keys on the operation panel other than the energy saver (preheat) key <br> 5. To control the paper feed pulley, remove all the paper in the drawers, or the drawers. With the paper present, the paper feed pulley does not operate. <br> 6. Press the start key. The operation starts. <br> Copy operation is simulated without paper under the set conditions. When operation is complete, the screen for selecting an item is displayed. <br> 7. To stop continuous operation, press the stop/clear key. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U019 | Displaying the ROM version <br> Description <br> Displays the part number of the ROM fitted to each PCB. <br> Purpose <br> To check the part number or to decide if the ROM version is new from the last digit of the number. <br> Method <br> 1. Press the start key. The part number indicating the ROM version are displayed. <br> 2. Change the screen using the up/down cursor keys. <br> *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U020 | Initializing all data <br> Description <br> Initializes all the backup RAM on the main PCB to return to the original settings. <br> Purpose <br> Run as needed. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key. All data in the backup RAM is initialized, and the original settings for Japan specifications are set. <br> When initialization is complete, the machine automatically returns to the same status as when the main switch is turned on. <br> Completion <br> To exit this maintenance item without executing initialization, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U021 | Initializing memories <br> Description <br> Initializes the setting data other than that for adjustments due to variations between respective machines, i.e., settings for counters, service call history and mode settings. As a result, initializes the backup RAM according to the specifications depending on the destination selected in U252. <br> Purpose <br> Used to return the machine settings to the factory settings. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key. All data other than that for adjustments due to variations between machines is initialized based on the destination setting. <br> Completion <br> To exit this maintenance item without executing initialization, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U022 | Initializing backup memory <br> Description <br> Initializes only the data set for the optical section or initializes various setting data when installing the optional network scanner board. <br> Purpose <br> To be executed after replacing the scanner unit or installing the network scanner board. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key. The data for the optical section (U060 to 067, U092 to 099, U403, U990 and U991) is initialized. <br> The setting data of scanner function initial settings are initialized, and the registered transmission and reception are cleared. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U026 | Evacuation of backup data <br> Description <br> Transfers the backup data of the main PCB to the EEPROM. <br> Purpose <br> Used when replacing the main PCB. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key to transfer the backup data. The screen displays the result. <br> EXECUTE <br> CHECK SUM: **** <br> CODE : XXXX (See the table below) |
|  | Code ${ }^{\text {Cod }}$ ( Description |
|  | 0000 Processing ends correctly. <br> 0101 Verification abnormality occurs. <br> 0102 Verification abnormality occurs at the time of check sum entry. |
|  | 4. Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. Completion Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U027 | Return of backup data <br> Description <br> Transfers the backup data of the EEPROM which was transferred with the U026 to flash memory. <br> Purpose <br> To use after the main PCB replaced. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key to transfer the backup data. The screen displays the result. <br> EXECUTE <br> CHECK SUM: **** <br> CODE : XXXX (See the table below) <br> 4. Disconnect and connect the power plug. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U030 | Checking motor operation <br> Description <br> Drives each motor. <br> Purpose <br> To check the operation of each motor. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the motor to be operated using the up/down cursor keys. <br> 3. Press the start key. The operation starts. <br> *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model. <br> 4. To stop operation, press the stop/clear key. <br> Completion <br> Press the stop key after operation stops. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U031 | Checking switches for paper conveying <br> Description <br> Displays the on-off status of each paper detection switch on the paper path. <br> Purpose <br> To check if the switches for paper conveying operate correctly. <br> Method <br> 1. Press the start key. A list of the switches, the on-off status of which can be checked, are displayed. <br> 2. Turn each switch on and off manually to check the status. <br> When the on-status of a switch is detected, that switch is displayed in reverse. <br> *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model. |
| U032 | Checking clutch operation <br> Description <br> Turns each clutch on. <br> Purpose <br> To check the operation of each clutch. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the clutch to be operated using the up/down cursor keys. <br> 3. Press the start key. The clutch turns on for 1 s . <br> *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model. |
| U034 | Adjusting the print start timing Adjustment <br> See pages 1-6-16 and 18. |


| Maintenance item No. | Description |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| U035 | Setting folio size <br> Description <br> Changes the image area for copying onto folio size paper. <br> Purpose <br> To prevent the image at the trailing edge, or right or left side of the paper from not being copied by setting the actual size of the folio paper used. <br> Method <br> Press the start key. The screen for setting is displayed. <br> Setting <br> 1. Select the item to be set using the up/down cursor keys. The selected item is displayed in reverse. <br> 2. Change the setting using the left/right cursor keys. |  |  |  |  |  |
| U051 | Adjusting the amount of slack in the paper Adjustment <br> See page 1-6-21. |  |  |  |  |  |
| U053 | Performing fine adjustment of the motor speed <br> Description <br> Performs fine adjustment of the speeds of the motors. <br> Purpose <br> Used to adjust the speed of the respective motors when the magnification is not correct. Also speed adjust ment for each paper source. <br> Method <br> Press the start key. The screen for setting is displayed. <br> Setting <br> 1. Select the item to be set using the up/down cursor keys. The selected item is displayed in reverse. <br> 2. Change the setting using the left/right cursor keys. |  |  |  |  |  |
|  | Display | Description |  |  | Setting range | Initial setting |
|  | MAIN <br> POLY <br> EJE <br> RES <br> BYP | Drive motor speed adjustment <br> Polygon motor speed adjustment <br> Eject motor speed adjustment <br> Registration motor speed adjustment <br> Motor speed adjustment (for paper feed from bypass tray) |  |  | -5.0 to +5.0 -5.0 to +5.0 -5.0 to +5.0 -5.0 to +5.0 -5.0 to +5.0 | 0.1 0 -0.5 -0.1 -0.1 |
|  | CAS | Dra <br> (for | aper feed feed from | djustment | -5.0 to +5.0 | -0.3 |
|  | DUP |  | aper feed mode) | djustment | -5.0 to +5.0 | -0.3 |
|  | EJE2 |  | or speed ejection of A3, | in the case o ") | -5.0 to +5.0 | -1.3 |
|  | EJE3 |  | or speed ejection other th | in the case o | -5.0 to +5.0 | -1.5 |
|  | EJE4 | Eject motor speed (ejection motor correction value at the time of duplex inner ejection) |  |  | 0 to +5.0 | 0.5 |


| Maintenance item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U053 |  |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | RES1 | Trailing edge registration motor correction (paper feed from drawer) | 0 to +5.0 | 0.0 |
|  | RESB | Trailing edge registration motor correction (paper feed from bypass tray) | 0 to +5.0 | 0.0 |
|  | RES2 | Trailing edge registration motor correction (paper feed from first paper feeder ${ }^{* 2}$ ) | 0 to +5.0 | 0.0 |
|  | RES3 | Trailing edge registration motor correction (paper feed from second paper feeder ${ }^{* 1}$ ) | 0 to +5.0 | 0.0 |
|  | RES4 | Trailing edge registration motor correction (paper feed from third paper feeder* ${ }^{* 1}$ ) | 0 to +5.0 | 0.0 |
|  | RESD | Trailing edge registration motor correction (paper feed from duplex section ${ }^{* 1}$ ) | 0 to +5.0 | 0.0 |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

## MAIN MOTOR

Increasing the setting makes the image longer in the auxiliary scanning direction, and decreasing it makes the image shorter in the auxiliary scanning direction.

## POLYGON MOTOR

Increasing the setting makes the image longer in the main scanning direction and shorter in the auxiliary scanning direction; decreasing the setting makes the image shorter in the main scanning direction and longer in the auxiliary scanning direction.
3. Press the start key. The value is set.

## Interrupt copy mode

While this maintenance item is being performed, a VTC pattern shown below is output in interrupt copy mode.

1. Press the interrupt key. The machine enters the interrupt copy mode.
2. Press the start key. A VTC pattern is output.

To return to the screen for setting, press the interrupt key.
Correct values for an A3/11" $\times 17^{\prime \prime}$ output are:
$A=300 \pm 1.5 \mathrm{~mm}$
$B=270 \pm 1.35 \mathrm{~mm}$


Figure 1-4-1

## Adjustment

1. Output an $\mathrm{A} 3 / 11^{\prime \prime} \times 17^{\prime \prime}$ VTC pattern in interrupt copy mode.
2. Measure $A$ and $B$ on the VTC pattern (Figure 1-4-1), and perform the following adjustments if they are different from the correct sizes:
A: Drive motor speed adjustment
B: Polygon motor speed adjustment

## Completion

Press the stop/clear key at the screen for setting. The screen for selecting a maintenance item No. is displayed.

| Maintenance item No. | Description |
| :---: | :---: |
| U060 | Adjusting the scanner input properties <br> Description <br> Adjusts the image scanning density in text, text and photo, or photo mode. <br> Purpose <br> Used when the entire image appears too dark or light. <br> Method <br> Press the start key. The screen for setting is displayed. <br> Setting <br> 1. Change the setting using the left/right cursor keys. <br> Increasing the setting makes the density lower, and decreasing it makes the density higher. <br> 2. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> 1. Press the interrupt key. The machine enters the interrupt copy mode. <br> 2. Set the original and press the strat key. <br> To return to the screen for setting, press the interrupt key. <br> Completion <br> Press the stop/clear key at the screen for setting. The screen for selecting a maintenance item No. is displayed. |
| U061 | Turning the exposure lamp on <br> Description <br> Turns the exposure lamp on. <br> Purpose <br> To check the exposure lamp. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press the start key. The exposure lamp lights. <br> 3. To turn the exposure lamp off, press the stop/clear key. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U063 | Adjusting the shading Description <br> Changes the shading po Purpose <br> Used when white lines is due to flaws or stains changed so that shading Method <br> 1. Press the start key <br> 2. Change the setting <br> Description <br> Shading position <br> Increasing the setti the position toward <br> 3. Press the start key Interrupt copy mode While this maintenance mode. <br> 1. Press the interrupt <br> 2. Set the original and To return to the sc Completion Press the stop/clear key played. | ition <br> n. <br> ue to appear lon ide the shading ossible without b <br> screen for settin ng the left/right cu <br> Setting range <br> -8 to +8 <br> moves the shadin machine left. value is set. <br> is being perfor <br> The machine en ss the strat key. for setting, press <br> the screen for se | dinally on the im <br> . To prevent thi affected by the <br> displayed. <br> keys. <br> Initial setting <br> 0 <br> sition toward the <br> , copying from <br> the interrupt cop <br> interrupt key. <br> The screen fo | after the shading plate is cleaned. This roblem, the shading position should be s or stains. <br> achine right, and decreasing it moves <br> original can be made in interrupt copy <br> ode. <br> electing a maintenance item No. is dis- |
| U065 | Adjusting the scanner magnification Adjustment <br> See pages 1-6-33 and 34 . |  |  |  |
| U066 | Adjusting the leading edge registration for scanning an original on the contact glass Adjustment <br> See page 1-6-35. |  |  |  |
| U067 | Adjusting the center line for scanning an original on the contact glass Adjustment <br> See page 1-6-36. |  |  |  |
| U068 | Adjusting the scanning position for originals from the DP <br> Description <br> Adjusts the position for scanning originals from the DP. <br> Purpose <br> Used when there is a regular error between the leading edges of the original and the copy image when the DP is used. <br> Method <br> Press the start key. The screen for setting is displayed. <br> Setting <br> 1. Change the setting using the left/right cursor keys. |  |  |  |
|  |  | Setting range | Initial setting | Change in value per step |
|  | Scanning position | -17 to +17 | 0 | 0.17 mm |
|  | Increasing the setting moves the image backward, and decreasing it moves the image forward. <br> 2. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


|  | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U070 | Adjusting the DP magnification <br> Description <br> Adjusts the DP original scanning speed. <br> Purpose <br> To be executed if the correct magnification is not obtained in the auxiliary scanning direction when the optio DP is used. <br> Caution <br> Before making this adjustment, ensure that the following adjustments have been made in maintenance moder U053 <br> Method <br> Press the start key. The screen for setting is displayed. <br> Setting <br> 1. Select the item to be set using the up/down cursor keys. The selected item is displayed in reverse. <br> 2. Change the setting using the left/right cursor keys. <br> Increasing the setting makes the image longer, and decreasing it makes the image shorter. <br> 3. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt capy mode. <br> 1. Press the interrupt key. The machine enters the interrupt copy mode. <br> 2. Set the original and press the strat key. <br> To return to the screen for setting, press the interrupt key. <br> Completion <br> Press the stop/clear key at the screen for setting. The screen for selecting a maintenance item No. is played. |  |  |  |  |
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|  |  |  |  |  |  |


|  | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U071 | Adjusting the DP scanning timing <br> Description <br> Adjusts the DP original scanning timing. <br> Purpose <br> To be executed if there is a regular error between the leading or trailing edges of the original and the copy image when the optional DP is used. <br> Caution <br> Before making this adjustment, ensure that the following adjustments have been made in maintenance mode. $\mathrm{U} 034-\mathrm{U} 066-\mathrm{U} 071$ <br> Method <br> Press the start key. The screen for setting an item is displayed. <br> Setting <br> 1. Select the item to be set using the up/down cursor keys. The selected item is displayed in reverse. <br> 2. Change the setting using the left/right cursor keys. <br> Increasing the setting moves the copy image backward, and decreasing it moves the copy image forward <br> 3. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> 1. Press the interrupt key. The machine enters the interrupt copy mode. <br> 2. Set the original and press the strat key. <br> To return to the screen for setting, press the interrupt key. <br> Adjustment <br> 1. In interrupt copy mode, make a copy using the DP. <br> 2. Check the copy image and adjust the registration as follows. For copy example 1, decrease the setting of LEAD1 or LEAD2. <br> For copy example 2, increase the setting of LEAD1 or LEAD2. <br> Original <br> Copy example 1 <br> Copy example 2 <br> Figure 1-4-2 <br> Completion <br> Press the stop/clear key at the screen for setting. The screen for selecting a maintenance item No. is displayed. |  |  |  |  |
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|  |  |  |  |  |  |



Increasing the setting moves the image to the right, and decreasing it moves the image to the left.
3. Press the start key. The value is set.

## Interrupt copy mode

While this maintenance item is being performed, copying from an original can be made in interrupt copy mode.

1. Press the interrupt key. The machine enters the interrupt copy mode.
2. Set the original and press the strat key.

To return to the screen for setting, press the interrupt key.

## Adjustment

1. In interrupt copy mode, make a copy using the DP.
2. Check the copy image and adjust the center line as follows.

For copy example 1 , increase the setting.
For copy example 2, decrease the setting.


Figure 1-4-3

## Completion

Press the stop/clear key at the screen for setting. The screen for selecting a maintenance item No. is displayed.

| Maintenance item No. | Description |
| :---: | :---: |
| U073 | Checking scanner operation <br> Description <br> Simulates the scanner operation under arbitrary conditions. <br> Purpose <br> To check scanner operation. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be changed using the up/down cursor keys. The selected item is displayed in reverse <br> 3. Change the setting using the left/right cursor keys. <br> Original sizes for each setting in SIZE <br> 4. Press the start key. Scanning starts under the selected conditions. <br> 5. To stop operation, press the stop/clear key. <br> Completion <br> Press the stop/clear key when scanning stops. The screen for selecting a maintenance item No. is displayed. |
| U074 | Adjusting the DP input light luminosity <br> Description <br> Adjusts the luminosity of the exposure lamp for scanning originals from the DP. <br> Purpose <br> Used if the exposure amount differs significantly between when scanning an original on the contact glass and when scanning an original from the DP. <br> Method <br> Press the start key. <br> Setting <br> 1. Change the setting using the left/right cursor keys. <br> Increasing the setting makes the luminosity higher, and decreasing it makes the luminosity lower. <br> 2. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> 1. Press the interrupt key. The machine enters the interrupt copy mode. <br> 2. Set the original and press the strat key. <br> To return to the screen for setting, press the interrupt key. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U076 | Executing DP automatic adjustment <br> Description <br> Uses a specified original and automatically adjusts the following items in the DP scanning section. <br> Adjusting the DP magnification (U070) <br> Adjusting the DP scanning timing (U071) <br> Adjusting the DP center line (U072) <br> When you run this maintenance mode, the preset values of U070, U071 and U072 will also be updated. <br> Purpose <br> To perform automatic adjustment of various items in the DP scanning section. <br> Method <br> 1. Set a specified original (part number: 2A068021) in the DP. <br> 2. Press the start key. The screen for executing is displayed. <br> 3. Press the start key. Auto adjustment starts. When adjustment is complete, each adjusted value is displayed. <br> If a problem occurs during auto adjustment, DATA: XX ( XX is replaced by an error code) is displayed and operation stops. Should this happen, determine the details of the problem and either repeat the procedure from the beginning, or adjust the remaining items manually by running the corresponding maintenance items. <br> Completion <br> Press the stop/clear key after auto adjustment is complete. The screen for selecting a maintenance item is displayed. <br> If the stop/clear key is pressed during auto adjustment, adjustment stops and no settings are changed. |



3. To change the output conditions of MONO-LEVEL and 1dot-LEVEL, use the left/right cursor keys to change the preset values and press the start key to register the setting.

| Display | Setting range | Initial setting |
| :--- | :--- | :--- |
| Output density of MONO-LEVEL | $0 / 35 / 80$ | 0 |
| 1dot-LEVEL | 0 to 21 | 0 |

4. Press the interrupt key. The copy mode screen is displayed.
5. Press the start key. A MIP-PG pattern is output.

## Completion

Press the stop/clear key at the screen for selecting an item. The screen for maintenance item No. is displayed.

| Maintenance item No. | Description |
| :---: | :---: |
| U092 | Adjusting the scanner automatically <br> Description <br> Makes auto scanner adjustments in the order below using the specified original. <br> Adjusting the scanner center line (U067) <br> Adjusting the scanner leading edge registration (U066) <br> Adjusting scanner magnification in the auxiliary direction (U065) <br> When this maintenance item is performed, the settings in U065, U066 and U067 are also changed. <br> Purpose <br> Used to make respective auto adjustments for the scanner. <br> Method <br> 1. Place the specified original ( $\mathrm{P} / \mathrm{N}: 2 \mathrm{~A} 068021$ ) on the contact glass. <br> 2. Press the start key. The screen for executing is displayed. <br> 3. Press the start key. Auto adjustment starts. When adjustment is complete, each adjusted value is displayed. <br> If a problem occurs during auto adjustment, DATA: XX ( XX is replaced by an error code) is displayed and operation stops. Should this happen, determine the details of the problem and either repeat the procedure from the beginning, or adjust the remaining items manually by running the corresponding maintenance items. <br> Completion <br> Press the stop/clear key after auto adjustment is complete. The screen for selecting a maintenance item No. is displayed. <br> If the stop/clear key is pressed during auto adjustment, adjustment stops and no settings are changed. |


| Maintenance item No. |  | Description |
| :---: | :---: | :---: |
| U093 | Setting the exposure density gradient <br> Description <br> Changes the exposure density gradient in manual density mode, depending on respective image modes (text, text and photo, photo, text in fax mode, photo in fax mode). <br> Purpose <br> To set how the image density is altered by a change of one step in the manual density adjustment. Also use to make copy image darker or lighter. <br> Start <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the image mode to be adjusted using the up/down cursor keys and press the start key. The screen for the selected item is displayed. |  |
|  | Display | Description |
|  | MIXED <br> TEXT <br> PHOTO <br> FAX TEXT <br> FAX PHOTO | Density in text and photo mode <br> Density in text mode <br> Density in photo mode <br> Density in the text in fax mode <br> Density in the photo in fax mode |

## Setting: Density in text and photo mode

1. Select the item to be adjusted using the up/down cursor keys. The selected item is displayed in reverse.
2. Adjust the setting using the left/right cursor keys.

| Display | Description | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| MIXED DARKER | Change in density when manual <br> density is set dark | 0 to 3 | 0 |
| MIXED LIGHTER | Change in density when manual <br> density is set light | 0 to 3 | 0 |

Increasing the setting makes the change in density larger, and decreasing it makes the change smaller.


Figure 1-4-4 Exposure density gradient
3. Press the start key. The value is set.
4. To return to the screen for selecting an item, press the stop/clear key.

Setting: Density in text mode

1. Select the item to be adjusted using the up/down cursor keys. The selected item is displayed in reverse.
2. Adjust the setting using the left/right cursor keys.

| Display | Description | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| TEXT DARKER | Change in density when manual <br> density is set dark | 0 to 3 | 0 |
| TEXT LIGHTER | Change in density when manual <br> density is set light | 0 to 3 | 0 |

Increasing the setting makes the change in density larger, and decreasing it makes the change smaller.
3. Press the start key. The value is set.
4. To return to the screen for selecting an item, press the stop/clear key.

| Maintenance item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U093 | Setting: Density in photo mode <br> 1. Select the item to be adjusted using the up/down cursor keys. The selected item is displayed in revers <br> 2. Adjust the setting using the left/right cursor keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | PHOTO DARKER | Change in density when manual density is set dark | 0 to 3 | 0 |
|  | PHOTO LIGHTER | Change in density when manual density is set light | 0 to 3 | 0 |
|  | Increasing the setting ma <br> 3. Press the start key. The <br> 4. To return to the screen <br> Setting: Density in the text <br> 1. Select the item to be adju <br> 2. Adjust the setting using | the change in density larger, and e is set. <br> lecting an item, press the stop/cle <br> mode <br> using the up/down cursor keys. eft/right cursor keys. | ecreasing it mak key. <br> e selected item | the change smalle <br> displayed in reverse |
|  | Display | Description | Setting range | Initial setting |
|  | FAX TEXT DARKER | Change in density when manual density is set dark | 0 to 4 | 0 |
|  | FAX TEXT LIGHTER | Change in density when manual density is set light | 0 to 4 | 2 |

Increasing the setting makes the change in density larger, and decreasing it makes the change smaller.
3. Press the start key. The value is set.
4. To return to the screen for selecting an item, press the stop/clear key.

## Setting: Density in the photo in fax mode

1. Select the item to be adjusted using the up/down cursor keys. The selected item is displayed in reverse.
2. Adjust the setting using the left/right cursor keys.

| Display | Description | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| FAX PHOTO DARKER | Change in density when manual <br> density is set dark | 0 to 6 | 3 |
| FAX PHOTO LIGHT | Change in density when manual <br> density is set light | 0 to 6 | 3 |

*Increasing the setting makes the change in density larger, and decreasing it makes the change smaller.
3. Press the start key. The value is set.
4. To return to the screen for selecting an item, press the stop/clear key.

## Interrupt copy mode

While this maintenance item is being performed, copying from an original can be made in interrupt copy mode.

1. Press the interrupt key. The machine enters the interrupt copy mode.
2. Set the original and press the strat key.

To return to the screen for setting, press the interrupt key.

## Completion

Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed.

| Maintenance <br> item No. | Description |
| :---: | :--- |
| U099 | Checking the original size detection <br> Description <br> Checks the operation of the original size detection sensor and sets the sensing threshold value. <br> Purpose <br> To adjust the sensitiveness of the sensor and size judgement time if the original size detection sensor m <br> functions frequently due to incident light or the like. <br> Start <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select an item using the up/down cursor keys. <br> 3.Press the start key. The screen for executing each item is displayed. <br> Display DATA <br> B/W LEVEL Displaying detection sensor transmission data <br> Setting detection sensor threshold value <br> Setting original size judgment time |

## Method to display the data for the sensor

1. Press the start key. The detection sensor transmission data is displayed.


Figure 1-4-5
2. To return to the screen for selecting an item, press the stop/clear key.

## Setting

1. Select an item to be set using the up/down cursor keys.

| Display | Description | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| LEVEL | Detection sensor threshold value | 0 to 255 | 170 |
| WAIT TIME | Original size judgment time* | 0 to 100 | 30 |
| A4R AREA | Threshold value in the main scan direction <br> for A4R detection | $220(\mathrm{~mm}) /$ <br> $240(\mathrm{~mm})$ | 240 |
| ORG AREA | Original size detection position display (mm) | 0 to 350 | - |
| SIZE | Detected original size display | 0 to 63 | - |

Time from activation of the original detection switch (ODSW) to original size judgment

## Method to set the detection threshold value

1. Adjust the preset value using the left/right cursor keys.

A larger value increases the sensor sensitivity, and a smaller value decreases it.
2. Press the start key. The value is set.
3. To return to the screen for selecting an item, press the stop/clear key.

## Method to set the original size judgment time

1. Adjust the preset value using the left/right cursor keys.

A larger value increases the original size judgment time, and a smaller value decreases it.
2. Press the start key. The value is set.
3. To return to the screen for selecting an item, press the stop/clear key.

## Completion

Press the stop/clear key at the screen for selecting an item. The screen for maintenance item No. is displayed.

| Maintenance <br> item No. | Description |
| :---: | :--- |
| U100 | Setting the main high voltage <br> Description <br> Changes the surface potential by changing the grid control voltage. Also performs main charging. Also <br> changes the setting of main charging copy quantity correction. <br> Purpose <br> To set the surface potential or check main charging. Also used when reentering data after initializing the s <br> data. <br> Start <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item using the up/down cursor keys. |
| Display MC DATA <br> MC ON <br> LASER ON/OFF <br> INTERVAL <br> COPY CNT <br> MC ADJUST | Changing the grid control voltage <br> Turning the main charger on <br> Turning the main charger on and the laser scanner unit on and off <br> Main charging copy quantity correction, copy interval <br> Main charging copy quantity correction, copy quantity <br> Main charging copy quantity correction, correction amount |

## Method for main charger output

1. Press the start key. The selected operation starts.
2. To stop operation, press the stop/clear key.

## Setting the grid control voltage

1. Change the setting using the left/right cursor keys.

| Description | Setting range | Initial setting |
| :--- | :--- | :--- |
| Grid control voltage | 0 to 255 | 132 |

Increasing the setting makes the surface potential higher, and decreasing it makes the potential lower.
2. Press the start key. The value is set.

Setting the main charging copy quantity correction

1. Change the setting using the left/right cursor keys.

| Display | Setting | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| INTERVAL | Copy interval | 1 to 255 (minute) | 60 |
| COPY CNT | Copy quantity | 1 to 255 (10 sheets) | 50 |
| MC ADJUST | Correction amount | 0 to 50 (bit) | 10 |

Copy interval: Sets the time interval from the previous copying. If the time from the previous copying exceeds this preset value, the copy quantity counter will be reset.
Copy quantity: Sets the copy quantity from which copy quantity correction starts. When the copy quantity counter reaches this preset value, correction will start.
Correction amount: Sets the correction amount for copy quantity correction.
Set the values in the range from 5 to 120 minutes for copy interval, from 10 to 2,000 sheets for copy quantity, and from 5 to 50 bits for correction amount.
2. Press the start key. The value is set.

## Completion

Press the stop/clear key when main charger output stops while a selection item is displayed. The indication for selecting a maintenance item No. appears.

| Maintenance <br> item No. | Description |
| :---: | :--- |
| U101 | Setting the other high voltages <br> Description <br> Changes the developing bias voltage and transfer/separation voltage. <br> Purpose <br> To check the developing bias and the transfer/separation voltage or to take measures against drop of image <br> density or background fog. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be set using the up/down cursor keys. <br> 3. Press the start key. The screen for executing each item is displayed. |
| Display Description <br> DEV  <br> TC Setting the developing bias <br> SC |  |

## Setting the developing bias

1. Select the item to be set using the up/down cursor keys.
2. Change the setting using the left/right cursor keys.

| Display | Description | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| BIAS C | Developing bias clock frequency (copier mode) | 2 to 255 | 27 |
| DUTY C | Developing bias clock duty (copier mode) | 1 to 99 | 45 |
| BIAS P | Developing bias clock frequency (printer mode) | 2 to 255 | 22 |
| DUTY P | Developing bias clock duty (printer mode) | 1 to 99 | 45 |

Increasing the BIAS C/P setting makes the image lighter; decreasing it makes the image darker. Increasing the DUTY C/P setting makes the image lighter; decreasing it makes the image darker.
3. Press the start key. The value is set.

## Setting the transfer voltage

1. Select the item to be set using the up/down cursor keys.
2. Change the setting using the left/right cursor keys.

| Display | Description | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| TC DATA1 | Transfer control voltage (large size) | 0 to 255 | 166 |
| TC DATA2 | Transfer control voltage (small size) | 0 to 255 | 177 |
| OFF TIMING | Transfer charging output OFF timing | 0 to 255 | 37 |
| ON TIMING | Transfer charging output ON timing | 0 to 255 | 35 |

3. Press the start key. The value is set.

## Setting the separation voltage

1. Select the item to be set using the up/down cursor keys.
2. Change the setting using the left/right cursor keys.

| Display | Description | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| SC SEL | Separation control voltage | 0 to 2 | 1 |
| SC ON TIMING | Separation charging output ON timing | 0 to 255 | 35 |
| SC OFF TIMING | Separation charging output OFF timing | 0 to 255 | 42 |

3. Press the start key. The value is set.

## Interrupt copy mode

While this maintenance item is being performed, copying from an original can be made in interrupt copy mode.

1. Press the interrupt key. The machine enters the interrupt copy mode.
2. Set the original and press the strat key.

To return to the screen for setting, press the interrupt key.

## Completion

Press the stop/clear key at the screen for selecting an item. The screen for maintenance item No. is displayed.

| Maintenance item No. | Description |
| :---: | :---: |
| U110 | Checking/clearing the drum count <br> Description <br> Displays the drum counts for checking, clearing the figure. <br> Purpose <br> To check the drum status. Also used to clear the count after replacing the durm during regular maintenance. Since the count was cleared before shipping, do not clear it when installing. A drum count value less than 150 K , however, cannot be cleared. <br> Method <br> 1. Press the start key. The drum counter count is displayed. <br> 2. Select the CLEAR using the up/down cursor keys. If the counter value is 150 K or less, CLEAR is not displayed. <br> 3. Press the start key. The count is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit the maintenance mode without changing the count, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U130 | Initial setting for the developer <br> Description <br> Replenishes toner to the developer unit to a certain level from the toner container that has been installed. <br> Purpose <br> To operate when installing the machine. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Select the EXECUTE using the up/down cursor keys. <br> 3. Press the start key. Installation of toner starts and time (minutes) is indicated until the installation ends. <br> 4. When the installation is complete, FINISHED will be displayed if the installation is successful or NG will be displayed if it has failed. If NG is displayed, check to see if the toner container contains toner and to see if the toner container sensor malfunctions and then try again. <br> Completion <br> Press the stop/clear key after operation is complete. The screen for selecting a maintenance item No. is displayed. |
| U144 | Setting toner loading operation <br> Description <br> Sets toner loading operation after completion of copying. <br> Purpose <br> To set whether or not toner is loaded on the drum after low density copying. Normally no change is necessary from the initial setting. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select either ON or OFF using the up/down cursor keys. The selected item is displayed in reverse. |
|  | Display $\quad$ Description |
|  | ON Toner loaded <br> OFF Toner not loaded |
|  | Initial setting: OFF <br> 2. Press the start key. The value is set. <br> Completion Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U157 | Checking/clearing the developing drive time <br> Description <br> Displays the developing drive time for checking, clearing or changing a figure. <br> Purpose <br> To check the developing drive time. Also used to clear the count after replacing the developing unit. <br> Method <br> Press the start key. The developing drive time is displayed in minutes. <br> Clearing <br> 1. Select the CLEAR using the up/down cursor keys. <br> 2. Press the start key. The time is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a seven-digit drive time (in minutes) using the numeric keys. <br> 2. Press the start key. The time is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the time, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U158 | Checking the developing count <br> Description <br> Displays the developing count for checking a figure. <br> Purpose <br> To check the developing count. <br> Method <br> Press the start key. The developing count is displayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U161 | Setting the fixing control temperature <br> Description <br> Changes the fixing control temperature. <br> Purpose <br> Normally no change is necessary. However, can be used to prevent curling or creasing of paper, or solve a fixing problem on thick paper. <br> Setting <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be set using the up/down cursor keys. The screen for executing each item is displayed. <br> 3. Change the setting using the left/right cursor keys. |
|  | Display Description Setting range $\begin{array}{l}\text { Initial } \\ \text { setting }\end{array}$ |
|  | 1ST TEMP Primary stabilization fixing temperature 120 to $185\left({ }^{\circ} \mathrm{C}\right)$ 140 <br> 2ND TEMP Secondary stabilization fixing temperature 120 to $185\left({ }^{\circ} \mathrm{C}\right)$ 160 <br> COPY TEMP1 Copying operation temperature 1 160 to $220\left({ }^{\circ} \mathrm{C}\right)$ 170 <br> COPY TEMP2 Copying operation temperature 2 160 to $220\left({ }^{\circ} \mathrm{C}\right)$ 180 <br> COPY CNT Number of sheets for fixing control 1 to 99 5 <br> THICK CNT Number of sheets for fixing control (thick paper) 1 to 99 20 |
|  | Copying operation temperature 1: Temperature in copying operation at the start of copying <br> Copying operation temperature 2: Temperature in copying operation after the specified number of sheets for fixing control have passed <br> Number of sheets for fixing control: The number of sheets to be counted for switching from copying operation temperature 1 to copying operation temperature 2 <br> The temperatures are to be set such that Secondary stabilization $\geqq$ Primary stabilization. <br> 4. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |



| Maintenance item No. | Description |
| :---: | :---: |
| U200 | Turning all LEDs on Description <br> Turns all the LEDs on the operation panel on. <br> Purpose <br> To check if all the LEDs on the operation panel light. <br> Method <br> Press the start key. All the LEDs on the operation panel light. <br> Press the stop/clear key or wait for 10 s . The LEDs turns off, and the screen for selecting a maintenance item No. is displayed. |
| U202 | Setting the KMAS host monitoring system <br> Description <br> Initializes or operates the KMAS host monitoring system. <br> This is an optional device which is currently supported only by Japanese specification machines, so no setting is necessary. |
| U203 | Checking DP operation <br> Description <br> Simulates the original conveying operation separately in the optional DP. <br> Purpose <br> To check the DP. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Place an original in the DP if running this simulation with paper. <br> 3. Select the item to be operated using the up/down cursor keys. The selected item is displayed in reverse. <br> 4. Press the start key. The operation starts. <br> 5. To stop continuous operation, press the stop/clear key. <br> Completion <br> Press the stop/clear key when the operation stops. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U204 | Setting the presence or absence of a key card or key counter Description <br> Sets the presence or absence of the optional key card or key counter. <br> Purpose <br> To run this maintenance item if a key card or key counter is installed. <br> Setting <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the optional counter to be installed using the up/down cursor keys. The selected counter is displayed in reverse. <br> 3. Press the start key. The setting is set and the screen for selecting a maintenance item No. is displayed. Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U207 | Checking the operation panel keys <br> Description <br> Checks operation of the operation panel keys. <br> Purpose <br> To check operation of all the keys and LEDs on the operation panel. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. COUNT1 is displayed and the leftmost LED on the operation panel lights. <br> 3. As the keys lined up in the same line as the lit indicator are pressed in the order from the top to the bottom, the figure shown on the touch panel increases in increments of 1 . When all the keys in that line are pressed and if there are any LEDs corresponding to the keys in the line on the immediate right, the top LED in that line will light. <br> 4. When all the keys on the operation panel have been pressed, all the LEDs light for up to 10 seconds. <br> 5. When the LEDs go off, press the start key. All the LEDs light for 10 seconds again. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U233 | Setting the ejection limit of the job separator <br> Description <br> When an optional job separator is installed, whether the limit of ejection to the job separator is 50 sheets for A3/11" $\times 17^{\prime \prime}$ and 100 sheets for other sizes or 100 sheets for all sizes is set. <br> Purpose <br> To be set according to user request. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the item using the up/down cursor keys. |
|  |  |
|  | MODE0 All size is limited to 100 sheets. |
|  | Initial setting: MODEO <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed Completion Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U243 | Checking the operation of the DP motors and solenoids <br> Description <br> Turns the motors or solenoids in the optional DP on. <br> Purpose <br> To check the operation of the DP motors and solenoids. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be operated using the up/down cursor keys. <br> 3. Press the start key. The operation starts. <br> 4. To turn each motor off, press the stop/clear key. <br> Completion <br> Press the stop/clear key when operation stops. The screen for selecting a maintenance item No. is displayed. |
| U244 | Checking the DP switches <br> Description <br> Displays the status of the respective switches in the optional DP. <br> Purpose <br> To check if respective switches in the optional DP operate correctly. <br> Start <br> 1. Press the start key. <br> 2. Turn the respective switches on and off manually to check the status. <br> If the on-status of a switch is detected, the corresponding switch is displayed in reverse. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U245 | Checking messages <br> Description <br> Displays a list of messages or graphics on the operation panel. <br> Purpose <br> To check the messages or graphics to be displayed. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be displayed using the up/down cursor keys. <br> 3. Press the start key. The selected item is displayed. <br> Method to display the messages <br> 1. Change the screen using the up/down cursor keys to display each message one at a time. <br> You can select the language using the left/right cursor keys. <br> 2. To return to the screen for selecting an item, press the stop/clear key. <br> Method to display the graphics <br> 1. Change the screen using the up/down cursor keys to display each graphic one at a time. <br> You can select the background (black or white) using the left/right cursor keys. <br> 2. To return to the screen for selecting an item, press the stop/clear key. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |
| U246 | Setting the finisher <br> Description <br> Adjusts the side registration cursor stop position in the staple sort mode. <br> Purpose <br> To adjust when registration is not proper or staple position is shifted in the staple sort mode. <br> Setting <br> 1. Press the start key. <br> 2. Select the desired cursor position using the up/down cursor keys. The selected item is displayed in reverse. <br> 3. Change the setting using the left/right cursor keys. <br> 4. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |




| Maintenance item No. | Description |
| :---: | :---: |
| U253 | Switching between double and single counts <br> Description <br> Switches the count system for the total counter and other counters. <br> Purpose <br> According to user (copy service provider) request, select if $\mathrm{A} 3 / 11^{\prime \prime} \times 17^{\prime \prime}$ paper is to be counted as one sheet (single count) or two sheets (double count). <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select double or single count using the up/down cursor keys. The selected item is displayed in reverse. <br> Initial setting: DOUBLE COUNT <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U254 | Turning auto start function on/off <br> Description <br> Selects if the auto start function is turned on. <br> Purpose <br> Normally no change is necessary. If incorrect operation occurs, turn the function off: this may solve the problem. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select either ON or OFF using the up/down cursor keys. The selected item is displayed in reverse. <br> Initial setting: ON <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U258 | Switching copy operation at toner empty detection <br> Description <br> Selects if continuous copying is enabled after toner empty is detected, and sets the number of copies that can be made after the detection. <br> Purpose <br> To be set according to user request. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select single or continuous copying using the up/down cursor keys. The selected item is displayed in reverse. <br> Initial setting: SINGLE <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U260 | Changing the copy count timing <br> Description <br> Changes the copy count timing for the total counter and other counters. <br> Purpose <br> To be set according to user (copy service provider) request. If a paper jam occurs frequently in the finisher when the number of copies is counted at the time of paper ejection, copies are provided without copy counts. The copy service provider cannot charge for such copying. To prevent this, the copy timing should be made earlier. If a paper jam occurs frequently in the paper conveying or fixing sections when the number of copies is counted before the paper reaches those sections, copying is charged without a copy being made. To prevent this, the copy timing should be made later. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the copy count timing using the up/down cursor keys. The selected item is displayed in reverse. <br> Initial setting: EJECT <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U264 | Setting the display order of the date <br> Description <br> Selects year, month and day as the order of that appears on lists, etc. <br> Purpose <br> Set according to the user preference. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the desired order using the up/down cursor keys. <br> Initial setting: "MONTH-DATE-YEAR" (for the inch specifications) <br> "DATE-MONTH-YEAR" (for the metric specifications) <br> 3. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U265 | Setting OEM purchaser code <br> Description <br> Sets the OEM purchaser code. <br> Purpose <br> Sets the code when replacing the main PCB and the like. <br> Method <br> Press the start key. <br> Setting <br> 1. Use the numeric keys or left/right cursor keys to adjust the preset value. <br> 2. Press the start key. The count is set, and the screen for selecting a maintenance item is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item is displayed. |
| U277 | Setting auto application change time <br> Description <br> Sets the time that passes until the machine starts automatically printing after completing copying or operation when the machine is used as a printer or fax. <br> Purpose <br> According to user request, changes the setting. <br> Method <br> Press the start key. The current setting is displayed. <br> Setting <br> 1. Change the setting using the left/right cursor keys. <br> The setting can be changed by 30 s per step. <br> 2. Press the start key. The value is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U326 | Setting the black line cleaning indication <br> Description <br> Sets whether to display the cleaning guidance when detecting the black line. <br> Purpose <br> Displays the cleaning guidance in order to make the call for service with the black line decrease by the rubbish on the contact glass when scanning from the optional DP. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF using the up/down cursor keys. <br> Initial setting: ON <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U332 | Setting the size conversion factor <br> Description <br> Sets the coefficient of nonstandard sizes in relation to the A4/11" x 81/2" size. The coefficient set here is used to convert the black ratio in relation to the A4/11" x 81/2" size and to display the result in user simulation. <br> Purpose <br> To set the coefficient for converting the black ratio for nonstandard sizes in relation to the A4/11" x 81/2" size for copy mode, printer mode and fax mode respectively. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select copier mode (COPY), printer mode (PRT) or fax mode (FAX) using the up/down cursor keys. <br> 2. Change the setting using the cursor left/right keys. <br> 3. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item is displayed. |



| Maintenance item No. | Description |
| :---: | :---: |
| U343 | Switching between duplex/simplex copy mode <br> Description <br> Switches the initial setting between duplex and simplex copy. <br> Purpose <br> To be set according to frequency of use: set to the more frequently used mode. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF using the up/down cursor keys. The selected item is displayed in reverse. <br> Initial setting: OFF <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U344 | Setting preheat/energy saver mode <br> Description <br> Changes the control for preheat/energy saver mode. <br> Purpose <br> According to user request, selects which has priority, the recovery time from preheat or energy saver. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select control mode using the up/down cursor keys. The selected item is displayed in reverse. <br> Initial setting: ENERGY STAR (for the inch specifications) <br> GEEA (for the metric specifications) <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U345 | Setting the value for maintenance due indication Description <br> Sets when to display a message notifying that the time for maintenance is about to be reached, by setting the number of copies that can be made before the current maintenance cycle ends. When the difference between the number of copies of the maintenance cycle and that of the maintenance count reaches the set value, the message is displayed. This maintenance mode is effective for only Japanese specification. |
| U402 | Adjusting margins of image printing Adjustment <br> See page 1-6-20. |
| U403 | Adjusting margins for scanning an original on the contact glass Adjustment <br> See page 1-6-37. |


|  | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U404 | Adjusting margins for scanning an original from the DP <br> Description <br> Adjusts margins for scanning the original from the DP. <br> Purpose <br> Used if margins are not correct when the optional DP is used. <br> Caution <br> Before making this adjustment, ensure that the following adjustments have been made in maintenance mode. U402 <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the item to be set using the up/down cursor keys. The selected item is displayed in reverse. <br> 2. Change the setting using the left/right cursor keys. <br> Increasing the setting makes the margin wider, and decreasing it makes the margin narrower. <br> Figure 1-4-6 Correct margin amount <br> 3. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> 1. Press the interrupt key. The machine enters the interrupt copy mode. <br> 2. Set the original and press the strat key. <br> To return to the screen for setting, press the interrupt key. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| U407 | Adjusting the leading edge registration for memory image printing Adjustment <br> See page 1-6-17. |  |  |  |



| Maintenance item No. | Description |
| :---: | :---: |
| U901 | Checking/clearing copy counts by paper feed locations <br> Description <br> Displays or clears copy counts by paper feed locations. <br> Purpose <br> To check the time to replace consumable parts. Also to clear the counts after replacing the consumable parts. <br> Method <br> 1. Press the start key. The counts by paper feed locations are displayed. <br> 2. Change the screen using the left/right cursor keys. <br> *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model. <br> Clearing <br> 1. Select the count to be cleared using the up/down cursor keys. The selected item is displayed in reverse. However, PF2, 3, and 4 are displayed only and cannot be cleared. <br> 2. Press the start key. The count is cleared. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance No. item is displayed. |
| U903 | Checking/clearing the paper jam counts <br> Description <br> Displays or clears the jam counts by jam locations. <br> Purpose <br> To check the paper jam status. Also to clear the jam counts after replacing consumable parts. <br> Start <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item using the up/down cursor keys. <br> 3. Press the start key. The code by type is displayed. <br> Method: Displays/clears the jam counts <br> 1. Change the screen using the left/right cursor keys. <br> 2. Select the counts for all jam codes and select the ALL. Jam counts cannot be cleared individually. <br> 3. Press the start key. The counts are cleared. <br> Method: Displays the total jam counts <br> 1. Change the screen using the left/right cursor keys. <br> The total number of jam count cannot be cleared. <br> 2. To return to the screen for selecting an item, press the stop/clear key. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance No. item is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U904 | Checking/clearing the service call counts <br> Description <br> Displays or clears the service call code counts by types. <br> Purpose <br> To check the service call code status by types. Also to clear the service call code counts after replacing consumable parts. <br> Start <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item using the up/down cursor keys. <br> 3. Press the start key. The code by type is displayed. <br> Method: Displays/clears the service call code counts <br> 1. Select the code to be cleared using the up/down cursor keys. <br> Change the screen using the left/right cursor keys. Select the counts for all service call codes and select the ALL. <br> 2. Press the start key. The count is cleared. <br> Method: Displays the total service call code counts <br> 1. Change the screen using the left/right cursor keys. <br> The total number of service call code count cannot be cleared. <br> 2. To return to the screen for selecting an item, press the stop/clear key. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance No. item is displayed. |
| U905 | Checking counts by optional devices <br> Description <br> Displays the counts of the optional DP or finisher. <br> Purpose <br> To check the use of the DP and finisher. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the device using the up/down cursor keys, the count of which is to be checked and press the start key. The count of the selected device is displayed. <br> DP <br> Finisher <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U906 | Resetting partial operation control <br> Description <br> Resets the service call code for partial operation control. <br> Purpose <br> To be reset after partial operation is performed due to problems in the drawers or other sections, and the related parts are serviced. <br> Method <br> 1. Press the start key. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key to reset partial operation control. The maintenance mode is exited, and the machine returns to the same status as when the power switch is turned on. |
| U908 | Changing the total counter value <br> Description <br> Displays the total counter value. <br> Purpose <br> To check the total counter value. <br> Method <br> Press the start key. The current total counter value is displayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U910 | Clearing the black ratio data <br> Description <br> Clears the accumulated black ratio data for A4 sheets. <br> Purpose <br> To clear data as required at times such as during maintenance service. <br> Method <br> 1. Press the start key. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key. The accumulated black ratio data is cleared, and the screen for selecting a maintenance item is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item is displayed. |
| U911 | Checking/clearing copy counts by paper sizes <br> Description <br> Displays and clears the paper feed counts by paper sizes. <br> Purpose <br> To check or clear the counts after replacing consumable parts. <br> Method <br> Press the start key. The screen for the paper feed counts by paper size is displayed. <br> Clearing <br> 1. Select the paper size to be cleared using the up/down cursor keys. The selected item is displayed in reverse. To clear all counts, select the ALL. <br> 2. Press the start key. The count is cleared. When clearing all counts, the screen for selecting a maintenance item is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance item is displayed. |


| Maintenance item No. |  | Description |
| :---: | :---: | :---: |
| U917 | Setting backup data reading/writing <br> Description <br> Stores backup data from the fax control PCB (when an optional fax kit is installed) into Compact Flash reads the data from Compact Flash. <br> Purpose <br> To store and write data when replacing the PCB. <br> Setting <br> 1. Turn the power switch off and disconnect the power plug. <br> 2. Remove the rear cover. <br> 3. Insert Compact Flash in a notch hole of the machine. <br> 4. While pressing the Copier key, turn on the power switch and connect the power plug. Press and hold on the Copier key until the message "Please wait." disappears. <br> 5. Enter the maintenance item. <br> 6. Press the start key. The screen for selecting an item is displayed. <br> 7. Select the item using the up/down cursor keys. The selected item is displayed in reverse. |  |
|  | Display | Description |
|  | SRAM $\rightarrow C F: B K U P$ CF $\rightarrow$ SRAM:BKUP SRAM $\rightarrow$ CF:DIAL CF $\rightarrow$ SRAM:DIAL | Writing the backup data of fax control PCB <br> Reading the backup data of fax control PCB <br> Writing the backup data of fax dial information <br> Reading the backup data of fax dial information |

8. Press the start key. Reading or writing is executed, and the screen displays the result.

If the operation was successful:
EXECUTE 0100
CHECK SUM ****
CODE 0000
If the operation failed:
EXECUTE 0100
CHECK SUM ****
CODE XXXX
Where XXX is the error code indicating the reason for the failure.
See "Error Codes for Operation U917 and U926" below.
9. Turn the power switch off and disconnect the power plug.
10. Remove the Compact Flash from the machine.

Error Codes for Operation U917 and U926

| Code | Meaning |
| :--- | :--- |
| 0102 | Detects call for service on fax control PCB. |
| 0104 | Communication error. |
| 0105 | Detects call for service on main PCB. |
| $01 F F$ | CF error. |
| 0202 | No CF card. |
| 0203 | No data in CF card. |
| 0204 | CF data is incompatible. |
| 0205 | Bad CF data (Checksum error) |
| 0206 | CF read error. |
| 0207 | CF write error. |
| 0212 | Fax control PCB flash memory error. |


| Maintenance item No. | Description |
| :---: | :---: |
| U920 | Checking the accounting counts <br> Description <br> Checks the accounting counts. <br> Purpose <br> To check the accounting counts. <br> Method <br> Press the start key. The current counts of copy counter, printer counter and fax counter are displayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U925 | Checking/clearing the system error counts <br> Description <br> Displays and clears the count value of system error. <br> Purpose <br> To check the system error status by types. Also to clear the service call code counts after replacing consumable parts. <br> Method <br> Press the start key. The count for system error detection by type is displayed. <br> Clearing <br> 1. Change the screen using the left/right cursor keys. <br> 2. Select the counts for system error and select the ALL. System error counts cannot be cleared individually. <br> 3. Press the start key. The counts are cleared. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance No. item is displayed. |
| U926 | Rewriting FAX program <br> Description <br> Downloads the fax program and fax fonts when installing an optional fax kit. <br> Purpose <br> To run when upgrading the fax program and fax fonts. <br> Setting <br> 1. Turn the power switch off and disconnect the power plug. <br> 2. Remove the rear cover. <br> 3. Insert Compact Flash in a notch hole of the machine. <br> 4. While pressing the Copier key, turn on the power switch and connect the power plug. Press and hold on the Copier key until the message "Please wait." disappears. <br> 5. Enter the maintenance item. <br> 6. Press the start key. Downloading of the fax program starts and the result shown below is displayed. <br> If the operation was successful: EXECUTE 0100 <br> CHECKSUM **** <br> CODE 0000 <br> If the operation failed: EXECUTE 0100 <br> CHECKSUM **** <br> CODE XXXX <br> Where XXX is the error code indicating the reason for the failure. <br> 7. Then, downloading of the fax fonts starts and the result shown below is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U926 | If the operation was successful: EXECUTE 0100 <br> CHECKSUM **** <br> CODE 0000 <br> If the operation failed: EXECUTE 0100 <br> CHECKSUM **** <br> CODE XXXX <br> Where XXX is the error code indicating the reason for the failure. See "Error Codes for Operation U917 and U926" on page 1-4-49. <br> 8. Turn the power switch off and disconnect the power plug. <br> 9. Remove the Compact Flash from the machine. |
| U927 | Clearing the all accounting counts and machine life counts <br> Description <br> Clears the all accounting counts and machine life counts. <br> Purpose <br> To start the counters with value 0 when installing the machine. <br> Supplement <br> The all accounting counts and the machine life counter can be cleared only once only if the count values are 1000 or less. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Select the EXECUTE using the up/down cursor keys. It is displayed in reverse. <br> 3. Press the start key. All accounting counts and machine life counts are cleared. If the counts cannot be cleared, CANNOT EXECUTE is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U928 | Checking machine life counts <br> Description <br> Displays the machine life counts. <br> Purpose <br> To check the machine life counts. <br> Method <br> Press the start key. The current machine life counts is displayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U941 | Setting the default magnification ratio of the default drawer <br> Description <br> Sets the default magnification ratio when paper selection of copy default setting is set to the default drawer. <br> Purpose <br> Accounting to user request, changes the setting. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select $100 \%$ or AMS using the up/down cursor keys. The selected item is displayed in reverse. <br> Initial setting: 100 \% magnification ratio <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U942 | Adjusting the DP amount of slack in the original <br> Description <br> Adjusts the DP amount of slack in the original. <br> Purpose <br> To run this mode if original jams or $Z$ folds occur when copying from the DP. <br> Method <br> Press the start key. The screen for setting is displayed. <br> Setting <br> 1. Select the item to be set using the up/down cursor keys. The selected item is displayed in reverse. <br> 2. Change the setting using the left/right cursor keys. <br> Increasing the setting, the larger the amount of slack; decreasing the setting, the smaller the amount of slack. <br> 3. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> 1. Press the interrupt key. The machine enters the interrupt copy mode. <br> 2. Set the original and press the strat key. <br> To return to the screen for setting, press the interrupt key. <br> Completion <br> Press the stop/clear key at the screen for setting. The screen for selecting a maintenance item No. is displayed. |
| U990 | Checking/clearing the time for the exposure lamp to light <br> Description <br> Displays, clears or changes the accumulated time for the exposure lamp to light. <br> Purpose <br> To check duration of use of the exposure lamp. Also to clear the accumulated time for the lamp after replacement. <br> Method <br> Press the start key. The accumulated time of illumination for the exposure lamp is displayed in minutes. <br> Clearing <br> 1. Select the CLEAR using the up/down cursor keys. <br> 2. Press the start key. The accumulated time is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a seven-digit accumulated time using the numeric keys. <br> 2. Press the start key. The time is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the accumulated time, press the stop/clear key. The screen for selecting a maintenance item No . is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U991 | Checking the scanner count <br> Description <br> Displays the scanner operation count. <br> Purpose <br> To check the status of use of the scanner. <br> Method <br> Press the start key. The screen for the scanner operation count is desplayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U993 | Outputting a VTC-PG pattern <br> Description <br> Selects and outputs a VTC-PG pattern created in the machine. <br> Purpose <br> When performing respective image printing adjustments, used to check the machine status apart from that of the scanner with a non-scanned output VTC-PG pattern. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the VTC-PG pattern to be output using the up/down cursor keys. <br> 3. Press the interrupt key. The copy mode screen is displayed. <br> 4. Press the start key. A VTC-PG pattern is output. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |

## 1-4-2 Management mode

In addition to a maintenance function for service, the machine is equipped with a management function which can be operated by users (mainly by the machine administrator). In this management mode, settings such as default settings can be changed.

## (1) Using the management mode



## (2) Setting the job accounting

## Registering a new account

Registers ID-codes and the limit of use for each account.

1. Select [Edit Job Accounting] and then press the enter key.
2. Select [New registration] and then press the enter key.
3. Enter the ID-code (up to 8 digits) using the numeric keys.
4. Press the enter key.
5. Set the Imit of use.
6. Select [End] and then press the enter key.

## Deleting an account

1. Select [Edit Job Accounting] and then press the enter key.
2. Select [Delete] and then press the enter key.
3. Select the ID-code to delete and then press the enter key.
4. Select [Yes] or [No] and then press the enter key.

## Changing limit of use

1. Select [Edit Job Accounting] and then press the enter key.
2. Select [Change limit in use] and then press the enter key.
3. Select the ID-code to change and then press the enter key.
4. Change the limit of use.
5. Select [End] and then press the enter key.

## All account management

You can browse the total output count, output the job accounting report, and clear the counter for all accounts.

1. Select [Job Accounting Total] and then press the enter key.
2. Select [Print report] and then press the enter key. The management report is printed out.
3. Select [Counter clear] and then press the enter key.
4. Select [Yes] or [No] and then press the enter key.

## Individual account management

Checks the output count and/or clears the counter for individual accounts.

1. Select [Each Job Accouning TL] and then press the enter key. The output counts of individual accounts are displayed.
2. Select the ID-code to clear and then press the enter key.
3. Select [Yes] or [No] and then press the enter key.

## Job accounting ON/OFF

1. Select [Job Accounting On/Off] and then press the enter key.
2. Select [On] or [Off] and then press the enter key.

## Copier job accounting ON/OFF

1. Select [Job Accounting Def. Set.] and then press the enter key.
2. Select [Copy Job Account.] and then press the enter key.
3. Select [On] or [Off] and then press the enter key.

## Printer job accounting ON/OFF

1. Select [Job Accounting Def. Set.] and then press the enter key.
2. Select [Prnt Job Account.] and then press the enter key.
3. Select $[\mathrm{On}]$ or [Off] and then press the enter key.

## Scanner job accounting ON/OFF

Note: This setting is only available when the optional network scanner board is installed in the machine.

1. Select [Job Accounting Def. Set.] and then press the enter key.
2. Select [Scanner Job Accnt] and then press the enter key.
3. Select $[\mathrm{On}]$ or [Off] and then press the enter key.

## Fax job accounting ON/OFF

Note: This setting is only available when the optional fax kit is installed in the machine.

1. Select [Job Accounting Def. Set.] and then press the enter key.
2. Select [Fax Job Accountng] and then press the enter key.
3. Select [On] or [Off] and then press the enter key.

## Operation against excess over limit

Determines whether to stop output by prohibiting immediately use of the machine, to stop the operation from the next job or to display a warning message onle, when the limit of count that has been set with the function of the limit of use is exceeded.

1. Select [Job Accounting Def. Set.] and then press the enter key.
2. Select [Excess limit Set.] and then press the enter key.
3. Select [Stop job immediately], [Stop after job done] or [Only warning]and then press the enter key.

## (3) Copy default

## Exposure mode

Selects the exposure mode at power-on.

1. Select [Exposure Mode] and then press the enter key.
2. Select [Manual] or [Auto] and then press the enter key.

## Original quality

Selects the image quality at power-on.

1. Select [Orig Quality] and then press the enter key.
2. Select [Text+Photo], [Photo] or [Text] and then press the enter key.

## Eco print mode ON/OFF

Determines whether or not the eco print mode will be the default setting in the initial mode.

1. Select [EcoPrint] and then press the enter key.
2. Select [On] or [Off] and then press the enter key.

## Background color adjustment

Adjust the ground color of the copied paper.

1. Select [Background adjst] and then press the enter key.
2. Adjust the exposure and then press the enter key. Setting range: 1 to 5

## Paper selection

Sets whether the copier will automatically select the same size of copy paper as the original once an original is set, or whether the designated default drawer will be automatically selected.

1. Select [Paper Select] and then press the enter key.
2. Select [Auto] or [Default cassette] and then press the enter key.

## Paper type (Auto paper selection mode)

Selects the types of paper that will be available for selection under the APS (Auto Paper Selection) mode.

1. Select [Paper type(Auto)] and then press the enter key.
2. Select $[\mathrm{On}]$ or [Off] and then press the enter key.
3. If selected [On], select the desired paper type and then press the enter key.

## Default drawer

Sets one drawer that will be selected automatically regardless of the size of paper loaded in that drawer.

1. Select [Default cassette] and then press the entrer key.
2. Select the drawer that will be used with priority. Settings: Cassette 1/Cassette 2/Cassette 3/ Cassette 4
*For 16 ppm model, the setting for drawer 2, 3 and 4 will only be available when the optional paper feeder is installed.

* For 20 ppm model, the setting for drawer 3 and 4 will only be available when the optional paper feeder is installed.


## Default magnification ratio

Sets whether or not the appropriate magnification ratio to be calculated automatically when selecting the size of copy paper.

1. Select [Default magnif.] and then press the enter key.
2. Select [100\%] or [Auto \%] and then press the enter key.

## Auto exposure adjustment

Adjusts the overall exposure level for the auto exposure mode.

1. Select [Adj.Auto expos.] and then press the enter key.
2. Adjust the exposure and then press the enter key. Setting range: 1 to 7

## Auto exposure adjustment (OCR)

Adjusts the overall exposure level for scanning with OCR (Optical Character Recognition) software when using the optional scanner functions of this machine.

1. Select [Auto expos.(OCR)] and then press the enter key.
2. Adjust the exposure and then press the enter key. Setting range: 1 to 7

## Manual exposure adjustment (text+photo mode)

Adjusts the median exposure value when the text+photo mode is selected for the image quality.

1. Select [Txt+Photo Dens.] and then press the enter key.
2. Adjust the exposure and then press the enter key. Setting range: 1 to 7

## Manual exposure adjustment (text mode)

Adjusts the median exposure value when the text mode is selected for the image quality.

1. Select [Txt Ori Density] and then press the enter key.
2. Adjust the exposure and then press the enter key. Setting range: 1 to 7

## Manual exposure adjustment (photo mode)

Adjusts the median exposure value when the photo mode is selected for the image quality.

1. Select [Photo Ori Dnsity] and then press the enter key.
2. Adjust the exposure and then press the enter key. Setting range: 1 to 7

## Sort mode ON/OFF

Determines whether or not the Sort mode will be the default setting in the initial mode.

1. Select [Sort] and then press the enter key.
2. Select [On] or [Off] and then press the enter key.

## Offset copying

Determines whether or not the offset copy will be the default setting in the initial mode.

1. Select [Offset] and then press the enter key.
2. Select [On] or [Off] and then press the enter key.

## Auto Rotation mode ON/OFF

Determines whether or not the Auto Rotation mode will be the default setting in the initial mode.

1. Select [Auto Rotation] and then press the enter key.
2. Select [On] or [Off] and then press the enter key.

## Margin width

Determines the default value of the location and width of the margins in the margin mode.

1. Select [Margin Width] and then press the enter key.
2. Sets the margin widths and then press the enter key.
Setting range: $1 / 8^{\prime \prime}$ to $3 / 4$ " in $1 / 8^{\prime \prime}$ increments (inch specifications) 1 to 18 mm in 1 mm increments (metric specifications)

## Erased border width

Determines the default value for the width of the border to be erased in the two border erase modes.

1. Select [BorderEraseWidth] and then press the enter key.
2. Sets the widths and then press the enter key. Setting range: $1 / 8^{\prime \prime}$ to $3 / 4$ " in $1 / 8^{\prime \prime}$ increments (inch specifications) 1 to 18 mm in 1 mm increments (metric specifications)

## Copy limit

Sets the limit for the number of copies (or copy sets) that can be made at a time.

1. Select [Copy Limit] and then press the enter key.
2. Sets the copy limit and then press the enter key. Setting range: 1 to 999

## Black-line correction

Reduces black lines that may be caused when the DP is used.

1. Select [Corr. Black line] and then press the enter key.
2. Select [None], [Weak] or [Strong] and then press the enter key.

## (4) Machine default

## Auto drawer switching ON/OFF

Turns automatic drawer switching ON or OFF.

1. Select [Auto Cassette SW] and then press the enter key.
2. Select [On/All types of paper], [On/Only same paper type] or [Off] and then press the enter key.

## Paper size (drawer 1 to 4)

Sets the size of paper that is loaded in drawer 1 through 4.

1. Select one of the [Paper Size (1st) to (4th)] and then press the enter key.
2. Select [Auto Detection Metric], [Auto Detection Inch] or a paper size and then press the enter key.

* For 16 ppm model, the setting for drawer 2, 3 and 4 will only be available when the optional paper feeder is installed.
* For 20 ppm model, the setting for drawer 3 and 4 will only be available when the optional paper feeder is installed.


## Paper type (drawer 1 to 4)

Sets the type of paper that is loaded in drawers 1 through 4.

1. Select one of the [Paper Type (1st) to (4th)] and then press the enter key.
2. Select the paper type and then press the enter key.

* For 16 ppm model, the setting for drawer 2, 3 and 4 will only be available when the optional paper feeder is installed.
* For 20 ppm model, the setting for drawer 3 and 4 will only be available when the optional paper feeder is installed.


## Bypass tray settings display ON/OFF

1. Select one of the [Check Bypass] and then press the enter key.
2. Select [On] or [Off] and then press the enter key.

## Paper weight for paper type

Sets the paper weight for each paper type.

1. Select $[P$. type (Weight)] and then press the enter key.
2. Select paper type and then press the enter key.
3. Select paper weight and then press the enter key.

## Duplex print for paper type

Sets whether or not each custom type of paper (custom 1 to custom 8) will be available for use in duplex printing.

1. Select [P. type (Duplex)] and then press the enter key.
2. Select one of the [Custom 1 to 8] and then press the enter key.
3. Select $[\mathrm{On}]$ or [Off] and then press the enter key.

## Custom paper type

Sets whether or not to match the orientation in onesided printing and two-sided printing.

1. Select [Special P. type] and then press the enter key.
2. Select [Match Print Direction] or [Fast Mode] and then press the enter key.

## Original orientation

Sets the default original orientation.

1. Select [Orig. direction] and then press the enter key.
2. Select [Rear] or [Left top] and then press the enter key.

## Auto sleep time

Sets the time that elapses before the auto sleep function.

1. Select [Sleep mode time] and then press the enter key.
2. Sets sleep mode type and then press the enter key. Setting range:
1 to 240 min (Inch specifications)
1 to 120 mim (metric specifications)

## Auto low power time

Sets the time that elapses before the low power mode is automatically activated.

1. Select [Low power time] and then press the enter key.
2. Sets low power time and then press the enter key. Setting range:
1 to 240 mm (Inch specifications)
1 to 120 mm (metric specifications)

## Copy eject location

Sets the paper output location with priority for copying. This setting is only available when the optional finisher or job separator are installed in the machine.

1. Select [Copy Otput Destn] and then press the enter key.
2. Select output location and then press the enter key.

## Fax eject location

Sets where incoming faxes will be ejected. This setting is only available when the optional fax kit, finisher or job separator are installed in the machine.

1. Select [Fax Output Destn] and then press the enter key.
2. Select output location and then press the enter key.

## Default operation mode

Sets whether the display that appears after power is turned on to the machine will be the one for the copy operation mode or for the fax operation mode. This setting is only available when the optional fax kit is installed.

1. Select [Main mode] and then press the enter key.
2. Select [Copy mode] or [Fax mode] and then press the enter key.

## Key sound ON/OFF

Sets whether or not the operation panel will emit a beep sound each time a key is pressed.

1. Select [Key sound On/Off] and then press the enter key.
2. Select [On] or [Off] and then press the enter key.

## Day and time

Sets the current date and time.

1. Select [Date/Time] and then press the enter key.
2. Sets the current date and time.
3. Select [End] and then press the enter key.

## Display contrast adjustment

Adjust the display contrast.

1. Select [Display Contrast] and then press the enter key.
2. Adjust the contrast and then press the enter key. Setting range: 1 to 7

## Changing the management code

Changes the management code.

1. Select [PIN \# Change] and then press the enter key.
2. Enter a new 4-digit management code using the numeric keys.

## Auto sleep ON/OFF

Sets whether or not to have the auto sleep function. This setting is displayed only on the inch specification model.

1. Select [Auto Sleep] and then press the enter key.
2. Select $[\mathrm{On}]$ or [Off] and then press the enter key.

## Auto clear ON/OFF

Sets whether or not to have the auto clear function.

1. Select [Auto Clear] and then press the enter key.
2. Select $[\mathrm{On}]$ or [Off] and then press the enter key.

## Auto clear time

Sets the time that elapses from completion of copying to activation of the auto cler function.

1. Select [Auto Clear Time] and then press the enter key.
2. Sets the time and then press the enter key. Setting range: 10 to 270 s

## Silent mode ON/OFF

Sets whether or not to use the silent mode which shortens the length of time that the laser data writing motor continues to spin after each copy job is finished.

1. Select [Silent Mode] and then press the enter key.
2. Select [On] or [Off] and then press the enter key.

## (5) Bypass setting

## Paper size and type

Sets the paper size and paper type for the bypass settings.
When using special papers such as transparency, cards, and postcards, be sure to set the paper type to prevent faulty transfer and faulty fixing.

1. Select paper size.

If the paper size is unknown or no particular paper size setting is required, select [Universal Size].
When setting a size, turn on the size input and use the left/right cursor key to select the paper size.
Setting range:
(Inch specifications)
Width: $37 / 8^{\prime \prime}$ to $115 / 8^{\prime \prime}$
Length: $57 / 8^{\prime \prime}$ to $17{ }^{\prime \prime}$
(Metric specifications)
Width: 98 to 297 mm
Length: 148 to 432 mm
2. Press the enter key.
3. Select paper type and then press the enter key.

## Selecting other standard sizes

Sets a special standard size.

1. Select [Other Regular Size] and then press the enter key.
2. Select paper size and then press the enter key.
3. Select paper type and then press the enter key.
(6) Checking the total counter and printing out the counter report

Checks the total count of copies, etc., and prints out the information as a counter report.

1. Select [Counter check] and then press the enter key.
2. Select [Output count] or [Scan count] and then press the enter key.
3. Select [End] and then press the enter key.
4. Select [Print counter report] and then press the enter key to print out a counter report.

## (7) Status report print out

Prints out one of the status report.

1. Select [Print Report] and then press the enter key.
2. Select the report to print out and then press the enter key.
[Copy report]
[Machine report]
[Coverage report]
The selected status report will be printed out.

## (8) Language selection function

Switches the language to be displayed on the operation panel.

1. Select [Language] and then press the enter key.
2. Select the language to use and then press the enter key.
Available languages:
Inch specifications
Japanese, English, French and Spanish
Metric specifications
English, German, French, Spanish and Italian

## 1-5-1 Paper misfeed detection

## (1) Paper misfeed indication

When a paper misfeed occurs, the machine immediately stops operating and displays the jam location on the operation panel.
Paper misfeed counts sorted by the detection condition can be checked in maintenance item U903.
To remove paper jammed in the machine, open the front cover, left cover, or pull the drawer out.
To remove original jammed in the DP, open the DP original cover.
Paper misfeed detection can be reset by opening and closing the respective covers to turn safety switch off and on.


Figure 1-5-1
(1) Misfeed in the drawer 1
(2) Misfeed in the drawer $2^{* 2}$
(3) Misfeed in the drawer $3^{* 1}$
(4) Misfeed in the drawer $4^{* 1}$
(5) Misfeed in the bypass tray
(6) Misfeed in the paper conveying section
(7) Misfeed in the exit section
(Misfeed in the job separator* ${ }^{* 1}$ or finisher*1)
(8) Misfeed in the DP*1
*1: Optional.
*2: Optional for 16 ppm model.
Standard for 20 ppm model.

## (2) Paper misfeed detection conditions



Figure 1-5-2

| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| System | 00 | No paper feed | When the power switch is turned on, the machine detects activation of the registration switch (RSW), the exit switch (ESW) or the feedshift switch (FSSW). |
|  | 04 | Cover open JAM | A cover open state is detected during copying. |
|  | 05 | Secondary paper feed timeout | When the machine waits for secondary paper feed, 30 s or more have elapsed. |
| Paper feed section | 10 | No paper feed from the bypass tray | The registration switch (RSW) does not turn on within 1680 ms of the bypass paper feed solenoid (BYPPFSOL) turning on; the solenoid is then successively held off for 1 s and turned back on once, but the switch again fails to turn on within 1680 ms. |
|  | 11 | No paper feed from the drawer 1 (drawer) | The registration switch (RSW) does not turn on within 1430 ms of the paper feed clutch (PFCL) turning on; the clutch is then successively held off for 1 s and turned back on once, but the switch again fails to turn on within 1430 ms . |
|  | 12 | No paper feed from the drawer 2*2 (first paper feeder) | The registration switch (RSW) does not turn on within 2780 ms of the drawer paper feed clutch 1 (DPFCL1)*2 turning on; the clutch is then successively held off for 1 s and turned back on once, but the switch again fails to turn on within 2780 ms . |
|  | 13 | No paper feed from the drawer $3^{* 1}$ (second paper feeder) | The drawer feed switch 1 (DFSW1)*2 does not turn on within 2490 ms of the drawer paper feed clutch 2 (DPFCL2)*1 turning on; the clutch is then successively held off for 1 s and turned back on once, but the switch again fails to turn on within 2490 ms. |
|  | 14 | No paper feed from the drawer 4*1 (third paper feeder) | The drawer feed switch 2 (DFSW2)*1 does not turn on within 2490 ms of the drawer paper feed clutch 3 (DPFCL3)*1 turning on; the clutch is then successively held off for 1 s and turned back on once, but the switch again fails to turn on within 2490 ms . |
|  | 15 | Misfeed in vertical paper conveying 1 | The registration switch (RSW) does not turn on within 2340 ms of drawer feed switch 1 (DFSW1)*2 turning on. <br> The drawer feed switch 1 (DFSW1)*2 does not turn off within 2050 ms of drawer feed switch 2 (DFSW2)*1 turning on. <br> The drawer feed switch 1 (DFSW1)*2 does not turn off within 2050 ms of drawer feed switch 2 (DFSW2)*1 turning off. |
|  | 16 | Misfeed in vertical paper conveying 2 | The drawer feed switch 1 (DFSW1)*2 does not turn on within 2050 ms of drawer feed switch 2 (DFSW2)*1 turning on. |
| Paper conveying section | 20 | Multiple sheets in the bypass tray | The registration switch (RSW) does not turn off within 6320 ms of registration switch (RSW) turning on. <br> The registration switch (RSW) does not turn off within 1680 ms of bypass paper feed solenoid (BYPPFSOL) turning on. |
|  | 21 | Multiple sheets in the drawer 1 (drawer) | The registration switch (RSW) does not turn off within 6320 ms of registration switch (RSW) turning on. <br> The registration switch (RSW) does not turn off within 1430 ms of paper feed clutch (PFCL) turning on. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| Paper conveying section | 22 | Multiple sheets in the drawer 2*2 (first paper feeder) | The registration switch (RSW) does not turn off within 6320 ms of registration switch (RSW) turning on. <br> The registration switch (RSW) does not turn off within 2780 ms of drawer paper feed clutch 1 (DPFCL1)*2 turning on. |
|  | 23 | Multiple sheets in the drawer $3^{* 1}$ (second paper feeder) | The drawer feed switch 1 (DFSW1)*2 does not turn off within 6320 ms of drawer feed switch 1 (DFSW1)*2 turning on. <br> The drawer feed switch 1 (DFSW1)*2 does not turn off within 2490 ms of drawer paper feed clutch 2 (DPFCL2)*1 turning on. |
|  | 24 | Multiple sheets in the drawer $4^{\star 1}$ (third paper feeder) | The drawer feed switch 2 (DFSW2)*1 does not turn off within 6320 ms of drawer feed switch 2 (DFSW2)*1 turning on. The drawer feed switch 2 (DFSW2)*1 does not turn off within 2490 ms of drawer paper feed clutch 3 (DPFCL3)*1 turning on. |
| Transfer section | 30 | Misfeed in registration/ transfer section | The registration switch (RSW) does not turn off within 2340 ms of drawer feed switch 1 (DFSW1)*2 turning on. <br> The registration switch (RSW) does not turn off within 2340 ms of drawer feed switch 1 (DFSW1)*2 turning off. <br> The registration switch (RSW) does not turn off within 1760 ms of duplex paper conveying switch (DUPPCSW1)*1 turning on. |
| Fixing section | 40 | Misfeed in the fixing section (paper feed from bypass tray) | The exit switch (ESW) does not turn on within 3020 ms of the registration motor (RM) turning on. |
|  | 41 | Misfeed in the fixing section (paper feed from drawer) | The exit switch (ESW) does not turn on within 3020 ms of the registration motor (RM) turning on. |
|  | 42 | Misfeed in the fixing section (paper feed from first paper feeder*2) | The exit switch (ESW) does not turn on within 3020 ms of the registration motor (RM) turning on. |
|  | 43 | Misfeed in the fixing section (paper feed from second paper feeder*1) | The exit switch (ESW) does not turn on within 3020 ms of the registration motor (RM) turning on. |
|  | 44 | Misfeed in the fixing section (paper feed from third paper feeder*1) | The exit switch (ESW) does not turn on within 3020 ms of the registration motor (RM) turning on. |
|  | 45 | Misfeed in the fixing section (paper feed from duplex section*1) | The exit switch (ESW) does not turn on within 3020 ms of the registration motor (RM) turning on. |
| Exit section | 50 | Misfeed in the exit section | The exit switch (ESW) does not turn off within 3020 ms of the registration switch (RSW) turning off. <br> The exit switch (ESW) does not turn on within 3020 ms of the registration motor (RM) turning on. |
|  | 51 | Misfeed in the job separator*1 | The job separator eject switch (JBESW)*1 does not turn on within 2050 ms of feedshift switch (FSSW) turning on. <br> The job separator eject switch (JBESW)*1 does not turn off within 2050 ms of feedshift switch (FSSW) turning off. <br> The job separator eject switch (JBESW)*1 does not turn off within 2050 ms of feedshift switch (FSSW) turning off. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| Feedshift section | 52 | Misfeed in the feedshift section (paper feed from bypass tray) | The feedshift switch (FSSW) does not turn on within 6320 ms of feedshift switch (FSSW) turning on. <br> The feedshift switch (FSSW) does not turn off within 1530 ms of paper switchback. <br> The feedshift switch (FSSW) does not turn on within 1530 ms of paper switchback. |
|  | 53 | Misfeed in the feedshift section (paper feed from drawer) | The feedshift switch (FSSW) does not turn on within 6320 ms of feedshift switch (FSSW) turning on. <br> The feedshift switch (FSSW) does not turn off within 1530 ms of paper switchback. <br> The feedshift switch (FSSW) does not turn on within 1530 ms of paper switchback. |
|  | 54 | Misfeed in the feedshift section (paper feed from first paper feeder*2) | The feedshift switch (FSSW) does not turn on within 6320 ms of feedshift switch (FSSW) turning on. <br> The feedshift switch (FSSW) does not turn off within 1530 ms of paper switchback. <br> The feedshift switch (FSSW) does not turn on within 1530 ms of paper switchback. |
|  | 55 | Misfeed in the feedshift section (paper feed from second paper feeder*1) | The feedshift switch (FSSW) does not turn on within 6320 ms of feedshift switch (FSSW) turning on. <br> The feedshift switch (FSSW) does not turn off within 1530 ms of paper switchback. <br> The feedshift switch (FSSW) does not turn on within 1530 ms of paper switchback. |
|  | 56 | Misfeed in the feedshift section (paper feed from third paper feeder*1) | The feedshift switch (FSSW) does not turn on within 6320 ms of feedshift switch (FSSW) turning on. <br> The feedshift switch (FSSW) does not turn off within 1530 ms of paper switchback. <br> The feedshift switch (FSSW) does not turn on within 1530 ms of paper switchback. |
|  | 57 | Misfeed in the feedshift section (paper feed from duplex section*1) | The feedshift switch (FSSW) does not turn on within 6320 ms of feedshift switch (FSSW) turning on. <br> The feedshift switch (FSSW) does not turn off within 1530 ms of paper switchback. <br> The feedshift switch (FSSW) does not turn on within 1530 ms of paper switchback. |
| Duplex section | 60 | Misfeed in duplex paper conveying section*1 | The duplex paper conveying switch (DUPPCSW)*1 does not turn off within 3280 ms of the feedshift switch (FSSW) turning on. <br> The duplex paper conveying switch (DUPPCSW)* ${ }^{\star 1}$ does not turn on within 3280 ms of the feedshift switch (FSSW) turning on. <br> The duplex paper conveying switch (DUPPCSW)*1 does not turn off within 3280 ms of the feedshift switch (FSSW) turning off. |
|  | 61 | Misfeed in duplex exit section*1 | The registration switch (RSW) does not turn on within 1760 ms of the duplex paper conveying switch (DUPPCSW)*1 turning on. <br> The registration switch (RSW) does not turn off within 1760 ms of the duplex paper conveying switch (DUPPCSW)*1 turning off. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| DP | 70 | No original feed*1 | During the primary feed of the second original in the singlesided or double-sided original mode, even if retry operation is performed five times, primary original feed is not performed. |
|  | 71 | An original jam in the original conveying section $1^{* 1}$ | During the secondary original feed in the single-sided or dou-ble-sided original mode, the DP timing switch (DPTSW)*1 does not turn off within 6500 ms of the original conveying motor (OCM) ${ }^{* 1}$ turning on. |
|  | 72 | An original size error jam* ${ }^{* 1}$ | During the secondary original feed in the single-sided or dou-ble-sided original mode, the DP timing switch (DPTSW)*1 does turn off within 750 ms of the original conveying motor (OCM)*1 turning on. |
|  | 73 | An original jam in the original conveying section $2^{\star 1}$ | During scanning of the second side or reversing of the original for ejection in the double-sided original mode, the DP timing switch (DPTSW)*1 does not turn off within 6500 ms of the original conveying motor (OCM)* ${ }^{1}$ turning on. |
|  | 74 | An original jam in the original conveying section $3^{* 1}$ | During scanning of the second side or reversing of the original for ejection in the double-sided original mode, the DP timing switch (DPTSW)*1 does not turn on within 750 ms of the original conveying motor (OCM) ${ }^{* 1}$ turning on. |
|  | 75 | An original jam in the original switchback section*1 | During the switchback operation of an original in the doublesided original mode, the original switchback switch $\left(\right.$ OSBSW)*1 ${ }^{* 1}$ does not turn on within 1300 ms of the original conveying motor (OCM)** turning on. |
| Finisher | 80 | Jam between the finisher and MFP*1 | The paper conveying switch (PCSW) ${ }^{\star 1}$ does not turn on within 1550 ms of the signal requesting paper ejection is output from the MFP. |
|  | 81 | Intake jam*1 | During paper intake from the MFP, the paper conveying switch (PCSW)*1 does not turn off within 1960 to 3480 ms (depending on paper size) of paper conveying switch (PCSW)*1 turning on. |
|  | 83 | Jam during paper conveying for batch ejection $1^{* 1}$ | When ejection a stack of paper, the paper conveying switch (PCSW)*1 does not turn on within 1590 ms of the paper conveying motor (PCM) ${ }^{* 1}$ turning on. |
|  | 84 | Jam during paper conveying for batch ejection $2^{* 1}$ | When ejection a stack of paper, the paper conveying switch $(\mathrm{PCSW})^{* 1}$ does not turn off within 2260 to 3190 ms (varies depending on the paper size) of the paper conveying motor $(\mathrm{PCM})^{* 1}$ turning on. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.
(3) Paper misfeeds

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) <br> A paper jam in the paper feed, paper conveying or exit section is indicated as soon as the power switch is turned on. Jam code 00 | A piece of paper torn from copy paper is caught around registration switch, exit sensor or feedshift switch. | Check visually and remove it, if any. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Defective exit switch. | Run maintenance item U031 and turn exit switch on and off manually. Replace exit switch if indication of the corresponding switch is not light. |
|  | Defective feedshift switch. | Run maintenance item U031 and turn feedshift switch on and off manually. Replace feedshift switch if indication of the corresponding switch is not light. |
| (2) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from the bypass tray). <br> Jam code 10 | Paper on the bypass tray is extremely curled. | Change the paper. |
|  | Check if the bypass paper feed pulley is deformed. | Check visually and replace any deformed pulley. |
|  | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Check if the bypass paper feed solenoid malfunctions. | Run maintenance item U032 and select the bypass paper feed solenoid to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the bypass paper feed solenoid. | Check (see page 1-5-35). |
| (3) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from the drawer 1). <br> Jam code 11 | Paper in the drawer is extremely curled. | Change the paper. |
|  | Check if the paper feed pulley, separation pulley or forward pulley is deformed. | Check visually and replace any deformed pulley. |
|  | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Check if the paper feed clutch malfunctions. | Run maintenance item U032 and select the paper feed clutch to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the paper feed clutch. | Check (see page 1-5-35). |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (4) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from the drawer 2). <br> Jam code 12 | Paper in the first paper feeder*2 is extremely curled. | Change the paper. |
|  | Check if the paper feed pulley, separation pulley or forward pulley in the first paper feeder ${ }^{* 2}$ is deformed. | Check visually and replace any deformed pulley. |
|  | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Check if the drawer paper feed clutch $1 * 2$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 1 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch 1*2. | Check. |
| (5) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from the drawer $3)$. Jam code 13 | Paper in the second paper feeder*1 is extremely curled. | Change the paper. |
|  | Check if the paper feed pulley, separation pulley or forward pulley in the second paper feeder ${ }^{* 1}$ is deformed. | Check visually and replace any deformed pulley. |
|  | Broken drawer feed switch 1*2 actuator. | Check visually and replace drawer feed switch 1 if its actuator is broken. |
|  | Defective drawer feed switch $1^{* 2}$. | Run maintenance item U031 and turn drawer feed switch 1 on and off manually. Replace drawer feed switch 1 if indication of the corresponding switch is not light. |
|  | Check if the drawer paper feed clutch $2^{* 1}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 2 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $2^{* 1}$. | Check. |
| (6) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from the drawer 4). <br> Jam code 14 | Paper in the third paper feeder ${ }^{* 1}$ is extremely curled. | Change the paper. |
|  | Check if the paper feed pulley, separation pulley or forward pulley in the third paper feeder*1 is deformed. | Check visually and replace any deformed pulley. |
|  | Broken drawer feed switch $2^{\star 1}$ actuator. | Check visually and replace drawer feed switch 2 if its actuator is broken. |
|  | Defective drawer feed switch 2*1 | Run maintenance item U031 and turn drawer feed switch 2 on and off manually. Replace drawer feed switch 2 if indication of the corresponding switch is not light. |

[^3]| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (6) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from the drawer 4). Jam code 14 | Check if the drawer paper feed clutch $3^{* 1}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 3 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $3^{* 1}$. | Check. |
| (7) <br> A paper jam in the paper feed section is indicated during copying (misfeed in vertical paper conveying 1). Jam code 15 | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Broken drawer feed switch 1*2 actuator. | Check visually and replace drawer feed switch 1 if its actuator is broken. |
|  | Defective drawer feed switch 1*2. | Run maintenance item U031 and turn drawer feed switch 1 on and off manually. Replace drawer feed switch 1 if indication of the corresponding switch is not light. |
|  | Broken drawer feed switch $2^{\star 1}$ actuator. | Check visually and replace drawer feed switch 2 if its actuator is broken. |
|  | Defective drawer feed switch $2^{* 1}$. | Run maintenance item U031 and turn drawer feed switch 2 on and off manually. Replace drawer feed switch 2 if indication of the corresponding switch is not light. |
|  | Check if the paper feed clutch malfunctions. | Run maintenance item U032 and select the paper feed clutch to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the paper feed clutch. | Check (see page 1-5-35). |
|  | Check if the drawer paper feed clutch $1^{* 2}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 1 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch 1*2. | Check. |
|  | Check if the drawer paper feed clutch $2^{* 1}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 2 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $2^{* 1}$. | Check. |
|  | Check if the drawer paper feed clutch $3^{* 1}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 3 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $3^{* 1}$. | Check. |

[^4]| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (8) <br> A paper jam in the paper feed section is indicated during copying (misfeed in vertical paper conveying 2 ). Jam code 16 | Broken drawer feed switch 1*2 actuator. | Check visually and replace drawer feed switch 1 if its actuator is broken. |
|  | Defective drawer feed switch $1^{* 2}$. | Run maintenance item U031 and turn drawer feed switch 1 on and off manually. Replace drawer feed switch 1 if indication of the corresponding switch is not light. |
|  | Broken drawer feed switch $2^{* 1}$ actuator. | Check visually and replace drawer feed switch 2 if its actuator is broken. |
|  | Defective drawer feed switch 2*1. | Run maintenance item U031 and turn drawer feed switch 2 on and off manually. Replace drawer feed switch 2 if indication of the corresponding switch is not light. |
|  | Check if the drawer paper feed clutch $1^{* 2}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 1 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $1^{* 2}$. | Check. |
|  | Check if the drawer paper feed clutch $2^{* 1}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 2 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $2^{* 1}$. | Check. |
| (9) <br> A paper jam in the paper conveying section is indicated during copying (multiple sheets in the bypass tray). <br> Jam code 20 | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Check if the bypass paper feed solenoid malfunctions. | Run maintenance item U032 and select the bypass paper feed solenoid to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the bypass paper feed solenoid. | Check (see page 1-5-35). |
|  | Check if the right and left registration rollers contact each other. | Check visually and remedy if necessary. |
| (10) <br> A paper jam in the paper conveying section is indicated during copying (multiple sheets in the drawer 1). Jam code 21 | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Check if the paper feed clutch malfunctions. | Run maintenance item U032 and select the paper feed clutch to be turned on and off. Check the status and remedy if necessary. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (10) <br> A paper jam in the paper conveying section is indicated during copying (multiple sheets in the drawer 1). <br> Jam code 21 | Electrical problem with the paper feed clutch. | Check (see page 1-5-35). |
|  | Check if the right and left registration rollers contact each other. | Check visually and remedy if necessary. |
| (11) <br> A paper jam in the paper conveying section is indicated during copying (multiple sheets in the drawer 2). Jam code 22 | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Check if the drawer paper feed clutch $1^{* 2}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 1 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $1^{* 2}$. | Check. |
|  | Check if the right and left registration rollers contact each other. | Check visually and remedy if necessary. |
| (12) <br> A paper jam in the paper conveying section is indicated during copying (multiple sheets in the drawer $3)$. <br> Jam code 23 | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Broken drawer feed switch 1*2 actuator. | Check visually and replace drawer feed switch 1 if its actuator is broken. |
|  | Defective drawer feed switch $1^{* 2}$. | Run maintenance item U031 and turn drawer feed switch 1 on and off manually. Replace drawer feed switch 1 if indication of the corresponding switch is not light. |
|  | Check if the drawer paper feed clutch $2^{* 1}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 2 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $2^{* 1}$. | Check. |
| (13) <br> A paper jam in the paper conveying section is indicated during copying (multiple sheets in the drawer 4). <br> Jam code 24 | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Broken drawer feed switch $2^{* 1}$ actuator. | Check visually and replace drawer feed switch 2 if its actuator is broken. |
|  | Defective drawer feed switch $2^{* 1}$. | Run maintenance item U031 and turn drawer feed switch 2 on and off manually. Replace drawer feed switch 2 if indication of the corresponding switch is not light. |
|  | Check if the drawer paper feed clutch $3^{* 1}$ malfunctions. | Run maintenance item U032 and select the drawer paper feed clutch 3 to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the drawer paper feed clutch $3^{* 1}$ | Check. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (14) <br> A paper jam in the transfer section is indicated during copying (misfeed in registration/transfer section). Jam code 30 | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Broken drawer feed switch $1^{* 2}$ actuator. | Check visually and replace drawer feed switch 1 if its actuator is broken. |
|  | Defective drawer feed switch 1*2. | Run maintenance item U031 and turn drawer feed switch 1 on and off manually. Replace drawer feed switch 1 if indication of the corresponding switch is not light. |
|  | Broken duplex paper conveying switch*1 actuator. | Check visually and replace the duplex paper conveying switch if its actuator is broken. |
|  | Defective duplex paper conveying switch*1. | Run maintenance item U031 and turn duplex paper conveying switch on and off manually. Replace duplex paper conveying switch if indication of the corresponding switch is not light. |
| (15) <br> A paper jam in the fixing section is indicated during copying (misfeed in the fixing section). <br> Jam code 40, 41, 42, 43, 44, 45 | Check if the fixing unit front guide is deformed. | Repair or replace if necessary. |
|  | Check if the press roller is extremely dirty or deformed. | Clean or replace if necessary. |
|  | Check if the heat roller separation claws are dirty or deformed. | Clean or replace if necessary. |
|  | Check if the heat roller and its separation claws contact each other. | Remedy if the separation claw springs are out of place. |
|  | Broken exit switch actuator. | Check visually and replace the exit switch if its actuator is broken. |
|  | Defective exit switch. | Run maintenance item U031 and turn exit switch on and off manually. Replace exit switch if indication of the corresponding switch is not light. |
|  | Check if the registration motor malfunctions. | Run maintenance item U030 and select the registration motor to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the registration motor. | Check (see page 1-5-34). |
| (16) <br> A paper jam in the exit section is indicated during copying (misfeed in the exit section). Jam code 50 | Broken registration switch actuator. | Check visually and replace registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Broken exit switch actuator. | Check visually and replace the exit switch if its actuator is broken. |
|  | Defective exit switch. | Run maintenance item U031 and turn exit switch on and off manually. Replace exit switch if indication of the corresponding switch is not light. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Problem | Causes/check procedures |  |
| :--- | :--- | :--- |
| (16) <br> A paper jam in the <br> exit section is indi- <br> cated during copying <br> (misfeed in the exit <br> section). <br> Jam code 50 | Check if the registration <br> motor malfunctions. | Electrical problem with the <br> registration motor. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (20) <br> A paper jam in the duplex section is indicated during copying (misfeed in duplex paper conveying section). <br> Jam code 61 | Broken duplex paper conveying switch*1 actuator. | Check visually and replace the duplex paper conveying switch if its actuator is broken. |
|  | Defective duplex paper conveying switch*1. | Run maintenance item U031 and turn duplex paper conveying switch on and off manually. Replace duplex paper conveying switch if indication of the corresponding switch is not light. |
|  | Broken registration switch actuator. | Check visually and replace the registration switch if its actuator is broken. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch is not light. |
|  | Check if the duplex feed clutch*1 malfunctions. | Check visually and remedy if necessary. |
|  | Electrical problem with the duplex feed clutch*1. | Check. |
| (21) <br> An original jams when the power switch is turned on. | A piece of paper torn from an original is caught around the DP timing switch*1 or original switchback switch*1. | Check visually and remove it, if any. |
|  | Defective DP timing switch*1. | Run maintenance item U244 and turn DP timing switch on and off manually. Replace DP timing switch if indication of the corresponding switch is not light. |
|  | Defective original switchback switch* ${ }^{* 1}$. | Run maintenance item U244 and turn original switchback switch on and off manually. Replace original switchback switch if indication of the corresponding switch is not light. |
| (22) <br> An original jams in the original feed section is indicated during copying (no original feed). Jam code 70 | Defective original set switch*1. | Run maintenance item U244 and turn original set switch on and off manually. Replace original set switch if indication of the corresponding switch is not light. |
|  | Check if the original feed motor*1 malfunctions. | Run maintenance item U243 and select the original feed motor to be turned on and off. Check the status and remedy if necessary. |
|  | Check if the DP paper feed pulley or DP separation pad is deformed. | Check visually and replace the deformed pulley. |
| (23) <br> An original jams in the original conveying section is indicated during copying (An original jam in the original conveying section 1). Jam code 71 | Broken DP timing switch*1 actuator. | Check visually and replace DP timing switch if its actuator is broken. |
|  | Defective DP timing switch*1. | Run maintenance item U244 and turn DP timing switch on and off manually. Replace DP timing switch if indication of the corresponding switch is not light. |
|  | Check if the original conveying motor*1 malfunctions. | Run maintenance item U243 and select the original conveying motor to be turned on and off. Check the status and remedy if necessary. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (24) <br> An original jams in the original conveying section is indicated during copying (An original size error jam). Jam code 72 | Broken DP timing switch*1 actuator. | Check visually and replace DP timing switch if its actuator is broken. |
|  | Defective DP timing switch*1. | Run maintenance item U244 and turn DP timing switch on and off manually. Replace DP timing switch if indication of the corresponding switch is not light. |
|  | Check if the original conveying motor*1 malfunctions. | Run maintenance item U243 and select the original conveying motor to be turned on and off. Check the status and remedy if necessary. |
| (25) <br> An original jams in the original conveying section is indicated during copying (An original jam in the original conveying section 2). Jam code 73 | Broken DP timing switch*1 actuator. | Check visually and replace DP timing switch if its actuator is broken. |
|  | Defective DP timing switch*1. | Run maintenance item U244 and turn DP timing switch on and off manually. Replace DP timing switch if indication of the corresponding switch is not light. |
|  | Check if the original conveying motor*1 malfunctions. | Run maintenance item U243 and select the original conveying motor to be turned on and off. Check the status and remedy if necessary. |
|  | Check if the switchback feedshift solenoid*1 malfunctions. | Run maintenance item U243 and select the switchback feedshift solenoid to be turned on and off. Check the status and remedy if necessary. |
| (26) <br> An original jams in the original conveying section is indicated during copying (An original jam in the original conveying section 3 ). Jam code 74 | Broken DP timing switch*1 actuator. | Check visually and replace DP timing switch if its actuator is broken. |
|  | Defective DP timing switch*1. | Run maintenance item U244 and turn DP timing switch on and off manually. Replace DP timing switch if indication of the corresponding switch is not light. |
|  | Check if the original conveying motor*1 malfunctions. | Run maintenance item U243 and select the original conveying motor to be turned on and off. Check the status and remedy if necessary. |
|  | Check if the switchback feedshift solenoid malfunctions ${ }^{* 1}$. | Run maintenance item U243 and select the switchback feedshift solenoid to be turned on and off. Check the status and remedy if necessary. |
| (27) <br> An original jams in the original switchback section is indicated during copying (An original jam in the original switchback section). Jam code 75 | Defective original switchback switch*1. | Run maintenance item U244 and turn original switchback switch on and off manually. Replace original switchback switch if indication of the corresponding switch is not light. |
|  | Check if the original conveying motor*1 malfunctions. | Run maintenance item U243 and select the original conveying motor to be turned on and off. Check the status and remedy if necessary. |
|  | Check if the switchback feedshift solenoid*1 malfunctions. | Run maintenance item U243 and select the switchback feedshift solenoid to be turned on and off. Check the status and remedy if necessary. |
| (28) <br> Original jams frequently. | An original outside the specifications is used. | Use only originals conforming to the specifications. |
|  | The DP forwarding pulley or DP paper feed pulley is dirty with paper powder. | Clean with isopropyl alcohol. |
|  | The DP paper feed pulley and DP separation pad do not contact correctly. | Check and remedy. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (29) <br> A paper jam in the finisher*1 is indicated during copying (Intake jam). Jam code 81 | Defective paper conveying switch** ${ }^{* 1}$ | With 5 V DC present at CN4-9 on the finisher main PCB, check if CN4-10 on the finisher main PCB remains high or low when the paper conveying switch is turned on and off. If it does, replace the paper conveying switch. |
|  | Check if the feedshift roller or feedshift pulley is deformed. | Check visually and replace the pulley or roller if deformed. |
| (30) <br> A paper jam in the finisher*1 is indicated during copying (jam during paper conveying for batch ejection 1). Jam code 83 | Defective paper conveying switch*1. | With 5 V DC present at CN4-9 on the finisher main PCB, check if CN4-10 on the finisher main PCB remains high or low when the paper conveying switch is turned on and off. If it does, replace the paper conveying switch. |
|  | Check if the feedshift roller or press roller is deformed. | Check visually and replace the pulley or roller if deformed. |
| (31) <br> A paper jam in the finisher*1 is indicated during copying (jam during paper conveying for batch ejection 2). Jam code 84 | Defective paper conveying switch*1. | With 5 V DC present at CN4-9 on the finisher main PCB, check if CN4-10 on the finisher main PCB remains high or low when the paper conveying switch is turned on and off. If it does, replace the paper conveying switch. |
|  | Check if the eject roller or eject pulley is deformed. | Check visually and replace the pulley or roller if deformed. |

[^5]
## 1-5-2 Self-diagnosis

## (1) Self-diagnostic function

This unit is equipped with a self-diagnostic function. When a problem is detected, copying is disabled. "C" and a number between 0030 and 8210 altenates, indicating the nature of the problem.
A message is also displayed requesting the user to call for service.
After removing the problem, the self-diagnostic function can be reset by power switch turns off and on.

## List of system errors

When an unexpected error is detected for some reason, a system error will be indicated. After a system error is indicated, the error can be cleared by turning the main switch off and then on. If the error is detected continuously, however, perform the operation shown in Table 1-5-1. If a system error occurs frequently, a fault may have occurred. Check the details of the $C$ call to take proper measures.

| System error | Contens | Operation |
| :---: | :---: | :---: |
| 0210 | Communication problem between the main PCB and engine PCB | System error $\rightarrow$ Normal C call processing |
| 0250 | Scanner network board*1 communication problem | System error $\rightarrow$ Normal C call processing |
| 0410 | DP*1 communication problem | System error $\rightarrow$ Normal C call processing |
| 0420 | First paper feeder*2 ${ }^{\text {communication }}$ problem | System error $\rightarrow$ Normal C call processing |
| 0440 | Finisher*1 communication problem | System error |
| 0500 | Second paper feeder*1 communication problem | System error $\rightarrow$ Normal C call processing |
| 0510 | Third paper feeder*1 communication problem | System error $\rightarrow$ Normal C call processing |
| 0630 | DMA problem | System error $\rightarrow$ Normal C call processing |
| 3100 | Scanner carriage problem | System error $\rightarrow$ Normal C call processing |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.
Table 1-5-1 List of system errors

## Partial operation control

If any of the following calls for service is detected, partial operation control will be activated. After taking measures against the cause of trouble, run maintenance item U906 to reset partial operation control.

| Display | Contens |
| :---: | :--- |
| C8170 | Finisher $^{\star 1}$ front side registration motor problem |
| C8180 | Finisher*1 rear side registration motor problem |
| C8190 | Finisher*1 trailing edge registration motor problem |
| C8210 | Finisher ${ }^{\star 1}$ front stapler problem |

[^6](2) Self diagnostic codes

| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C0030 | Fax control PCB*1 system problem Processing with the fax software was disabled due to a hardware or software problem. | Defective fax control PCB. | Replace the fax control PCB and check for correct operation. |
| C 0070 | Fax control PCB*1 incompatibility detection problem Fax software is not compatible with main software. | Fax software or main software is something of the other machine. | Check the version of the Fax software and the main software, upgrade the version to the compatible software. |
| C0100 | Backup memory read/write problem (main PCB flash) <br> Read and write data does not match. | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C 0110 | Backup memory data problem (main PCB flash) <br> Data in the specified area of the backup memory does not match the specified values. | Problem with the backup memory data. | Turn safety switch off and back on and run maintenance item U020 to set the contents of the backup memory data again. |
|  |  | Defective backup RAM. | If the C0110 is displayed after re-setting the backup memory contents, replace the main PCB. |
| C0130 | Backup memory read/write problem (main PCB EEPROM) <br> Read and write data does not match. | Defective EEPROM or main PCB. | Replace the main PCB and check for correct operation. |
| C0140 | Backup memory data problem (main PCB EEPROM) <br> Data in the specified area of thebackup memory does not match the specified values. | Problem with the backup memory data. | Turn safety switch off and back on and run maintenance item U020 to set the contents of the backup memory data again. |
|  |  | Defective EEPROM. | If the C0140 is displayed after re-setting the backup memory contents, replace the EEPROM or main PCB. |
| C0150 | Backup memory read/write problem (engine PCB) <br> Read and write data does not match. | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
| C0160 | Backup memory data problem (engine PCB) <br> Data in the specified area of the backup memory does not match the specified values. | Problem with the backup memory data. | Turn safety switch off and back on and run maintenance item U020 to set the contents of the backup memory data again. |
|  |  | Defective backup RAM. | If the C0160 is displayed after re-setting the backup memory contents, replace the engine PCB. |
| C0170 | Accounting count problem <br> When the power is turned on, the total count and the scan count are abnormal both on the main PCB and the engine PCB. | Defective main PCB or engine PCB. | Replace the main PCB or engine PCB and check for correct operation. |
| C0180 | Machine number mismatch When the power is turned on, the machine number does not match between the main PCB and the engine PCB. | Correct EEPROM is not installed. | Install the correct EEPROM. If it does not solve the problem, contact the Service Administrative Division. |
|  |  | Data damage of EEPROM. | Contact the Service Administrative Division. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C0210 | Communication problem between the main PCB and engine PCB <br> When the power is turned on, the machine does not detect the low level of SBSY and the high level of SDIR for 10 s. | Poor contact in the connector terminals. | Check the connection of connector. Repair or replace if necessary. |
|  |  | Defective main PCB or engine PCB. | Replace the main PCB or engine PCB and check for correct operation. |
| $\mathrm{CO240}$ | Printer board PCB communication problem <br> The printer board PCB does not respond 120 s after the power is turned on. | Poor contact in the connector terminals. | Check the connection of connector. Repair or replace if necessary. |
|  |  | Defective main PCB or printer board PCB. | Replace the main PCB or printer board PCB and check for correct operation. |
| C0250 | Scanner network board*1 communication problem The scanner network board does not respond. | Poor contact in the connector terminals. | Check the connection of connector. Repair or replace if necessary. |
|  |  | Defective main PCB or scanner network board. | Replace the main PCB or scanner network board and check for correct operation. |
| C0280 | Fax control PCB*1 communication problem <br> Communication between the fax control PCB and the main PCB of the machine cannot be performed normally. | Poor contact in the connector terminals. | Check the connection of connector. Repair or replace if necessary. |
|  |  | Defective main PCB or fax control PCB. | Replace the main PCB or fax control PCB and check for correct operation. |
| C0410 | DP*1 communication problem Communication fails five times successively. | DP installed incorrectly. | Check the installation state of the DP and adjust it if it is not properly installed. |
|  |  | Defective engine PCB or DP driver PCB. | Replace the engine PCB or DP driver PCB and check for correct operation. |
| C0420 | First paper feeder*2 communication problem Communication fails five times successively. | Paper feeder installed incorrectly. | Check the installation state of the paper feeder and adjust it if it is not properly installed. |
|  |  | Defective engine PCB or drawer main PCB. | Replace the engine PCB or drawer main PCB and check for correct operation. |
| C0440 | Finisher*1 communication problem Communication fails five times successively. | Finisher installed incorrectly. | Check the installation state of the finisher and adjust it if it is not properly installed. |
|  |  | Defective engine PCB or finisher main PCB. | Replace the engine PCB or finisher main PCB and check for correct operation. |
| C0500 | Second paper feeder*1 communication problem Communication fails five times successively. | Paper feeder installed incorrectly. | Check the installation state of the paper feeder and adjust it if it is not properly installed. |
|  |  | Defective engine PCB or drawer main PCB. | Replace the engine PCB or drawer main PCB and check for correct operation. |

[^7]| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C0510 | Third paper feeder*1 communication problem <br> Communication fails five times successively. | Paper feeder installed incorrectly. | Check the installation state of the paper feeder and adjust it if it is not properly installed. |
|  |  | Defective engine PCB or drawer main PCB | Replace the engine PCB or drawer main PCB and check for correct operation. |
| C0610 | Bitmap (DIMM) problem There is a problem with the data or address bus of the bitmap DRAM. | Defective main PCB. | Replace the main PCB and check for correct operation. |
|  |  | DIMM installed incorrectly. | Check if the DIMM is inserted into the socket on the main PCB correctly. |
|  |  | Defective DIMM. | Replace the DIMM and check for correct operation. |
| C0630 | DMA problem DMA transmission of compressed, decompressed, rotated, relocated or blanked-out image data does not complete within the specified period of time. | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C0800 | Image processing problem JAM05 is detected twice. | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C0820 | Fax control PCB*1 CG ROM checksum error <br> A checksum error occurred with the CG ROM data of the fax control PCB. | Defective fax control PCB. | Replace the fax control PCB and check for correct operation. |
| C0830 | Flash ROM program area checksum error <br> A checksum error occurred with the program of the fax control PCB. | Defective fax control PCB. | Replace the fax control PCB and check for correct operation. |
| C 0860 | Fax control PCB*1 software switch checksum error <br> A checksum error occurred with the software switch value of the fax control PCB. | Defective fax software. | Install the fax software to Ver. 2.xx or later. |
|  |  | Defective fax control PCB. | Replace the fax control PCB and check for correct operation. |
| C0870 | Fax control PCB*1 to main PCB highcapacity data transfer problem High-capacity data transfer between the fax control PCB and the main PCB of the machine was not normally performed even if the data transfer was retried the specified times. | Poor contact in the connector terminals. | Check the connection of connector. Repair or replace if necessary. |
|  |  | Defective main PCB or fax control PCB. | Replace the main PCB or fax control PCB and check for correct operation. |
| C0880 | Fax control PCB*1 program archive problem <br> When power is turned on, the compressed program in the Flash ROM on the fax control PCB was not successfully decompressed. | Defective fax control PCB. | Replace the fax control PCB and check for correct operation. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C0890 | Fax control PCB*1 $\mathbf{C G}$ font archive problem <br> When power is turned on, the compressed CG font in the Flash ROM on the fax control PCB was not successfully decompressed. | Defective fax control PCB. | Replace the fax control PCB and check for correct operation. |
| $\mathrm{C0900}$ | Fax software incompatibility detection problem <br> Version of fax software is not compatible with that of main software. | Fax software version or main software is earlier. | Check the version of the fax software and the main software, upgrade the version to the compatible software. |
| $\mathrm{C0920}$ | Fax file system error The backup data is not retained for file system abnormality of flash memory of the fax control PCB. | Defective fax control PCB. | Replace the fax control PCB and check for correct operation. |
| C2000 | Drive motor problem LOCK ALM signal remains high for $1 \mathrm{~s}, 1$ s after the drive motor has turned on. | Poor contact in the drive motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective drive motor rotation control circuit. | Replace the drive motor. |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
| C3100 | Scanner carriage problem <br> The home position is not correct when the power is turned on or copying the document placed on the contact glass. | Poor contact of the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective scanner home position switch. | Replace the scanner home position switch. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
|  |  | Defective scanner motor. | Replace the scanner motor. |
| C3200 | Exposure lamp problem Non-lighting of the exposure lamp is detected at the beginning of copying. | Poor contact of the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective exposure lamp or inverter PCB. | Replace the exposure lamp or inverter PCB. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
|  |  | Incorrect shading position. | Adjust the position of the contact glass (shading plate). If the problem still occurs, replace the scanner home position switch. |

[^8]| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C3300 | Optical system (AGC) problem After AGC, correct input is not obtained at CCD. | Insufficient exposure lamp luminosity. | Replace the exposure lamp or inverter PCB. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
|  |  | Incorrect shading position. | Adjust the position of the contact glass (shading plate). If the problem still occurs, replace the scanner home position switch. |
|  |  | Defective CCD PCB. | Replace the ISU. |
| C4000 | Polygon motor synchronization problem <br> The polygon motor does not reach the stable speed within 15 s of the START signal turning on. | Poor contact in the polygon motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective polygon motor. | Replace the LSU. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
| C4010 | Polygon motor steady-state problem The polygon motor rotation is not stable for 5 s after the polygon motor rotation has been stabilized. | Poor contact in the polygon motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective polygon motor. | Replace the LSU. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
| C4200 | BD steady-state problem The MIP detects a BD error for 600 ms after the polygon motor rotation has been stabilized. | Defective laser diode. | Replace the LSU. |
|  |  | Defective polygon motor. | Replace the LSU. |
|  |  | Defective main PCB. | Replace the main PCB and check for correct operation. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
| C6000 | Broken fixing heater wire In fixing warm-up, the time to reach $50^{\circ} \mathrm{C} / 122^{\circ} \mathrm{F}$ exceeds 13.5 s , the time to reach $100^{\circ} \mathrm{C} / 212^{\circ} \mathrm{F}$ exceeds 10 s , the time to reach the primary stabilization exceeds 10 s or the time to reach the secondary stabilization exceeds 24 s . | Poor contact in the thermistor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Fixing thermistor installed incorrectly. | Check and reinstall if necessary. |
|  |  | Fixing thermostat triggered. | Check for continuity. If none, replace the fixing thermostat. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C6000 | Broken fixing heater wire In fixing warm-up, the time to reach $50^{\circ} \mathrm{C} / 122^{\circ} \mathrm{F}$ exceeds 13.5 s , the time to reach $100^{\circ} \mathrm{C} / 212^{\circ} \mathrm{F}$ exceeds 10 s , the time to reach the primary stabilization exceeds 10 s or the time to reach the secondary stabilization exceeds 24 s . | Fixing heater M or S installed incorrectly. | Check and reinstall if necessary. |
|  |  | Broken fixing heater M or S wire. | Check for continuity. If none, replace the fixing heater M or S . |
| C6020 | Abnormally high fixing unit thermistor temperature <br> The fixing temperature exceeds $230^{\circ} \mathrm{C} /$ $446^{\circ} \mathrm{F}$ for 40 ms . | Shorted thermistor. | Measure the resistance. If it is $0 \Omega$, replace the thermistor. |
|  |  | Broken heater control circuit on the power supply PCB. | Replace the power supply PCB and check for correct operation. |
| C 6050 | Abnormally low fixing unit thermistor temperature <br> The fixing temperature remains below $90^{\circ} \mathrm{C} / 194^{\circ} \mathrm{F}$ for 1 s . | Poor contact in the thermistor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Broken fixing thermistor wire. | Measure the resistance. If it is $\infty \Omega$, replace the fixing thermistor. |
|  |  | Fixing thermistor installed incorrectly. | Check and reinstall if necessary. |
|  |  | Fixing thermostat triggered. | Check for continuity. If none, replace the fixing thermostat. |
|  |  | Fixing heater M or S installed incorrectly. | Check and reinstall if necessary. |
|  |  | Broken fixing heater M or S wire. | Check for continuity. If none, replace the fixing heater M or S . |
| C6400 | Zero-crossing signal problem <br> The engine PCB does not detect the zero-crossing signal for the time specified below. At power-on: 3 s Others: 5 s | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective power supply PCB. | Check if the zero-crossing signal is output from YC2-5 on the power supply PCB. If not, replace the power supply PCB. |
|  |  | Defective engine PCB. | Replace the engine PCB if C6400 is detected while YC2-5 on the power supply PCB outputs the zero-crossing signal. |
| C7800 | Broken external temperature thermistor <br> The input voltage is 0.5 V or less. | Poor contact in the humidity sensor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective humidity sensor. | Replace the drawer PCB and check for correct operation. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C7810 | Short-circuited external temperature thermistor <br> The input voltage is 4.5 V or more. | Poor contact in the humidity sensor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective humidity sensor. | Replace the drawer PCB and check for correct operation. |
| C8170 | Finisher*1 front side registration motor problem <br> If the front side registration home position sensor is on in initialization, the sensor does not turn off within 570 ms of starting initialization. <br> If the front side registration home position sensor is off in initialization, the sensor does not turn on within 3180 ms of starting initialization. | The front side registration motor connector makes poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | The front side registration motor malfunctions. | Replace the front side registration motor and check for correct operation. |
|  |  | The front side registration home position sensor connector makes poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | The front side registration home position sensor malfunctions. | Replace the front side registration home position sensor and check for correct operation. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C8180 | Finisher*1 rear side registration motor problem <br> If the rear side registration home position sensor is on in initialization, the sensor does not turn off within 570 ms of starting initialization. <br> If the rear side registration home position sensor is off in initialization, the sensor does not turn on within 2880 ms of starting initialization. | The rear side registration motor connector makes poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | The rear side registration motor malfunctions. | Replace the rear side registration motor and check for correct operation. |
|  |  | The rear side registration home position sensor connector makes poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | The rear side registration home position sensor malfunctions. | Replace the rear side registration home position sensor and check for correct operation. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C8190 | Finisher*1 trailing edge registration motor problem <br> If the trailing edge registration home position sensor is on in initialization, the sensor does not turn off within 570 ms of starting initialization. <br> If the trailing edge registration home position sensor is off in initialization, the sensor does not turn on within 4550 ms of starting initialization. | The trailing edge registration motor connector makes poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | The trailing edge registration motor malfunctions. | Replace the trailing edge registration motor and check for correct operation. |
|  |  | The trailing edge registration home position sensor connector makes poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | The trailing edge registration home position sensor malfunctions. | Replace the trailing edge registration home position sensor and check for correct operation. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C8210 | Finisher*1 front stapler problem <br> The front stapler home position sensor does not change state from nondetection to detection within 200 ms of the start of front stapler motor counterclockwise (forward) rotation. <br> During initialization, the front stapler home position sensor does not change state from non-detection to detection within 600 ms of the start of front stapler motor clockwise (reverse) rotation. | The front stapler connector makes poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | The front stapler malfunctions. <br> a) The front stapler is blocked with a staple. <br> b) The front stapler is broken. | a) Remove the front stapler cartridge, and check the cartridge and the stapling section of the stapler. <br> b) Replace the front stapler and check for correct operation. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |

*1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

## 1-5-3 Image formation problems

(1) No image appears (entirely white).


See page 1-5-27.
(6) A black line appears longitudinally.


See page 1-5-29.
(11) The leading edge of the image is consistently misaligned with the original.

See page 1-5-30.
(16) Fixing is poor.

See page 1-5-32.


See page 1-5-32.
(2) No image appears (entirely black).


See page 1-5-27.
(7) A black line appears laterally.


See page 1-5-29.
(12) The leading edge of the image is sporadically misaligned with the original.


See page 1-5-31.
(17) Image is out of focus.


See page 1-5-32.
(3) Image is too light.


See page 1-5-28.
(8) One side of the copy image is darker than the other.


See page 1-5-29. (13) Paper creases.


See page 1-5-31.
(18)Image center does not align with the original center.

See page 1-5-33.

(4) Background is visible.


See page 1-5-28.
(9) Black dots appear on the image.


See page 1-5-30.
(14) Offset occurs.


See page 1-5-31.
(5) A white line appears longitudinally.


See page 1-5-28.
(10)Image is blurred.


See page 1-5-30. (15) Image is partly missing.
(1) No image appears (entirely white).


Causes

1. No transfer charging.
2. No LSU laser is output.
3. No developing bias is output.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. No transfer charging. |  |
| A. The connector terminals of the high-volt- <br> age PCB make poor contact. | Reinsert the connector. Also check for continuity within the connector <br> cable. If none, remedy or replace the cable. |
| B. Defective engine PCB. | Replace the engine PCB and check for correct operation. |
| C. Defective high-voltage PCB. | Replace the high voltage PCB and check for correct operation. |
| 2. No LSU laser is output. | Replace the laser scanner unit (see page 1-6-29). |
| A. Defective laser scanner unit. | Replace the main PCB and check for correct operation. |
| B. Defective main PCB. |  |
| 3. No developing bias is output. | Reinsert the connector. Also check for continuity within the connector <br> cable. If none, remedy or replace the cable. |
| A. The connector terminals of the high-volt- |  |
| age PCB make poor contact. |  |$\quad$ Replace the engine PCB and check for correct operation..

(2) No image appears (entirely black)

## Causes

1. No main charging.
2. Exposure lamp fails to light

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. No main charging. | Replace the main charger unit (see page 1-6-40). |
| A. Broken main charger wire. | Clean the main charger wire, grid and shield. |
| B. Leaking main charger housing. | Reinsert the connector. Also check for continuity within the connector <br> cable. If none, remedy or replace the cable. |
| C. The connector terminals of the high-volt- <br> age PCB make poor contact. | Check if YC9-5 on the engine PCB goes low when maintenance item <br> U100 is run. If not, replace the engine PCB. |
| D. Defective engine PCB. | Check if main charging takes place when YC1-12 on the high-voltage <br> PCB goes low while maintenance item U100 is run. If not, replace the <br> high-voltage PCB. |
| E. Defective high-voltage PCB. | Reinsert the connector. Also check for continuity within the connector <br> cable. If none, remedy or replace the cable. |
| 2. Exposure lamp fails to light. | Check if the exposure lamp lights when YC1-1 and 1-6 on the inverter <br> PCB go low while maintenance item U061 is run. If not, replace the <br> inverter PCB. |
| A. The connector terminals of the exposure |  |
| lamp make poor contact. | Check if YC17-1 and YC17-6 on the engine PCB goes low when mainte- <br> nance item U061 is run. If not, replace the engine PCB. |
| C. Defective inverter PCB. |  |

(3) Image is too light.


## Causes

1. Insufficient toner.
2. The transfer voltage is not output properly.
3. Dirty main charger wire.
4. Dirty main charger grid.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Insufficient toner. | If the display shows the message requesting toner replenishment, <br> replace the container. |
| 2. The transfer voltage is not output properly. | Clean or check the transfer roller (see page 1-6-42). |
| 3. Dirty main charger wire. | Clean the main charger wire or, if it is extremely dirty, replace the main <br> charger unit (see page 1-6-40). |
| 4. Dirty main charger grid. | Clean the main charger grid or, if it is extremely dirty, replace the main <br> charger unit (see page 1-6-40). |

(4) Background is visible.

## Causes



1. The developing bias voltage is not properly.
2. Dirty main charger wire.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. The developing bias voltage is not prop- <br> erly. | Replace the high voltage PCB and check for correct operation. |
| 2. Dirty main charger wire. | Clean the main charger wire or, if it is extremely dirty, replace the main <br> charger unit (see page 1-6-40). |

(5) A white line appears longitudinally. Causes


1. Dirty main charger wire.
2. Foreign matter in the developing unit.
3. Dirty shading plate.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Dirty main charger wire. | Clean the main charger wire or, if it is extremely dirty, replace the main <br> charger unit (see page 1-6-40). |
| 2. Foreign matter in the developing unit. | Check if the magnetic brush is formed uniformly. Replace the developing <br> unit if any foreign matter (see page 1-6-41). |
| 3. Dirty shading plate. | Clean the shading plate. |

(6) A black line appears longitudinally

Causes

1. Dirty contact glass.
2. Dirty or flawed drum.
3. Dirty scanner mirror.
4. Dirty main charger wire.

| Causes |  | Check procedures/corrective measures |
| :--- | :--- | :--- |
| 1. Dirty contact glass. |  | Clean the contact glass. |
| 2. Dirty or flawed drum. |  | Clean the drum or, if it is flawed, replace the drum unit (see page 1-6-38). |
| 3. Dirty scanner mirror. | Clean the scanner mirror. |  |
| 4. Dirty main charger wire. | Clean the main charger wire or, if it is extremely dirty, replace the main <br> charger unit (see page 1-6-40). |  |

(7) A black line appears laterally.


## Causes

1. Dirty contact glass.
2. Dirty or flawed drum.
3. Dirty scanner mirror.
4. Dirty shading plate.
5. Leaking main charger housing.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Dirty contact glass. | Clean the contact glass. |
| 2. Dirty or flawed drum. | Clean the drum or, if it is flawed, replace it (see page 1-6-38). |
| 3. Dirty scanner mirror. | Clean the scanner mirror. |
| 4. Dirty shading plate. | Clean the shading plate. |
| 5. Leaking main charger housing. | Clean the main charger wire, grid and shield. |

(8) One side of the copy image is darker than the other.


## Causes

1. Dirty main charger wire.
2. Defective exposure lamp.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Dirty main charger wire. | Clean the main charger wire or, if it is extremely dirty, replace the main <br> charger unit (see page 1-6-40). |
| 2. Defective exposure lamp. | Check if the exposure lamp light is distributed evenly. If not, replace the <br> exposure lamp and inverter PCB. |

(9) Black dots appear on the image.


## Causes

1. Dirty or flawed drum.
2. Dirty contact glass.
3. Deformed or worn cleaning blade.
4. Dirty drum separation claws.
5. Dirty heat roller separation claws.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Dirty or flawed drum. | Clean the drum or, if it is flawed, replace the drum unit (see page 1-6-38). |
| 2. Dirty contact glass. | Clean the contact glass. |
| 3. Deformed or worn cleaning blade. | Replace the drum unit (see page 1-6-38). |
| 4. Dirty drum separation claws. | Clean the drum separation claws. |
| 5. Dirty the heat roller separation claws. | Clean the heat roller separation claws. |

(10)Image is blurred.


## Causes

1. Scanner moves erratically.
2. Deformed press roller.
3. Paper conveying section drive problem.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Scanner moves erratically. | Check if there is any foreign matter on the front and rear scanner rails. If <br> any, remove it. |
| 2. Deformed press roller. | Replace the press roller (see page 1-6-45). |
| 3. Paper conveying section drive problem. | Check the gears and belts and, if necessary, grease them. |

(11) The leading edge of the image is consistently misaligned with the original.

## Causes

1. Misadjusted leading edge registration.
2. Misadjusted scanner leading edge registration.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Misadjusted leading edge registration. | Readjust the leading edge registration (see page 1-6-16). |
| 2. Misadjusted scanner leading edge regis- <br> tration. | Readjust the scanner leading edge registration (see page 1-6-35). |

(12)The leading edge of the image is sporadically misaligned with the original.

## Causes

1. Paper feed clutch, bypass paper feed solenoid or registration motor installed or operating incorrectly.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Paper feed clutch, bypass paper feed <br> solenoid or registration motor installed or <br> operating incorrectly. | Check the installation position and operation of the paper feed clutch, <br> bypass paper feed solenoid and registration motor. If any of them oper- <br> ates incorrectly, replace it. |

(13)Paper creases.


## Causes

1. Paper curled.
2. Paper damp.
3. Defective pressure springs.
4. Defective separation.
5. Dirty separation electrode.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Paper curled. | Check the paper storage conditions. |
| 2. Paper damp. | Check the paper storage conditions. |
| 3. Defective pressure springs. | Replace the pressure springs. |
| 4. Defective separation. | Check the drum separation claws and heat roller separation claws. |
| 5. Dirty separation electrode. | Clean the separation electrode. |

(14) Offset occurs.


## Causes

1. Defective cleaning blade.
2. Defective fixing section.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Defective cleaning blade. | Replace the drum unit (see page 1-6-38). |
| 2. Defective fixing section. | Check the heat roller and press roller. |

(15)Image is partly missing.


## Causes

1. Paper damp.
2. Paper creased.
3. Dirty or flawed drum.
4. Dirty transfer roller.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Paper damp. | Check the paper storage conditions. |
| 2. Paper creased. | Replace the paper. |
| 3. Dirty or flawed drum. | Clean the drum or, if it is flawed, replace the drum unit (see page 1-6-38). |
| 4. Dirty transfer roller. | Clean the transfer roller. |

## (16)Fixing is poor.



## Causes

1. Wrong paper.
2. Defective pressure springs.
3. Flawed press roller.
4. Defective fixing heater.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Wrong paper. | Check if the paper meets specifications. |
| 2. Defective pressure springs. | Replace the pressure springs. |
| 3. Flawed press roller. | Replace the press roller (see page 1-6-45). |
| 4. Defective fixing heater. | Replace the fixing heater (see page 1-6-46). |

(17)Image is out of focus.


## Causes

1. Defective image scanning unit.
2. Drum condensation.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Defective image scanning unit. | Replace the image scanning unit (see page 1-6-28). |
| 2. Drum condensation. | Clean the drum. |

(18)Image center does not align with the original center.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Misadjusted center line of image printing. | Readjust the center line of image printing (see page 1-6-18). |
| 2. Misadjusted scanner center line. | Readjust the scanner center line (see page 1-6-36). |
| 3. Original placed incorrectly. | Place the original correctly. |

## 1-5-4 Electric problems

| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (1) <br> The machine does not operate when the power switch is turned on. | No electricity at the power outlet. | Measure the input voltage. |
|  | The power cord is not plugged in properly. | Check the contact between the power plug and the outlet. |
|  | The front cover or left cover is not closed completely. | Check the front cover and left cover. |
|  | Broken power cord. | Check for continuity. If none, replace the cord. |
|  | Defective power switch. | Check for continuity across the contacts. If none, replace the power switch. |
|  | Blown fuse in the power source PCB. | Check for continuity. If none, remove the cause of blowing and replace the fuse. |
|  | Defective front or left cover safety switch. | Check for continuity across the contacts of each switch. If none, replace the switch. |
|  | Defective power source PCB. | With AC present, check for 24 V DC at YC1-1 and 5 V DC at YC17 on the power source PCB. If none, replace the power source PCB. |
| (2) <br> The drive motor does not operate (C2000). | Poor contact in the drive motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Broken drive motor gear. | Check visually and replace the drive motor if necessary. |
|  | Defective drive motor. | Run maintenance item U030 and check if the drive motor operates when YC7-5 on the engine PCB goes low. If not, replace the drive motor. |
|  | Defective engine PCB. | Run maintenance item U030 and check if YC7-5 on the engine PCB goes low. If not, replace the engine PCB. |
| (3) <br> The registration motor does not operate. | Poor contact in the registration motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Broken registration motor gear. | Check visually and replace the registration motor if necessary. |
|  | Defective registration motor. | Run maintenance item U 030 and check if the registration motor operates when YC2-1,2,4,5 on the registration motor PCB goes low. If not, replace the registration motor. |
|  | Defective engine PCB. | Run maintenance item U030 and check if YC4-4 on the engine PCB goes low. If not, replace the engine PCB. |
| (4) <br> The exit motor does not operate. | Poor contact in the exit motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Broken exit motor gear. | Check visually and replace the exit motor if necessary. |
|  | Defective exit motor. | Run maintenance item U030 and check if the exit motor operates when YC14-1,2,3,4 on the engine PCB go low. If not, replace the exit motor. |
|  | Defective engine PCB. | Run maintenance item U030 and check if YC14-1,2,3,4 on the engine PCB go low. If not, replace the engine PCB. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (5) <br> The scanner motor does not operate. | Broken scanner motor coil. | Check for continuity across the coil. If none, replace the scanner motor. |
|  | Poor contact in the scanner motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
| (6) <br> Cooling fan motor 1 does not operate. | Broken cooling fan motor 1 coil. | Check for continuity across the coil. If none, replace cooling fan motor 1. |
|  | Poor contact in the cooling fan motor 1 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, repair or replace the cable. |
| (7) Cooling fan motor 2 does not operate. | Broken cooling fan motor 2 coil. | Check for continuity across the coil. If none, replace cooling fan motor 2. |
|  | Poor contact in the cooling fan motor 2 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, repair or replace the cable. |
| (8) Cooling fan motor 3 does not operate. | Broken cooling fan motor 3 coil. | Check for continuity across the coil. If none, replace cooling fan motor 3. |
|  | Poor contact in the cooling fan motor 3 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, repair or replace the cable. |
| (9) <br> The drawer drive motor* does not operate. | Poor contact in the drawer drive motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Broken drawer drive motor gear. | Check visually and replace the drawer drive motor if necessary. |
|  | Defective drawer drive motor. | Run maintenance item U030 and check if the drawer drive motor operates when YC9-2,3,4,5 on the drawer main PCB goes low. If not, replace the drawer drive motor. |
|  | Defective drawer main PCB. | Run maintenance item U030 and check if YC9-2,3,4,5 on the drawer main PCB goes low. If not, replace the drawer main PCB. |
| (10) <br> The paper feed clutch does not operate. | Broken paper feed clutchcoil. | Check for continuity across the coil. If none, replace the paper feed clutch. |
|  | Poor contact in the paper feed clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U032 and check if YC8-3 on the engine PCB goes low. If not, replace the engine PCB. |
| (11) <br> The bypass paper feed solenoid does not operate. | Broken bypass paper feed solenoid coil. | Check for continuity across the coil. If none, replace the bypass paper feed solenoid. |
|  | Poor contact in the bypass paper feed solenoid connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U032 and check if YC8-5 on the engine PCB goes low. If not, replace the engine PCB. |

[^9]| Problem | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
| (12) <br> The drawer paper <br> feed clutch* <br> operate. | Broken drawer paper feed- <br> clutch coil. | Check for continuity across the coil. If none, replace the drawer <br> paper feed clutch. |
|  | Poor contact in the drawer- <br> paper feed clutch connec- <br> torterminals. | Reinsert the connector. Also check for continuity within the con- <br> nector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U032 and check if YC8-3 on the drawer <br> main PCB goes low. If not, replace the drawer main PCB. |

*: 20 ppm model only.

| Problem | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |

[^10]| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (27) <br> A paper jam in the paper feed, paper conveying or fixing section is indicated when the power switch is turned on. | A piece of paper torn from copy paper is caught around registration switch, exit switch or feedshift switch. | Check and remove if any. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding sensor is not light. |
|  | Defective exit switch. | Run maintenance item U031 and turn exit switch on and off manually. Replace exit switch if indication of the corresponding sensor is not light. |
|  | Defective feedshift switch. | Run maintenance item U031 and turn feedshift switch on and off manually. Replace feedshift switch if indication of the corresponding sensor is not light. |
| (28) <br> The message requesting covers to be closed is displayed when the front cover and left cover are closed. | Poor contact in the connector terminals of safety switch. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective safety switch. | Check for continuity across each switch. If there is no continuity when the switch is on, replace it. |
| (29) Others. | Wiring is broken, shorted or makes poor contact. | Check for continuity. If none, repair. |
|  | Noise. | Locate the source of noise and remove. |

## 1-5-5 Mechanical problems

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) No primary paper feed. | Check if the surfaces of the following rollers or pulleys are dirty with paper powder: forwarding pulley, paper feed pulley, separation pulley, registration rollers, bypass paper feed pulley, bypass separation pad, feed roller*, drawer forwarding pulley*, drawer paper feed pulley* and drawer separation pulley*. | Clean with isopropyl alcohol. |
|  | Check if the forwarding pulley, paper feed pulley or separation pulley is deformed. | Check visually and replace any deformed pulleys (see pages 1-6-3 and 5). |
|  | Check if the drawer forwarding pulley*, drawer paper feed pulley* or drawer separation pulley* is deformed. | Check visually and replace any deformedpulleys (see pages 1-6-7 to 10). |
|  | Electrical problem with the following electromagnetic clutches: paper feed clutch, bypass paper feed solenoid and drawer paper feed clutch*. | See pages 1-5-35 and 36. |
| (2) <br> No secondary paper feed. | Check if the surfaces of the right and left registration rollers are dirty with paper powder. | Clean with isopropyl alcohol. |
|  | Electrical problem with the registration motor. | See page 1-5-34. |
| (3) Skewed paper feed. | Width guide in a drawer installed incorrectly. | Check the width guide visually and correct or replace if necessary. |
|  | Deformed width guide in a drawer. | Repair or replace if necessary. |
|  | Check if a pressure spring along the paper conveying path is deformed or out of place. | Repair or replace. |
| (4) <br> The scanner does not travel. | Check if the scanner wire is loose. | Reinstall the scanner wire (see page 1-623). |
|  | The scanner motor malfunctions. | See page 1-5-35. |
| (5) <br> Multiple sheets of paper are fed at one time. | Check if the separation pulley or drawer separation pulley* is worn. | Replace the separation pulley if it is worn (see page 1-6-3). |
|  | Check if the paper is curled. | Change the paper. |
| (6) Paper jams. | Check if the paper is excessively curled. | Change the paper. |
|  | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Check if the contact between the right and left registration rollers is correct. | Check visually and remedy if necessary. |
|  | Check if the press roller is extremely dirty or deformed. | Clean or replace the press roller (see page 1-6-45). |
|  | Check if the contact between the heat roller and its separation claws is correct. | Repair if any springs are off the separation claws. |
|  | Check if the contact between the exit roller and pulley is correct. | Check visually and remedy if necessary. |

[^11]| Problem | Causes/check procedures | Corrective measures |
| :--- | :--- | :--- |
| (7) <br> Toner drops on the paper <br> conveying path. | Check if the developing unit is extremely dirty. | Clean the developing unit. |
| (8) <br> Abnormal noise is heard. | Check if the pulleys, rollers and gears operate <br> smoothly. | Grease the bearings and gears. |
|  | Check if the following electromagnetic <br> clutches are installed correctly: paper feed <br> clutch, bypass paper feed solenoid and <br> drawer paper feed clutch*. | Correct. |
|  |  |  |

*: 20 ppm model only.

## 1-6-1 Precautions for assembly and disassembly

## (1) Precautions

Be sure to turn the power switch off and disconnect the power plug before starting disassembly. When handling PCBs, do not touch connectors with bare hands or damage the board.
Do not touch any PCB containing ICs with bare hands or any object prone to static charge.
Use only the specified parts to replace the fixing unit thermostat. Never substitute electric wires, as the MFP may be seriously damaged.

## (2) Running a maintenance item



## 1-6-2 Paper feed section

## (1) Detaching and refitting the separation pulley

Follow the procedure below to replace the separation pulley.

## Procedure

1. Open the front cover and left cover. Remove the waste toner box.
2. Pull out the drawer.


Figure 1-6-1


Figure 1-6-2
4. Remove the screw and then the lower paper feed unit.


Figure 1-6-3
5. Remove the separation pulley unit from the lower paper feed unit.
6. Remove the separation pulley from the separation pulley unit.
7. Replace the separation pulley and refit all the removed parts.


Figure 1-6-4
(2) Detaching and refitting the forwarding pulley and paper feed pulley

Follow the procedure below to replace the forwarding pulley and paper feed pulley.

## Procedure

1. Remove the lower paper feed unit (see page 1-6-3).
2. Remove the drum unit (see page 1-6-38).
3. Remove the rear cover.
4. Remove the paper feed clutch, stop ring and bushing at the machine rear.


Figure 1-6-5
5. Remove the screw and then the registration guide.


Figure 1-6-6
6. Remove the screw and then the upper paper feed unit.


Figure 1-6-7
7. Remove the springs, stop ring and bushing and then the shaft holder from the upper paper feed unit.


Figure 1-6-8
8. Remove the forwarding pulley from the upper paper feed unit.
9. Remove the paper feed pulley from the upper paper feed unit.
10. Replace the forwarding pulley and paper feed pulley and refit all the removed parts.


Figure 1-6-9
(3) Detaching and refitting the feed roller ( 20 ppm model only)

Follow the procedure below to replace the feed roller.

## Procedure

1. Remove the rear cover, right cover and front left lower cover.
2. Remove the three screws and then remove the main body from the paper feeder.


Figure 1-6-10-1
3. Open the drawer left cover.
4. Remove the two stop ring, gear and spring pin from rear side of the feed roller.
When removing the gear, take care not to lose the spring pin.
5. Slide the bearings in the front and rear of the feed roller toward the inside, push the feed roller once into the rear side of the machine, and then remove it from the paper feeder.
6. Remove the two bushing from front and rear side of the feed roller.
7. Replace the feed roller and refit all the removed parts.


Figure 1-6-10-2
(4) Detaching and refitting the drawer separation pulley ( 20 ppm model only)

Follow the procedure below to replace the drawer separation pulley.

## Procedure

1. Pull out the drawer. Open the drawer left cover.
2. Remove the screw and then the lower paper feed unit.
3. Remove the drawer separation pulley unit from the lower paper feed unit.
4. Remove the drawer separation pulley from the drawer separation pulley unit.
5. Replace the drawer separation pulley and refit all the removed parts.


Figure 1-6-12
(5) Detaching and refitting the drawer forwarding pulley and drawer paper feed pulley ( 20 ppm model only)

Follow the procedure below to replace the drawer forwarding pulley and drawer paper feed pulley.

## Procedure

1. Remove the main body from the paper feeder (see page 1-6-7).
2. Remove the lower paper feed unit (see page 1-6-8).
3. Remove the drawer rear cover.
4. Remove the stop ring and drawer paper feed clutch from the machine rear side. Remove the stop ring and bushing.


Figure 1-6-13
5. Remove the screw and then the upper paper feed unit.


Figure 1-6-14
6. Remove the springs, stop ring and bushing and then the shaft holder from the upper paper feed unit.


Figure 1-6-15
7. Remove the drawer forwarding pulley from the upper paper feed unit.
8. Remove the drawer paper feed pulley from the upper paper feed unit.
9. Replace the drawer forwarding pulley and drawer paper feed pulley and refit all the removed parts.


Figure 1-6-16

## (6) Detaching and refitting the paper conveying unit

Follow the procedure below to maintenance of the paper feed section.

## Procedure

1. Remove the drum unit (see page 1-6-38).
2. Remove the stop ring and strap from the rear side. Restore the paper conveying unit. Remove the pin and plate, and then remove the stopper from the front side.


Figure 1-6-17
3. Open the left cover until it is put horizontally.
4. Push the fitting portions of the fixtures located on the front and rear and then remove the fixtures from the left cover.
5. Remove the left cover from the MFP.


Figure 1-6-18
6. Push the fitting portions of the bypass upper cover. Remove the bypass upper cover from the bypass unit.


Figure 1-6-19
7. Detach the connector and remove the bypass lower cover from the MFP.


Figure 1-6-20
8. Remove the paper conveying unit from the MFP.


Figure 1-6-21

## (7) Detaching and refitting the bypass paper feed pulley and bypass separation pad

Follow the procedure below to replace the bypass paper feed pulley and bypass separation pad.

## Procedure

1. Open the front cover and remove the waste toner box. Pull out the drawer.
2. Remove the screw and then the front left lower cover.


Figure 1-6-22
3. Remove the paper conveying unit (see page 1-6-11).
4. Remove the stop ring and bushing at the machine front side.


Figure 1-6-23
5. Remove the rear cover.
6. Remove the stop ring and bypass paper feed clutch gear at the machine rear side.


Figure 1-6-24
7. Temporarily push the bypass paper feed pulley unit into the rear side to unlock the front side and then remove it from the MFP.


Figure 1-6-25
8. Remove the bypass paper feed pulley from the bypass paper feed pulley shaft.


Figure 1-6-26


Figure 1-6-27

## (8) Detaching and refitting the registration left roller

Follow the procedure below to replace the registration left roller.

## Procedure

1. Remove the paper conveying unit (see page 1-6-11).
2. Remove the transfer roller (see page 1-642).
3. Release the stoppers at the front and rear side, and then remove the registration left roller from the paper conveying unit.
4. Replace the registration left roller and refit all the removed parts.


Figure 1-6-28

## (9) Detaching and refitting the registration cleaner

Follow the procedure below to replace the registration cleaner.

## Procedure

1. Remove the drum unit (see page 1-6-38).
2. Remove the screw and then the registration guide.


Figure 1-6-29


Figure 1-6-30

## (10) Adjustment after roller and clutch replacement

Perform the following adjustment after refitting rollers and clutches.

## (10-1) Adjusting the leading edge registration of image printing

Make the following adjustment if there is a regular error between the leading edges of the copy image and original.


## Caution:

Check the copy image after the adjustment. If the image is still incorrect, perform the above adjustments in maintenance mode.

## Procedure



Figure 1-6-31

RCL ON: Drawer RCL BYP: Bypass tray
RCL T1: Optional first paper feeder (standard for 20 ppm model)
RCL T2: Optional second paper feeder
RCL T3: Optional third paper feeder RCL DUP: Duplex copying (second face)


Setting range (Initial setting)
RCL ON: -5.0 - +10.0 (0.4)
RCL BYP: -5.0 - +10.0 (0.4)
RCL T1: -5.0 - +10.0 (1.3)
RCL T2: $-5.0-+10.0(1.3)$
RCL T3: -5.0 - +10.0 (1.3)
RCL DUP: -5.0 - +10.0 (1.0)
Changing the value by 1 moves the
leading edge by 0.1 mm .

## (10-2) Adjusting the leading edge registration for memory image printing

Make the following adjustment if there is a regular error between the leading edge of the copy image and the leading edge of the original during memory copying.


## Caution:

Before making the following adjustment, ensure the above adjustments have been made in maintenance mode.

## Procedure



## (10-3) Adjusting the center line of image printing

Make the following adjustment if there is a regular error between the center lines of the copy image and original when paper is fed from the drawer.


## Caution:

Check the copy image after the adjustment. If the image is still incorrect, perform the above adjustments in maintenance mode.

## Procedure



## (10-4) Adjusting the trailing edge margin of image printing

Make the following adjustment if there is a regular error between the trailing edges of the copy image and original.

## Procedure



## (10-5) Adjusting the margins for printing

Make the following adjustment if the margins are not correct.


## Caution:

Check the copy image after the adjustment. If the margins are still incorrect, perform the above adjustments in maintenance mode.

## Procedure



Figure 1-6-35

## (10-6) Adjusting the amount of slack in the paper

Make the following adjustment if the leading edge of the copy image is missing or varies randomly, or if the copy paper is Z-folded.

## Procedure



Figure 1-6-36
PF1: Drawer BYPASS: Bypass tray PF2: Optional first paper feeder (standard for 20 ppm model) PF3: Optional second paper feeder PF4: Optional third paper feeder DUPLEX: Duplex copying (second face)


Press the stop/clear key to exit maintenance mode. PF3. $-50-+127(-20)$
PF4: -50 - +127 (-20)
DUPLEX: -50 - +127 (0)
The greater the value,
the larger the amount of slack;
the smaller the value, the smaller
the amount of slack.

## 1-6-3 Optical section

## (1) Detaching and refitting the exposure lamp

Take the following procedure when the exposure lamp is to be replaced.

## Procedure

1. Remove the original cover or the DP.
2. Remove the two screws holding the upper right cover and then the cover. Remove the contact glass.
3. Move the mirror 1 frame to the cutouts of the machine.

* When moving the mirror 1 frame, do not touch the exposure lamp nor the inverter PCB.

4. Detach the exposure lamp connector from the inverter PCB and release the wire from three clamps.
5. Remove the two screws holding the exposure lamp and then the lamp.
6. Replace the exposure lamp and refit all the removed parts.


Figure 1-6-37

Figure 1-6-38


Figure 1-6-39

## (2) Detaching and refitting the scanner wires

Take the following procedure when the scanner wires are broken or to be replaced.

## (2-1) Detaching the scanner wires

## Procedure

1. Remove the exposure lamp (see page 1-622).
2. Remove the two screws holding the upper rear cover and then the cover. Remove the two screws holding the middle left cover and upper left cover and then the covers.

Remove the screw and then the slit retainer and slit glass. Detach the fitting portions and then remove the front scanner cover.
4. Remove the inverter wire guide and then detach the inverter wire from the inverter PCB.


Figure 1-6-41


Figure 1-6-40


Figure 1-6-42
5. Remove the screw holding each of the front and rear wire retainers and then remove the mirror 1 frame from the scanner unit.


Figure 1-6-43
6. Unhook the round terminal of the scanner wire from the scanner tension spring on the left side of the scanner unit.
7. Remove the scanner wire.


Figure 1-6-44

## (2-2) Fitting the scanner wires

## Caution:

When fitting the wires, be sure to use those specified below.
Machine front: P/N 2C91236 (gray)
Machine rear: P/N 2C91235 (black)
Fitting requires the following tools:
Two frame securing tools (P/N 302C968310)
Two scanner wire stoppers (P/N 3596811)

## Procedure

1. Remove the screw and then scanner wire drum gear at the machine rear side.


Figure 1-6-45
2. Remove the stop ring and bushing from the front of the scanner wire drum shaft.
3. Remove the scanner wire drum shaft from the scanner unit.


Figure 1-6-46
4. Insert the locating ball on each of the scanner wires into the hole in the respective scanner wire drum and wind the scanner wire three turns inward and four turns outward.
With the locating ball as the reference point, wind the shorter end of each of the wires outward.
5. Secure the scanner wires using the scanner wire stoppers.


Figure 1-6-47
6. Refit the scanner wire drum shaft to the scanner unit.
7. Insert the two frame securing tools into the positioning holes at the front and rear of the scanner unit to pin the mirror 2 frame in position.


Figure 1-6-48
8. Loop the outer ends of the scanner wires around the outer grooves in the pulleys on the mirror 2 frame, winding from below to above.
9. Hook the round terminals onto the catches inside the scanner unit.
10. Loop the inner ends of the scanner wires around the grooves in the pulleys at the left of the scanner unit, winding from below to above.
11. Loop the scanner wires around the inner grooves in the pulleys on the mirror 2 frame, winding from above to below.
12. Wind the scanner wires around the grooves in the scanner wire guides at the left of the scanner unit.
13. Hook the round terminals onto the scanner tension springs.


Figure 1-6-49
14. Remove the scanner wire stoppers and frame securing tools.
15. Gather the scanner wires toward the locating balls.
16. Move the mirror 2 frame from side to side to correctly locate the wires in position.
17. Put the mirror 1 frame on the scanner rail and move it toward the left side of the machine.
18. Insert the frame securing tools into the positioning holes (leftmost holes) at the front and the rear of the scanner unit and screw the mirror 1 frame while securing both the mirror 1 frame and the mirror 2 frame.
19. Remove the two frame securing tools.
20. Refit all the removed parts.


Figure 1-6-50

## (3) Detaching and refitting the ISU (reference)

Take the following procedure when the ISU is to be replaced.

## Procedure

Detaching the ISU

1. Remove the contact glass (see page 1-622).
2. Remove the four screws holding the ISU cover and then the cover.


Figure 1-6-51
3. Detach the CCD wire from the CCD PCB.
4. Remove the four screws holding the ISU and then the ISU.
5. Replace the ISU.


Figure 1-6-52


Figure 1-6-53

## (4) Detaching and refitting the laser scanner unit

Take the following procedure when the laser scanner unit is to be replaced.

## Procedure

1. Remove the original cover or the DP.
2. Remove the upper right cover, contact glass, upper rear cover, middle left cover, upper left cover, slit glass and front scanner cover (see page 1-6-23).
3. Remove the four screws holding the right cover and then the cover. Remove the seven screws holding the rear cover and then the cover.


Figure 1-6-54


Figure 1-6-55
5. Remove the four pins holding the scanner unit and then the unit.


Figure 1-6-56


Figure 1-6-57
7. Remove the front and rear left cover.


Figure 1-6-58
8. Remove the two screws holding the exit unit and then pull out the unit a little.
10. Remove the four screws and detach the two connector and then remove the laser scanner unit.
11. Replace the laser scanner unit and refit all the removed parts.


Figure 1-6-59

Figure 1-6-60


Figure 1-6-61

## (5) Adjusting the longitudinal squareness (reference)

Perform the following adjustment if the copy image is longitudinally skewed (longitudinal squareness not obtained).

## Caution:

Adjust the amount of slack in the paper (page 1-6-21) first. Check for the longitudinal squareness of the copy image, and if it is not obtained, perform the longitudinal squareness adjustment.
Before making the following adjustment, output a VTC-PG2 pattern in maintenance item U993 to use as the original for the adjustment.

## Procedure



Figure 1-6-63

## (6) Adjusting magnification of the scanner in the main scanning direction

Perform the following adjustment if the magnification in the main scanning direction is not correct.

| U053 |
| :---: |
| $(P .1-4-13)$ |$\longrightarrow$| U065 |
| :---: |
| (main scanning |
| direction) |$~ \longrightarrow$| U065 <br> (auxiliary scanning <br> direction) (P. 1-6-34) |
| :---: |$\longrightarrow$| U067 |
| :---: |
| (P. 1-6-36) |

## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode. Also, perform "(7) Adjusting magnification of the scanner in the auxiliary scanning direction" (page 1-6-34) and "(9) Adjusting the scanner center line" (page 1-6-36) after this adjustment.

Procedure


## (7) Adjusting magnification of the scanner in the auxiliary scanning direction

Perform the following adjustment if the magnification in the auxiliary scanning direction is not correct.
\(\left.\begin{array}{|c|}\hline U053 <br>

(P .1-4-13)\end{array}\right) \longrightarrow\)\begin{tabular}{c}

| U065 |
| :---: |
| (main scanning |
| direction) (P. 1-6-33) | <br>


| U065 |
| :---: |
| (auxiliary scanning |
| direction) |


$\rightarrow$

U070 <br>
$($ P. 1-4-16)
\end{tabular}

## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



## (8) Adjusting the scanner leading edge registration

Perform the following adjustment if there is regular error between the leading edges of the copy image and original.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



Figure 1-6-66


## (9) Adjusting the scanner center line

Perform the following adjustment if there is a regular error between the center lines of the copy image and original.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



## (10) Adjusting the margins for scanning an original on the contact glass

Perform the following adjustment if the margins are not correct.


Caution:
Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



Figure 1-6-68

## 1-6-4 Drum section

## (1) Detaching and refitting the drum unit

Follow the procedure below to replace the drum unit.

## Cautions:

Avoid direct sunlight or strong light when detaching and refitting the drum unit. Never touch the drum surface when holding the drum unit.

## Procedure

1. Open the front cover and left cover. Remove the waste toner box and toner container.
2. Remove the inner cover.
3. Remove the screw holding the developing release lever.
4. Pull the developing release lever and then release the developing unit.


Developing release lever

Figure 1-6-69
5. Remove the screw and detach the connector and then remove the drum unit from MFP.
6. Replace the drum unit and refit all the removed parts.


Figure 1-6-70

## (2) Detaching and refitting the drum separation claws

Follow the procedure below to replace the drum separation claws.

## Procedure

1. Remove the drum unit (see page 1-6-38).
2. Push the drum separation claws with the minus driver from the top of the corner hole and remove the claws.
3. Replace the drum separation claws and refit all the removed parts.


Figure 1-6-71

## (3) Detaching and refitting the main charger unit

Follow the procedure below to replace the main charger unit.

## Procedure

1. Open the front cover and remove the waste toner box and inner cover.
2. While lifting the main charger unit toward the upper right, remove the unit from the MFP.
3. While pressing the main charger release lever in the direction indicated by the arrow at the removal stopper position to release the removal stopper, remove the main charger unit from the MFP.
4. Replace the main charger unit and refit all the removed parts.


Figure 1-6-72

## 1-6-5 Developing section

(1) Detaching and refitting the developing unit

Follow the procedure below to replace the developing unit.

## Procedure

1. Remove the drum unit (see page 1-6-38).
2. While lifting the developing unit a little, remove the unit from the MFP.
3. Replace the developing unit and refit all the removed parts.


Figure 1-6-73

## 1-6-6 Transfer section

## (1) Detaching and refitting the transfer roller

Follow the procedure below to replace the transfer roller.

## Procedure

1. Remove the paper conveying unit (see page 1-6-11).
2. Remove the screw holding each of the front and rear release lever stoppers and then the stoppers from the release lever shaft.


Figure 1-6-74
3. Detach the fitting portions located on the front and rear and then remove the transfer roller from the paper conveying unit.
4. Replace the transfer roller and refit all the removed parts.


Figure 1-6-75

## 1-6-7 Fixing section

## (1) Detaching and refitting the fixing unit

Follow the procedure below to replace the fixing unit.

## Procedure

1. Open the front cover and left cover and then remove the inner cover.
2. Insert a flat-blade screwdriver or the like through the groove at the left side of the machine and unlock the engaged portion of front left cover 1 to remove it.
3. Remove the screw and then remove the front left cover 2.
4. Remove the screw and then remove the stopper and spacer.
When attaching the spacer, place the fixing unit on the original step.


Figure 1-6-76


Figure 1-6-77


Figure 1-6-78
5. Remove the screw and detach the two connectors and then remove the fixing unit from MFP.
6. Replace the fixing unit and refit all the removed parts.


Figure 1-6-79

## (2) Detaching and refitting the press roller

Follow the procedure below to replace the press roller.

## Procedure

1. Remove the fixing unit (see page 1-6-43).
2. Remove the two screws and then separate the fixing right unit and left unit.


Figure 1-6-80
3. Remove the three screws holding the press roller guide from fixing right unit.


Figure 1-6-81
4. Remove the press roller from the fixing right unit.
5. Replace the press roller and refit all the removed parts.


Figure 1-6-82

## (3) Detaching and refitting the fixing heater $M$ and $S$

Follow the procedure below to replace the fixing heater M and S .

## Procedure

1. Remove the fixing unit and separate the fixing right unit and left unit (see pages 1-6-43, 45).
2. Remove the two screws holding each of the fixing heater M and S on the front and rear of the fixing left unit.


Figure 1-6-83
3. Pull out the fixing heater $M$ and $S$ from the fixing left unit.
4. Replace the fixing heater $M$ and $S$, and refit all the removed parts.


Figure 1-6-84
(4) Detaching and refitting the heat roller separation claws

Follow the procedure below to replace the heat roller separation claws.

## Procedure

1. Remove the fixing unit and separate the fixing right unit and left unit (see pages 1-6-43, 45).
2. Detach the fitting portions and then remove the heat roller guide from the fixing left unit.


Figure 1-6-85
3. Remove the heat roller separation claws from the fixing left unit.
4. Replace the heat roller separation claws and refit all the removed parts.


Figure 1-6-86

## (5) Detaching and refitting the heat roller

Follow the procedure below to replace the heat roller.

## Procedure

1. Remove the fixing unit and separate the fixing right unit and left unit (see pages 1-6-43, 45).
2. Remove the heat roller separation claws. (see page 1-6-47).
3. Pull out the heat roller bushing from the fixing left unit and then remove the heat roller.
4. Replace the heat roller and refit all the removed parts.


Figure 1-6-87

## (6) Detaching and refitting the fixing thermostat

Follow the procedure below to replace the fixing thermostat.

## Procedure

1. Remove the fixing unit and separate the fixing right unit and left unit (see pages 1-6-43, 45).
2. Remove the heat roller (see page 1-6-48).
3. Remove the two screws holding the fixing thermostat and then the thermostat.
4. Replace the fixing thermostat and refit all the removed parts.


Figure 1-6-88

## (7) Detaching and refitting the fixing thermistor

Follow the procedure below to replace the fixing thermistor.

## Procedure

1. Remove the fixing unit and separate the fixing right unit and left unit (see pages 1-6-43, 45).
2. Remove the heat roller (see page 1-6-48).
3. Remove the screw holding the fixing thermistor and then the thermistor.
4. Replace the fixing thermistor and refit all the removed parts.


Figure 1-6-89

## (8) Adjusting the fixing unit height (adjusting lateral squareness)

Follow the procedure below if the drum is not parallel to the fixing unit and therefore paper is not fed straight to the fixing section and the trailing edge of image on either the front or rear side becomes longer.

## Procedure

1. Remove the front left cover 1 and 2 (see page 1-6-43).
2. Remove the screw and then remove the stopper.
3. Loosen the screw holding the fixing unit.


Figure 1-6-90
4. In the case of copy example 1 (the trailing edge of image of the machine rear side becomes longer): Place the fixing unit on the third step from the bottom of the spacer to adjust the spacer position (height adjustment of +0.5 mm ).
In the case of copy example 2 (the trailing edge of image of the machine front side becomes longer): Place the fixing unit on the first step from the bottom of the spacer to adjust the spacer position (height adjustment of -0.5 mm ).


Original


Copy example 1


Copy example 2

Figure 1-6-91

Height adjustment: 0 mm (Second step from the bottom)


Height adjustment: +0.5 mm (Third step from the bottom)


Height adjustment: -0.5 mm (First step from the bottom)

[Cross section viewing from the right side of the machine]
Figure 1-6-92
5. Retighten the screw holding the fixing unit and refit the stopper.
6. Refit all the removed parts.

## 1-7-1 Upgrading the firmware on the main PCB

Firmware upgrading requires the following tools:
Compact Flash (Products manufactured by SANDISK are recommended.)

## NOTE

When writing data to a new Compact Flash from a computer, be sure to format it in advance.

## Procedure

1. Turn the power switch off and disconnect the power plug.
2. Remove the rear cover.
3. Insert Compact Flash in a socket of the machine (insert the surface of Compact Flash toward the machine rear).
4. Insert the power plug and turn the power switch on. Upgrading firmware starts.
Caution:
Never turn the power switch off during upgrading.
5. "Completed" is indicated on the message display when upgrading is complete.
6. Turn the power switch off and disconnect the power plug.
7. Remove Compact Flash from the machine and refit the rear cover.
8. Insert the power plug and turn the power switch on.


Figure 1-7-1

## 1-7-2 Upgrading the printer board firmware

Firmware upgrading requires the following tools:
Compact Flash (Products manufactured by SANDISK are recommended.)

## NOTE

When writing data to a new Compact Flash from a computer, be sure to format it in advance.

## Procedure

1. Turn the power switch off and disconnect the power plug.
2. Insert Compact Flash in a notch hole of the machine (insert the surface of Compact Flash toward the machine rear).
3. Insert the power plug and turn the power switch on. Upgrading firmware starts. Caution:
Never turn the power switch off during upgrading.
4. "Completed" is indicated on the message display when upgrading is complete.
5. Turn the power switch off and disconnect the power plug.
6. Remove Compact Flash from the machine and refit the rear cover.
7. Insert the power plug and turn the power switch on.


Figure 1-7-2

## 1-7-3 Adjustment-free variable resistors (VR)

The variable resistors listed below are set at the factory prior to shipping and cannot be adjusted in the field. High-voltage PCB: VR201, VR202, VR301
Drum unit zener PCB: VR1

## 1-7-4 Remarks on PCBs replacement

Confirm the version of the firmware and upgrade the version in up-to-date state when replacing PCBs.
When replacing the engine PCB or main PCB, remove the EEPROM from the engine PCB or main PCB that has been removed and then reattach it to the new engine PCB or main PCB.


Figure 1-7-3

## 2-1-1 Paper feed section

The paper feed section conveys paper from the drawer (one drawer is standard for 16 ppm model/two drawers are standard for 20 ppm model) or bypass tray to the left and right registration rollers, at which point secondary feed takes place and the paper travels to the transfer section in sync with the printing timing.
Drawer can hold up to 300 sheets of paper. Paper is fed from the drawer by the rotation of the forwarding pulley and paper feed pulley. The separation pulley prevents multiple sheets from being fed at one time, via the torque limiter.
The bypass tray can hold up to 50 sheets of paper. Paper is fed from the bypass tray by the rotation of the bypass paper feed pulley.


Figure 2-1-1 Paper feed section
(1) Separation pulley
(2) Forwarding pulley
(3) Paper feed pulley
(4) Bypass paper feed pulley
(5) Bypass separation pad
(6) Left registration roller
(7) Right registration roller
(8) Drawer lift
(9) Registration switch (RSW)
(10) Bypass paper width switch (BYPPWSW)
(11) Drawer paper feed pulley*
(12) Drawer forwarding pulley*
(13) Drawer separation pulley*
(14) Feed roller*
(15) Feed pulley*
(16) Drawer lift*
(17) Drawer feed switch (DFSW)*
*: 20 ppm model only


Figure 2-1-2 Paper feed section block diagram


Timing chart 2-1-1 Paper feed from the drawer (A4, single-sided copy)
a: The paper feed clutch (PFCL) turns on to start primary paper feed.
b: 430 ms after the paper feed clutch (PFCL) turns on, the registration switch (RSW) turns on.
c: 105 ms after the registration switch (RSW) turns on, the paper feed clutch (PFCL) turns off.
d: 150 ms after the paper feed clutch (PFCL) turns on, the registration motor (RM) turns on to start secondary paper feed.
e: 550 ms after the registration motor (RM) turns on, the paper feed clutch (PFCL) turns off.
f: 1900 ms after the registration motor (RM) turns on, the registration switch (RSW) turns off. At the same time, the paper feed clutch (PFCL) turns on to start primary paper feed of the second sheet.
$\mathrm{g}: 320 \mathrm{~ms}$ after the registration switch (RSW) turns off, the registration motor (RM) turns off.

## 2-1-2 Optical section

The optical section consists of the scanner, mirror frames and the image scanning unit for scanning and the laser scanner unit for printing.


Figure 2-1-3 Optical section
(1) Mirror 1 frame
(2) Mirror 2 frame
(3) Exposure lamp (EL)
(4) Mirror 1
(5) Mirror 2
(6) Mirror 3
(7) Image scanning unit (ISU)
(8) CCD PCB (CCDPCB)
(9) Laser scanner unit (LSU)
(10) Scanner home position switch (SHPSW)
(11) Original detection switch (ODSW)
(12) Original size detection sensor (OSDS)

## (1) Original scanning

The original image is illuminated by the exposure lamp (EL) and scanned by the CCD PCB (CCDPCB) in the image scanning unit via the three mirrors, the reflected light being converted to an electrical signal.
The scanner and mirror frames travel to scan on the optical rails on the front and rear of the machine to scan from side to side. The speed of the mirror frames is half the speed of the scanner. When the DP is used, the scanner and mirror frames stop at the DP original scanning position to start scanning.


Figure 2-1-4 Optional section block diagram

## (2) Image printing

The image data scanned by the CCD PCB (CCDPCB) is processed on the main PCB (MPCB) and transmitted as image printing data to the laser scanner unit (LSU). By repeatedly turning the laser on and off, the laser scanner unit forms a latent image on the drum surface.


Figure 2-1-5 Laser scanner unit
1: Laser diode: Generates the laser beam which forms a latent image on the drum.
2: Collimator lens: Collimates the diffused laser beam emitted from the laser diode to convert it into a cylindrical beam.
3: Cylindrical lens: Shapes the collimated laser beam to suit the printing resolution.
4: Polygon mirror: Six-facet mirror that rotates at approximately 23619 rpm with each face reflecting the laser beam toward the drum for one main-direction scan.
5: Polygon motor: Drives the polygon mirror.
6: F0 lens: Corrects for non-linearity of the laser beam scanning speed on the drum surface, keeps the beam diameter constant and corrects for the vertical alignment of the polygon mirror to ensure that the focal plane of the laser beam is on the drum surface.
7: F0 lens: Corrects for non-linearity of the laser beam scanning speed on the drum surface, keeps the beam diameter constant and corrects for the vertical alignment of the polygon mirror to ensure that the focal plane of the laser beam is on the drum surface.
8: PD sensor mirror: Reflects the laser beam to the PD sensor to generate the main-direction (horizontal) sync signal.
9: Cylindrical correcting lens: Corrects for the deviation of the laser beam reflected by the PD sensor mirror to the PD sensor.
10: PD sensor: Detects the beam reflected by the PD sensor mirror, outputting a signal to the main $\mathrm{PCB}(\mathrm{MPCB})$ to provide timing for the main-direction sync signal.

The dimensions of the laser beam are as shown in Figure 2-1-6.


Figure 2-1-6
Scanning in the main direction is provided by the rotating polygon mirror, while scanning in the auxiliary direction is provided by the rotating drum, forming a static latent image on the drum.
The static latent image of the letter "A", for example, is formed on the drum surface as shown in Figure 2-1-7. Electrical charge is dissipated on the area of the drum surface irradiated by the laser.
The focal point of the laser beam is moved line by line, and adjacent lines slightly overlap each other.


Figure 2-1-7

## 2-1-3 Drum section

The drum section consists of the drum, main charger section, cleaning section and cleaning lamp.
The main charger section consists of main charger wire, main charger grid and main charger shield, and the drum is charged by a high voltage applied to the main charger wire. In addition, this section is equipped with a manual main charger cleaner that is used for cleaning the main charger wire.
The cleaning section consists of the cleaning blade and cleaning roller that removes residual toner from the drum surface after the transfer process, and the cleaning spiral that carries the residual toner back to the waste toner box.
The cleaning lamp (CL) consists of LEDs which remove residual charge from the drum surface.


Figure 2-1-8 Drum section
(1) Drum
(2) Main charger unit
(3) Main charger wire
(4) Drum separation claw
(5) Cleaning roller
(6) Cleaning spiral
(7) Cleaning blade
(8) Cleaning lamp (CL)


Figure 2-1-9 Drum section block diagram


Timing chart 2-1-2 Main charging section operation
a: The drive motor (DM) turns on at the same time, the cleaning lamp (CL) turns on.
b: 100 ms after the drive motor (DM) turns on, main charging starts.
c: 840 ms after the exit switch (ESW) off, main charging is completed.
d : The drive motor (DM) turns off at the same time, the cleaning lamp (CL) turns off.

## 2-1-4 Developing section

The developing section consists of the developing unit and the toner container.
The developing unit consists of the developing roller where a magnetic brush is formed, the doctor blade and the developing spirals that agitate the toner.
Also, the toner container sensor (TCS) checks whether or not toner remains in the toner container.


Figure 2-1-10 Developing section
(1) Developing unit
(2) Developing roller
(3) Doctor blade
(4) Left developing spiral
(5) Right developing spiral
(6) Toner container
(7) Toner container sensor (TCS)
(8) Toner container detection switch (TCDSW)

## (1) Formation of magnetic brush

The developing roller consists of a magnet roller with four poles and a sleeve roller. Rotation of the sleeve roller around the magnet roller entrains toner, which in turn forms a magnetic brush at pole N1 on the magnet roller. The height of the magnetic brush is regulated by the doctor blade; the developing result is affected by the position of the poles on the magnet roller and the position of the doctor blade.
A developing bias voltage generated by the high-voltage PCB (HVTPCB) is applied to the developing roller to provide image contrast.


A: Distance between the doctor blade and developing roller; $0.3 \pm 0.05 \mathrm{~mm}$

$\mathrm{N} 1: 870 \times 10-4 \mathrm{~T}$
$\mathrm{N} 2: 400 \times 10-4 \mathrm{~T}$
S1:725 x 10-4T
S2:910 x 10-4T

Figure 2-1-11 Forming a magnetic brush


Figure 2-1-12 Developing section block diagram

## (2) Single component developing system

This machine uses the single component developing system, and reversal processing is performed with a + charged drum (a-Si) and a + charged magnetic toner.
With the single component developing system, toner is electrically charged by friction with the developing sleeve and + charged when it passes through the magnetic doctor blade. The toner that has passed through the magnetic doctor blade forms a uniform layer on the developing sleeve. When the toner layer comes to the location where the developing sleeve is the nearest to the drum, toner moves between the drum and the developing sleeve by an electric field of the magnetic pole. Then, when the developing sleeve rotates and passes through the nearest location to the drum, on the portion of the drum that has been exposed to light, toner is attracted toward the drum by potential difference between the developing bias and the drum surface and development is performed. On the other hand, on the portion of the drum that has not been exposed to light, toner is attracted toward the sleeve and development is not performed. When toner comes to an area where the gap between the drum and the developing sleeve is large, an electric field disappears and toner does not leave the developing sleeve. Development is complete.


Figure 2-1-13 Single component developing system

## Developing bias parameters

For the bias to the developing sleeve, an alternating current (AC) is applied. Parameters for the developing bias are shown below.

Vp-p: Difference between the maximum and the minimum of applied voltage
1.6 kV (fixed)

Vf: Frequency
Typically 2.7 kHz . This value varies depending on the preset value of the drive time and the environmental correction. (Can be adjusted with the maintenance item U101.)
Duty: Ratio of time where + voltage is applied in a cycle
Typically $45 \%$. (Can be adjusted with the maintenance item U101.)
Vdc: Developing shift bias potential 290 V
Supplementation
Vo: Drum surface potential on non-image area (area not exposed to light)
VL: Drum surface potential on image area (area exposed to light)


Figure 2-1-14 Developing bias waveformsa

## 2-1-5 Transfer and separation sections

The transfer and separation sections consists of the transfer roller, separation electrode and drum separation claws.
A high voltage generated by the high-voltage PCB (HVTPCB) is applied to the transfer roller for transfer charging.
Paper after transfer is separated from the drum by applying separation bias that is output from the high-voltage PCB (HVTPCB ) to the separation electrode.


Figure 2-1-15 Transfer and separation sections
(1) Transfer roller
(2) Separation electrode
(3) Drum separation claw
(4) Drum


Figure 2-1-16 Transfer and separation sections block diagram


Timing chart 2-1-3 Transfer and separation sections operation
a: 290 ms after the registration motor (RM) turns on to start secondary paper feed, separation charging starts.
b: 10 ms after separation charging starts, transfer charging starts.
c: 670 ms after the registration switch (RSW) turns off, transfer charging ends.
d: 100 ms after transfer charging ends, separation charging ends.

## 2-1-6 Fixing section

The fixing section consists of the parts shown in figure. When paper reaches the fixing section after the transfer process, it passes between the press roller and heat roller, which is heated by fixing heaters M and S ( $\mathrm{FH}-\mathrm{M} / \mathrm{FH}-\mathrm{S}$ ). Pressure is applied by the fixing unit pressure springs so that the toner on the paper is melted, fused and fixed onto the paper. The heat roller is heated by fixing heaters $M$ and $S$ (FH-M/FH-S) inside it; its surface temperature is detected by the fixing thermistor ( FTH ) and is regulated by the fixing heaters turning on and off.
If the fixing section becomes abnormally hot, fixing thermostat (FTS) operates shutting the power to the fixing heaters off. When the fixing process is completed, the paper is separated from the heat roller by its separation claws and is conveyed from the MFP to exit and switchback section.


Figure 2-1-17 Fixing section
(1) Left fixing unit
(5) Fixing heater M (FH-M)
(2) Right fixing unit
(6) Fixing heater S (FH-S)
(3) Press roller
(7) Heat roller separation claw
(4) Heat roller
(8) Fixing thermostat (FTS)


Figure 2-1-18 Fixing section block diagram
(1) Fixing temperature system


Figure 2-1-19 Fixing temperature system
Warm-up control

1. 500 ms after the fixing heater S (FH-S) turns on, the fixing heater M ( $\mathrm{FH}-\mathrm{M}$ ) turns on.
2. When the fixing temperature reaches preset temperature, both fixing heater $S(F H-S)$ and fixing heater $M(F H-$ M) turn off simultaneously.

Ready state control

1. When the fixing temperature drops to the preset temperature, fixing heater $S$ (FH-S) turns on, and after specified time, the heater turns off.
2. When fixing heater $S$ (FH-S) turns off, fixing heater $M$ (FH-M) turns on at the same time, and after specified time, the heater turns off.
3. The operation above is repeated to keep the fixing temperature to the preset temperature.

If a temperature more than or equal to the preset temperature $+20^{\circ} \mathrm{C} / 68^{\circ} \mathrm{F}$ is detected, both fixing heater S (FH-S) and fixing heater M (FH-M) are turned off forcibly.

## (2) Fixing temperature control based on ambient temperature

This machine performs fixing temperature control based on the ambient temperature.

| Ambient temperature | Fixing temperature $\left({ }^{\circ} \mathrm{C}\right)$ |
| :--- | :--- |
| Lower than $13^{\circ} \mathrm{C} / 55.4^{\circ} \mathrm{F}$ | Reference value +10 |
| Higher than or equal to $13^{\circ} \mathrm{C} / 55.4^{\circ} \mathrm{F}$, | Reference value +5 |
| lower than $18^{\circ} \mathrm{C} / 64.4^{\circ} \mathrm{F}$ |  |
| Higher than or equal to $18^{\circ} \mathrm{C} / 64.4^{\circ} \mathrm{F}$, | Reference value |
| lower than $31^{\circ} \mathrm{C} / 87.8^{\circ} \mathrm{F}$ |  |
| Higher than $31^{\circ} \mathrm{C} / 87.8^{\circ} \mathrm{F}$ | Reference value -5 |

## 2-1-7 Exit and switchback sections

The exit and switchback sections exit paper on which fixing has ended with the exit roller that is rotated by forward rotation of the exit motor. In duplex copying, paper is turned over by reverse rotation of the exit motor.


Figure 2-1-20 Exit and switchback sections
(1) Feedshift guide
(2) Exit roller
(3) Exit pulley
(4) Feedshift guide
(5) Switchback roller
(6) Switchback pulley
(7) Exit switch (ESW)
(8) Feedshift switch (FSSW)


Figure 2-1-21 Exit and switchback sections block diagram

## 2-1-8 Duplex section

In duplex mode, after copying on to the reverse face of the paper, the paper is reversed in the switchback section and conveyed to the duplex unit. The paper is then conveyed to the MFP paper feed section by the upper and lower duplex feed rollers.

(1) Duplex feed pulley
(2) Upper duplex feed roller
(3) Duplex feed pulley
(4) Lower duplex feed roller
(5) Duplex paper conveying switch (DPPCSW)

Figure 2-1-22 Duplex section


Figure 2-1-23 Duplex section block diagram

## (1) Paper conveying operation in duplex copying

Paper of which copying onto the reverse side is complete is conveyed to the switchback section, the exit motor switches from forward rotation to reverse rotation to switch the exit roller to reverse rotation, and the paper conveying direction is reversed. Paper that has been switched back is conveyed to the duplex unit via the exit roller and the switchback roller. Paper that has been conveyed to the duplex unit is conveyed to the paper feed section again by rotation of the upper duplex feed roller and the lower duplex feed roller and copying onto the front side is performed.


Copying onto reverse side (forward rotation of exit motor)


Switchback operation (reverse rotation of exit motor)

Exit roller


Copying onto front side (forward rotation of exit motor)

Figure 2-1-24

## 2-2-1 Electrical parts layout

(1) PCBs


Figure 2-2-1 PCBs

1. Engine PCB (EPCB) $\qquad$ Controls the other PCBs, electrical components and optional devices.
2. Main PCB (MPCB) Controls the operation panel and laser scanner unit.
3. Power source PCB (PSPCB) Generates +24 V DC and 5V DC; controls the fixing heater.
4. High-voltage PCB (HVTPCB) Main charging. Generates high voltages for transfer and high voltages for separation.
5. Inverter PCB (INPCB) $\qquad$ Controls the exposure lamp.
6. CCD PCB (CCDPCB)

Reads the image off originals
7. Operation unit $\mathrm{PCB}(\mathrm{OPCB})$

Consists of the operation keys and display LEDs.
8. Drawer PCB (DPCB)

Controls the electrical components.
9. APC PCB (APCPCB)................................... Generates and controls the laser light
10. PD PCB (PDPCB) Controls horizontal synchronizing timing of laser beam.
11. Registration motor PCB (RMPCB)

Controls the registration motor.
12. Printer board PCB (PRNPCB)

Controls the printer functions.
13. LCD PCB (LCDPCB)

Controls the display of LCD.
14. Drawer main PCB (DMPCB)*1

Controls electrical components of the drawer.
15. Drawer heater PCB (DHPCB)*

Relays the drawer heater power.
*1: Optional for 16 ppm model./Standard for 20 ppm model.

## (2) Switches and sensors



Figure 2-2-2 Switches and sensors

1. Power switch (POWSW)
2. Front cover safety switch (FCSSW)
3. Left cover safety switch (LCSSW) $\qquad$
Turns the AC power on and off.
4. Paper switch (PSW) $\qquad$解 the safety circuit when the front cover is opened
5. Paper size length switch (PLSW). $\qquad$
$\qquad$
6. Paper size width switch (PWSW) Detects the width of paper in the drawer.
7. Bypass paper size width switch (BYPPWSW) $\qquad$ Detects the width of paper on the bypass tray.
8. Scanner home position switch (SHPSW). . Detects the optical system in the home position.
9. Original detection switch (ODSW) $\qquad$ Operates the original size detection sensor.
10. Original size detection sensor (OSDS) Detects the size of the original.
11. Registration switch (RSW)............................ Controls the secondary paper feed start timing.
12. Exit switch (ESW)

Detects a paper misfeed in the fixing section.
13. Feedshift switch (FSSW) Detects a paper misfeed in the switchback sect
14. Toner container sensor (TCS) Detects the quantity of toner in a toner container.
15. Toner container detection switch (TCDSW) $\qquad$ Detects the presence of the toner container.
16. Overflow sensor (OFS) ................................ Detects when the waste toner box is full.
17. Fixing thermistor (FTH) ................................ Detects the heat roller temperature.
18. Drawer left cover safety switch (DLCSSW)*1 Breaks the safety circuit when the drawer left cover is opened.
19. Drawer feed switch (DFSW)*1 ..................... Detects a paper misfeed.
20. Drawer paper switch (DPSW)*1 ................... Detects the presence of paper in the drawer.
21. Drawer paper size width switch (DPWSW)*1 Detects the width of paper in the drawer.
22. Drawer paper size length switch (DPLSW)*1 $\qquad$ Detects the length of paper in the drawer.
23. Duplex paper conveying switch (DUPPCSW)*2 $\qquad$ Detects a paper misfeed in the duplex unit.
*1: Optional for 16 ppm model./Standard for 20 ppm model.
*2: Optional.
(3) Motors


Figure 2-2-3 Motors

1. Drive motor (DM)

Drives the machine.
2. Scanner motor (SM)

Drives the optical system.
3. Exit motor (EM) Drives the exit section.
4. Cooling fan motor 1 (CFM1)

Cools the machine interior.
5. Cooling fan motor 2 (CFM2)

Cools the machine interior.
6. Cooling fan motor 3 (CFM3) Cools the machine interior.
7. Polygon motor (PM) Drives the polygon mirror.
8. Registration motor (RM)

Drives the registration roller
9. Drawer drive motor (DDM)*1 Drives the drawer section.
*1: Optional for 16 ppm model./Standard for 20 ppm model.

## (4) Other electrical components



Figure 2-2-4 Other electrical components

1. Paper feed clutch (PFCL)

Primary paper feed from the drawer.
2. Bypass paper feed solenoid (BYPPFSOL).. Primary paper feed from the bypass tray.
3. Exposure lamp (EL)

Exposes originals.
4. Cleaning lamp (CL).

Removes residual charge from the drum surface.
5. Fixing heater $\mathrm{M}(\mathrm{FH}-\mathrm{M})$

Heats the heat roller.
6. Fixing heater $\mathrm{S}(\mathrm{FH}-\mathrm{S})$

Heats the heat roller.
7. Fixing thermostat (FTS) Prevents overheating in the fixing section.
8. Drawer heater (DH)*2

Dehumidifies the drawer section.
9. Drawer heater (DH)*2 Dehumidifies the drawer section.
10. Drawer paper feed clutch (DPFCL)*1

Primary paper feed from the drawer.
11. Duplex feed clutch (DUPFCL)*2.

Controls the drive of the duplex feed roller.
*1: Optional for 16 ppm model./Standard for 20 ppm model.
*2: Optional.

## 2-3-1 Power source PCB



Figure 2-3-1 Power source PCB block diagram
The power source PCB (PSPCB) is a switching regulator that converts an AC input to generate 24 V DC and 5 V DC. It includes a rectifier circuit, a switching regulator circuit, a $24 \vee D C$ output circuit, a 5 V DC output circuit, overvoltage detection circuit, zero-cross circuit and a fixing heater control circuit.
The rectifier circuit full-wave rectifies the AC input using the diode bridge D1. The smoothing capacitor (C5) smoothes out the pulsed current from the diode bridge.
In the switching control circuit, switching circuit turns the power MOSFET (Q1) on and off to switch the voltage induced in the primary coil of the transformer (T1).
The 5 V DC output circuit rectifies and smoothes the voltage induced in the secondary coil of the transformer (T1) via diodes (D102) and smoothing capacitors (C102, C105), and the output is controlled by the overvoltage detection circuit (IC101). For 5 V DC output, the switching circuit of the switching control circuit changes the duty of the switching pulse width of the power MOSFET (Q1) via a photo coupler (PC1) based on the output voltage status to adjust the 5 V DC output.
The 24 V DC output circuit rectifies and smoothes the voltage induced in the secondary coil of the transformer (T1) via diodes (D101) and smoothing capacitors (C101, C104), and the output is controlled by the overvoltage detection circuit (IC101).
The zero-cross circuit detects zero-crossing of the AC input voltage with the AC detection circuit and outputs the zerocross signal (ZCROSSC) from the zero-cross output circuit through the photo coupler (PC3).
The fixing heater control circuit is divided into the sub-heater output (SH.OUT) and the main heater output (MH.OUT). When the control signals (SHEATN and MHEATN) input from the machine engine side show a low level, this circuit turns on the sub-heater and the main heater respectively by turning on the photo triac couplers ( PC 2 and PC 201 ) with a zerocross circuit to turn on the triacs (TRA1 and TR201) in the fixing heater ON/OFF circuit.
The power-saving control circuit performs power-saving control by turning off the 24 V DC output in the 24 V DC output ON/OFF switching circuit and controlling the switching control circuit and the AC detection circuit through the photo coupler (PC4) to decrease the switching frequency, stop the starting circuit in the switching control circuit, and stop the AC detection circuit when the sleep signal (SLEPN) input from the machine engine side is low.
In addition, 5 V DC 3-terminal regulator (IC102) is connected to the back of the 24 V DC output ON/OFF switching circuit to output +5 V 1 , and this output stops when the sleep signal (SLEPN) is low.
$220-240 \mathrm{~V}$ AC


120 V AC


Figure 2-3-2 Power source PCB silk-screen diagram

: Optional for 16 ppm model. Standard for 20 ppm model. ${ }^{*} 2:$ Optional.

## 2-3-2 Main PCB



Figure 2-3-3 Main PCB block diagram
The main PCB (MPCB) consists of mainly CPU (U56), program memory flash ROM (U23), work memory SDRAMs (U54, U57), XIO (U49), image processing ASIC (U7), memory copy ASIC (U20), codec IC (U19), AFE (U3), LCD controller (U17), EEPROM (U39), and RTC (U40).


Figure 2-3-4 Main PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O | Description |
| :---: | :---: | :---: | :---: | :---: |
| YC1 | 1 | CCDO | 1 | CCDPCB image scanning signal |
| Connected <br> to the CCD PCB | 2 | CCDON |  | Ground |
|  | 3 | CCDE | 1 | CCDPCB image scanning signal |
|  | 4 | CCDEN | - | Ground |
|  | 5 | +5V | O | 5 V DC power supply for CCDPCB |
|  | 6 | SGND | - | Ground |
|  | 7 | +12V | O | +12 V DC power supply for CCDPCB |
|  | 8 | SGND | - | Ground |
|  | 9 | CCDCLK | 0 | CCDCLK signal |
|  | 10 | SGND | - | Ground |
|  | 11 | CCDCLKN | 0 | CCDCLKN signal |
|  | 12 | SGND | - | Ground |
|  | 13 | RS | 0 | CCDPCB RS signal |
|  | 14 | SGND | - | Ground |
|  | 15 | CP | 0 | CCDPCB CP signal |
|  | 16 | SGND | - | Ground |
|  | 17 | SH | 0 | CCDPCB SH signal |
|  | 18 | SGND | - | Ground |
| YC2 | 1 | PDN | I | Laser sync signal |
| Connected <br> to the APC PCB | 2 | SGND | - | Ground |
|  | 3 | OUTPEN | 0 | Laser diode output signal |
|  | 4 | SAMPLEN | 0 | Laser light signal |
|  | 5 | VDON | O | Image differential signal (negative) |
|  | 6 | VDOP | 0 | Image differential signal (positive) |
|  | 7 | +5V1 | 0 | 5 V DC power supply for APCPCB |
| YC5 | 1 | SCAN7N | 0 | Key switch scan signal 7 |
| Connected to the operation unit PCB | 2 | SCAN6N | 0 | Key switch scan signal 6 |
|  | 3 | SCAN5N | 0 | Key switch scan signal 5 |
|  | 4 | SCAN4N | 0 | Key switch scan signal 4 |
|  | 5 | SCAN3N | 0 | Key switch scan signal 3 |
|  | 6 | SCAN2N | 0 | Key switch scan signal 2 |
|  | 7 | SCAN1N | 0 | Key switch scan signal 1 |
|  | 8 | SCANON | 0 | Key switch scan signal 0 |
|  | 9 | BUZERDRN | 0 | OPCB buzzer signal |
|  | 10 | +5V | 0 | 5 V DC power supply for OPCB |
|  | 11 | SGND | - | Ground |
| YC6 | 1 | POWERKEYN | 1 | Power key operating signal input |
| Connected to the operation unit PCB | 2 | LED0 | 0 | LED lighting selection signal 0 |
|  | 3 | LED1 | O | LED lighting selection signal 1 |
|  | 4 | LED2 | 0 | LED lighting selection signal 2 |
|  | 5 | LED3 | 0 | LED lighting selection signal 3 |
|  | 6 | LED4 | O | LED lighting selection signal 4 |
|  | 7 | KEY9 | 1 | Key switch return signal 9 |
|  | 8 | KEY8 | 1 | Key switch return signal 8 |
|  | 9 | KEY7 | 1 | Key switch return signal 7 |
|  | 10 | KEY6 | 1 | Key switch return signal 6 |
|  | 11 | KEY5 | 1 | Key switch return signal 5 |
|  | 12 | KEY4 | 1 | Key switch return signal 4 |
|  | 13 | KEY3 | 1 | Key switch return signal 3 |
|  | 14 | KEY2 | 1 | Key switch return signal 2 |
|  | 15 | KEY1 | 1 | Key switch return signal 1 |
|  | 16 | KEYO | 1 | Key switch return signal 0 |


| Connector | Pin No. | Signal | 1/0 | Description |
| :---: | :---: | :---: | :---: | :---: |
| YC7 | 1 | +5VSLEEP | 0 | 5 V DC power supply from LCDPCB |
| Connected | 2 | -12V | 0 | -12 V DC power supply from LCDPCB |
| to the LCD | 3 | LCDUD3 | 0 | LCD display data signal |
| PCB | 4 | LCDUD2 | O | LCD display data signal |
|  | 5 | LCDUD1 | 0 | LCD display data signal |
|  | 6 | LCDUD0 | 0 | LCD display data signal |
|  | 7 | LCDCP | 0 | LCD display control signal |
|  | 8 | LCDFLM | 0 | LCD display control signal |
|  | 9 | LCDENB | O | LCD display control signal |
|  | 10 | LCDLP | 0 | LCD display control signal |
|  | 11 | LCDVO | 0 | LCD display control signal |
|  | 12 | SGND | - | Ground |
|  | 13 | LCDGND | - | Ground |
| YC10 | 1 | +24V | 1 | 24 V DC power supply from PRNPCB |
| Connected to the printer board PCB | 2 | SGND | - | Ground |
|  | 3 | +12VCCD | 1 | 24 V DC power supply from PRNPCB |
|  | 4 | E2CSGND | - | Ground |
|  | 5 | E2CRSTN | 1 | Reset signal |
|  | 6 | E2CEGIRN | 1 | Engine communication E2CEGIRN signal |
|  | 7 | PDMASKN | 1 | Printing image interval signal |
|  | 8 | E2CEGSO | 1 | Engine serial communication reception |
|  | 9 | E2CSCKN | 0 | Engine communication clock signal |
|  | 10 | +5V | 1 | 5 V DC power supply from PRNPCB |
|  | 11 | E2CEGSI | 0 | Engine serial communication transmission |
|  | 12 | +5V | 1 | 5 V DC power supply from PRNPCB |
|  | 13 | E2CSBSYN | 1 | Engine communication E2CSBSYN signal |
|  | 14 | +3.3V | 1 | 3.3 V DC power supply from PRNPCB |
|  | 15 | E2CSDIR | 1 | Engine communication E2CSDIR signal |
|  | 16 | PLGCLK | 0 | PM clock signal |
|  | 17 | OUTEPN | 1 | Laser diode output signal |
|  | 18 | PVSYNC | 1 | Printing image interval signal |
|  | 19 | OVSYNC | 1 | Original scanning interval signal |
|  | 20 | +5VAPC | 1 | 5 V DC power supply from PRNPCB |
| YC11 | 1 | SGND | - | Ground |
| Connected to the printer board PCB | 2 | C2PW_UP_PRTN | 1 | C2PW_UP_PRTN signal |
|  | 3 | SGND | - | Ground |
|  | 4 | C2PW_RST_PRTN | 0 | C2PW_RST_PRTN signal |
|  | 5 | SGND | - | Ground |
|  | 6 | C2PEGIRN | 0 | Engine communication C2PEGIRN signal |
|  | 7 | C2PEGSO | 0 | Engine serial communication transmission |
|  | 8 | +5V | 1 | 5 V DC power supply from PRNPCB |
|  | 9 | C2PSCKN | 1 | Engine communication clock signal |
|  | 10 | +5V | 1 | 5 V DC power supply from PRNPCB |
|  | 11 | C2PEGSI | 0 | Engine serial communication reception |
|  | 12 | +5V | 1 | 5 V DC power supply from PRNPCB |
|  | 13 | C2SBSYN | 0 | Engine communication C2SBSYN signal |
|  | 14 | +3.3V | 1 | 3.3 V DC power supply from PRNPCB |
|  | 15 | C2PSDIR | 0 | Engine communication E2CSDIR signal |
|  | 16 | PRBDN | 0 | Laser sync signal |
|  | 17 | SGND | - | Ground |
|  | 18 | C2PVIDEO_PRN_N | 1 | C2PVIDEO_PRN_N signal |
|  | 19 | C2PVIDEO_PRN_P | 1 | C2PVIDEO_PRN_P signal |
|  | 20 | SGND | - | Ground |

## 2-3-3 Engine PCB



Figure 2-3-5 Engine PCB block diagram


Figure 2-3-6 Engine PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O | Description |
| :---: | :---: | :---: | :---: | :---: |
| YC1 |  | +12V | 0 | +12 V DC power supply for MPCB |
| Connected to the printer board PCB | 2 | OVSYNC | 0 | Original scanning interval signal |
|  | 3 | RSTN | 0 | Reset signal |
|  | 4 | EGRN | 0 | Engine communication EGRN signal |
|  | 5 | SDIR | 0 | Engine communication SDIR signal |
|  | 6 | SBSY | 0 | Engine communication SBSY signal |
|  | 7 | PDMASKN | 0 | Printing image interval signal |
|  | 8 | EGSI | 1 | Engine serial communication reception |
|  | 9 | SCKN | 1 | Engine communication clock signal |
|  | 10 | EGSO | 0 | Engine serial communication transmission |
|  | 11 | PLGCLK | 1 | PM clock signal |
|  | 12 | SGND | - | Ground |
|  | 13 | OUTEPN | 0 | Laser diode output signal |
|  | 14 | +5V | 0 | 5 V DC power supply for MPCB |
|  | 15 | +5V | 0 | 5 V DC power supply for MPCB |
|  | 16 | +5V | 0 | 5 V DC power supply for MPCB |
|  | 17 | SGND | - | Ground |
|  | 18 | SGND | - | Ground |
|  | 19 | SGND | - | Ground |
|  | 20 | +5V1 | 0 | 5 V DC power supply for PRNPCB |
|  | 21 | PGND | - | Ground |
|  | 22 | +24V | 0 | 24 V DC power supply for PRNPCB |
| YC3 | 1 | PLGCLKN | 0 | PM clock signal |
| Connected to the polygon motor, cleaning lamp, cooling fan motor 1, fixing thermister and overflow sensor | 2 | PLGRDYN | 1 | PM rotation sync signal |
|  | 3 | PLGDRN | 0 | PM on/off |
|  | 4 | PLGGND | - | Ground |
|  | 5 | PLG+24V4 | 0 | 24 V DC power supply for PM |
|  | 6 | ERASE+24V4 | 0 | 24 V DC power supply for CL |
|  | 7 | ERASE2N | 0 | CL on/off (2) |
|  | 8 | ERASE1N | 0 | CL on/off (1) |
|  | 9 | FAN1DRN | 0 | CFM1 on/off |
|  | 10 | +24V1 | 0 | 24 V DC power supply for CFM1 |
|  | 11 | THERMA+5V | 0 | 5 V DC power supply for FTH |
|  | 12 | THERMA | 1 | FTH analog signal |
|  | 13 | TONEGND | - | Ground |
|  | 14 | TONEFUL | 1 | OFS on/off |
|  | 15 | TONE+5V2 | 0 | 5 V DC power supply for OFS |
| YC4 | 1 | +5V | 0 | 5 V DC power supply for RM |
| Connected to the registration motor PCB | 2 | RMLOW | 0 | RM Low signal |
|  | 3 | RMCLK | 0 | RM clock signal |
|  | 4 | RMENB | 0 | RM on/off |
|  | 5 | SGND | - | Ground |
| YC5 | 1 | RLSOLN | 1 | Finisher/Job separator FSSW (RET) on/off |
| Connected to the finisher ${ }^{* 2} /$ /job separator*2 | 2 | SLSOLN | 1 | Finisher/Job separator FSSW (ACT) on/off |
|  | 3 | SCLK | 0 | Finisher/Job separator clock signal |
|  | 4 | SDI | 1 | Finisher serial communication reception/ Job separator JBESW on/off |
|  | 5 | SDO | 0 | Finisher/Job separator serial communication transmission |
|  | 6 | OPRDY | 1 | Finisher READY signal/ Job separator EPDSW on/off |
|  | 7 | OPSEL | 0 | Finisher SELECT signal |
|  | 8 | SGND | - | Ground |
|  | 9 | +5V4 | 0 | 5 V DC power supply for Finisher/Job separator |
|  | 10 | PGND | - | Ground |
|  | 11 | PGND | - | Ground |
|  | 12 | +24V4 | 0 | 24 V DC power supply for Finisher/Job separator |
|  | 13 | +24V4 | 0 | 24 V DC power supply for Finisher/Job separator |

*1: Optional for 16 ppm model. Standard for 20 ppm model. *2: Optional.

| Connector | Pin No. | Signal | I/O | Description |
| :---: | :---: | :---: | :---: | :---: |
| YC6 | 1 | ORGTIMN | 1 | DP original scanning interval signal |
| Connected to the DP*2 | 2 | DOPRDY | 1 | DP READY signal |
|  | 3 | DOPSEL | 0 | DP SELECT signal |
|  | 4 | SGND | - | Ground |
|  | 5 | DOPCLK | 0 | DP clock signal |
|  | 6 | DOPSDI | I | DP serial communication reception |
|  | 7 | DOPSDO | 0 | DP serial communication transmission |
|  | 8 | +5V4 | 0 | 5 V DC power supply for DP |
|  | 9 | PGND | - | Ground |
|  | 10 | PGND | - | Ground |
|  | 11 | +24V1 | 0 | 24 V DC power supply for DP |
|  | 12 | +24V1 | 0 | 24 V DC power supply for DP |
| YC7 | 1 | +24V4 | 0 | 24 V DC power supply for DM |
| Connected to the drive motor | 2 | PGND | - | Ground |
|  | 3 | SGND | - | Ground |
|  | 4 | +5V | 0 | 5 V DC power supply for DM |
|  | 5 | REM | 0 | DM on/off |
|  | 6 | RDY | 1 | DM rotation sync signal |
|  | 7 | CLK | 0 | DM clock signal |
| YC8 | 1 | BPPESW | 1 | BYPPSW on/off |
| Connected to the drawer PCB | 2 | C1PDSWN | 1 | PSW on/off |
|  | 3 | FCLTN | 0 | PFCL on/off |
|  | 4 | +24V1 | 0 | 24 V DC power supply for DPCB |
|  | 5 | BPSOLN | 0 | BYPPFCL on/off |
|  | 6 | ICLTN | 0 | DUPFCL on/off |
|  | 7 | IPPSWN | 1 | DUPPCSW on/off |
|  | 8 | BPWSW | 1 | BYPPWSW on/off |
|  | 9 | REGSWN | 1 | RSW on/off |
|  | 10 | TONEPY | 1 | TCS on/off |
|  | 11 | SGND | - | Ground |
|  | 12 | +5V2 | O | 5 V DC power supply for DPCB |
|  | 13 | C1PWSWN | 1 | PWSW on/off |
|  | 14 | HUMIDC | 1 | HUMSENS analog signal |
|  | 15 | HMCLK2 | 0 | HUMSENS clock signal (2) |
|  | 16 | HMCLK1 | 0 | HUMSENS clock signal (1) |
|  | 17 | TEMP | 1 | HUMSENS analog signal |
| YC9 | 1 | HVCLK | 0 | Developing bias clock signal |
| Connected to the highvoltage PCB | 2 | +5V | 0 | 5 V DC power supply for HVTPCB |
|  | 3 | SHVISELN | 0 | Separation high-voltage switch signal |
|  | 4 | PGND | - | Ground |
|  | 5 | MHVDRN | 0 | Main charging high-voltage on/off |
|  | 6 | PGND | - | Ground |
|  | 7 | SHVDRN | 0 | Separation high-voltage on/off |
|  | 8 | PGND | - | Ground |
|  | 9 | MHVADJ | 0 | Main charging high-voltage adjust signal |
|  | 10 | PGND | - | Ground |
|  | 11 | THVDRN | 0 | Transfer high-voltage on/off |
|  | 12 | +24V4 | 0 | 24 V DC power supply for HVTPCB |
|  | 13 | THVADJ | 0 | Transfer high-voltage adjust signal |
|  | 14 | +24V4 | 0 | 24 V DC power supply for HVTPCB |
|  | 15 | PGND | - | Ground |
|  | 16 | +24V4 | 0 | 24 V DC power supply for HVTPCB |

1: Optional for 16 ppm model. Standard for 20 ppm model. *2: Optional.

*1: Optional for 16 ppm model. Standard for 20 ppm model. *2: Optional.


## 2-3-4 Printer board PCB



Figure 2-3-7 Printer board PCB block diagram


Figure 2-3-8 Printer board PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O | Description |
| :---: | :---: | :---: | :---: | :---: |
| YC6 | 1 | +12V | 1 | +12 V DC power supply from EPCB |
| Connected to the engine PCB | 2 | OVSYNC | 1 | Original scanning interval signal |
|  | 3 | RSTN | 1 | Reset signal |
|  | 4 | EGRN | 1 | Engine communication EGRN signal |
|  | 5 | SDIR | 1 | Engine communication SDIR signal |
|  | 6 | SBSY | 1 | Engine communication SBSY signal |
|  | 7 | PDMASKN | 1 | Printing image interval signal |
|  | 8 | EGSI | 0 | Engine serial communication transmission |
|  | 9 | SCKN | O | Engine communication clock signal |
|  | 10 | EGSO | 1 | Engine serial communication reception |
|  | 11 | PLGCLK | 0 | PM clock signal |
|  | 12 | SGND | - | Ground |
|  | 13 | OUTEPN | 1 | Laser diode output signal |
|  | 14 | +5V | 1 | 5 V DC power supply from EPCB |
|  | 15 | +5V | 1 | 5 V DC power supply from EPCB |
|  | 16 | +5V | 1 | 5 V DC power supply from EPCB |
|  | 17 | SGND | - | Ground |
|  | 18 | SGND | - | Ground |
|  | 19 | SGND | - | Ground |
|  | 20 | +5V1 | 1 | 5 V DC power supply from EPCB |
|  | 21 | PGND | - | Ground |
|  | 22 | +24V | 1 | 24 V DC power supply from EPCB |
| YC7 | 1 | +24V | 0 | 24 V DC power supply for MPCB |
| Connected to the main PCB | 2 | SGND | - | Ground |
|  | 3 | +12VCCD | 0 | +12 V DC power supply for MPCB |
|  | 4 | E2CSGND | - | Ground |
|  | 5 | E2CRSTN | 0 | Reset signal |
|  | 6 | E2CEGIRN | 0 | Engine communication E2CEGIRN signal |
|  | 7 | PDMASKN | 0 | Printing image interval signal |
|  | 8 | E2CEGSO | O | Engine serial communication transmission |
|  | 9 | E2CSCKN | 1 | Engine communication clock signal |
|  | 10 | +5V | 0 | 5 V DC power supply for MPCB |
|  | 11 | E2CEGSI | 1 | Engine serial communication reception |
|  | 12 | +5V | 0 | 5 V DC power supply for MPCB |
|  | 13 | E2CSBSYN | 0 | Engine communication E2CSBSYN signal |
|  | 14 | +3.3V | 0 | 3.3 V DC power supply for MPCB |
|  | 15 | E2CSDIR | 0 | Engine communication E2CSDIR signal |
|  | 16 | PLGCLK | 1 | PM clock signal |
|  | 17 | OUTEPN | 0 | Laser diode output signal |
|  | 18 | PVSYNC | 0 | Printing image interval signal |
|  | 19 | OVSYNC | 0 | Original scanning interval signal |
|  | 20 | +5VAPC | 0 | 5 V DC power supply for MPCB |



## 2-3-5 Operation unit PCB



Figure 2-3-9 Operation unit PCB block diagram
The operation unit PCB (OPPCB) consists of key switches, LEDs and buzzer. The lighting of LEDs is determined by scan signals (SCAN0 to SCAN7) and LED lighting selection signals (LED0 to LED4) from the main PCB (MPCB). The key switches operated are identified by the scan signals (SCAN0 to SCAN7) and the return signals (KEY0 to KEY9).
As an example, to light L1, the LED lighting selection signal (LED4) should be driven low in synchronization with a low level on the scan signal (SCANO). LEDs can be lit dynamically by repeating such operations.
As another example, if K1 is pressed, the corresponding key switch is turned on feeding the low level of the scan signal (SCAN0) back to the main PCB (MPCB) via the return signal (KEY9). The main PCB (MPCB) locates the position where the line outputting the scan signal and the line inputting the return signal cross, and thereby determines which key switch was operated.


Figure 2-3-10 Operation unit PCB silk-screen diagram


## 2-3-6 CCD PCB



Figure 2-3-11 CCD PCB block diagram
The CCD PCB (CCDPCB) is equipped with a CCD sensor (U2) for original scanning.
The clock signals for driving the CCD sensor (U2) are sent from the main PCB (MPCB), and then input to the CCD sensor (U2) via the clock drivers (U1 and U3).
Image signals are analog signals. Even- and odd-numbered pixels are output separately. These analog image signals are amplified in the transistors (TR1 to 4) and then transmitted to the analog signal processing circuit in the main PCB (MPCB).


Figure 2-3-12 CCD PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O |  |
| :--- | :---: | :--- | :---: | :--- |
| YC1 | 1 | SGND | - | Ground |
| Connected | 2 | SH | Description |  |
| to the main | 3 | SGND | - | MPCB SH signal |
| PCB | 4 | CP | Ground |  |
|  | 5 | SGND | - | MPCB CP signal |
|  | 6 | RS | Ground |  |
|  | 7 | SGND | - | MPCB RS signal |
|  | 8 | CCDCLKN | I | CCDCLKN signal |
|  | 9 | SGND | - | Ground |
|  | 10 | CCDCLK | I | CCDCLK signal |
|  | 11 | SGND | - | Ground |
|  | 12 | +12V | I | +12 V DC power supply from MPCB |
|  | 13 | SGND | - | Ground |
|  | 14 | +5V | I | 5V DC power supply from MPCB |
|  | 15 | CCDEN | - | Ground |
|  | 16 | CCDE | O | CCDPCB image scanning signal |
|  | 17 | CCDON | - | Ground |
|  | 18 | CCDO | O | CCDPCB image scanning signal |

Timing chart No. 1 Paper feed from drawer, single-side mode, original size A4/11" x 8 1/2", two sheets

Timing chart No. 2 Paper feed from drawer, single-side mode, original size A3/11" x 17", two sheets

Timing chart No. 3 Paper feed from first paper feeder (optional for 16 ppm model/standard for 20 ppm model), single-side mode, original size A4/11" x 8 1/2", two sheets

Timing chart No. 4 Paper feed from second paper feeder (optional), single-side mode, original size A4/11" x 8 1/2", two sheets

Chart of image adjustment procedures

| Adjust- |  |  |  | Mai | itenance mode |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | rem | Image | Description | Item No. | Display | Originar | Page | Remarks |
| (1) | Adjusting the magnification in the main scanning direction (printing adjustment) |  | Polygon motor speed adjustment | U053 | POLY | U053 test pattern | 1-4-13 |  |
| (2) | Adjusting the magnification in the auxiliary scanning direction (printing adjustment) | $\square \square_{\downarrow}$ | Drive motor speed adjustment | U053 | MAIN | U053 test pattern | 1-4-13 |  |
| (3) | Adjusting the center line of the bypass tray (printing adjustment) |  | Adjusting the LSU print start timing | U034 | LSU BYP | U034 test pattern | 1-6-18 |  |
| (4) | Adjusting the center line of the drawers (printing adjustment) |  | Adjusting the LSU print start timing | U034 | LSU OUT | U034 test pattern | 1-6-18 | First paper feeder: select LSU T1 Second paper feeder: select LSU T2 Third paper feeder: select LSU T3 Duplex copying: select LSU DUP |
| (5) | Adjusting the leading edge registration of the bypass tray (printing adjustment) | $$ | Registration motor turning on timing (secondary paper feed start timing) | U034 | RCL BYP | U034 test pattern | 1-6-16 |  |
| (6) | Adjusting the leading edge registration of the drawer (printing adjustment) |  | Registration motor turning on timing (secondary paper feed start timing) | U034 | RCL ON | U034 test pattern | 1-6-16 | First paper feeder: select RCL T1 Second paper feeder: select RCL T2 Third paper feeder: select RCL T3 Duplex copying: select RCL DUP |
| (7) | Adjusting the leading edge margin (printing adjustment) | $\begin{array}{\|l\|l\|} \hline \nabla \\ \hline \star & \\ \hline \end{array}$ | LSU illumination start timing | U402 | LEAD | U402 test pattern | 1-6-20 |  |
| (8) | Adjusting the trailing edge margin (printing adjustment) |  | LSU illumination end timing | U402 | TRAIL | U402 test pattern | 1-6-20 |  |


| $\begin{array}{\|c} \hline \text { Adjust- } \\ \text { ing } \\ \text { order } \end{array}$ | Item | Image | Description | Maintenance mode |  | Original | Page | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Item No. | Display |  |  |  |
| (9) | Adjusting the left and right margins (printing adjustment) |  | LSU illumination start/end timing | U402 | AC | U402 test pattern | 1-6-20 |  |
| (10) | Adjusting magnification of the scanner in the main scanning direction (scanning adjustment) |  | Data processing | U065 | MAIN SCAN ADJ | Test chart | 1-6-33 | No adjustment for copying using the DP. |
| (11) | Adjusting magnification of the scanner in the auxiliary scanning direction (scanning adjustment) |  | Original scanning speed | $\begin{aligned} & \mathrm{U} 065 \\ & \cup 070 \end{aligned}$ | $\begin{aligned} & \text { SUB SCAN } \\ & \text { ADJ } \end{aligned}$ | Test chart | $\begin{aligned} & \hline 1-6-34 \\ & 1-4-16 \end{aligned}$ | U065: For copying an original placed on the contact glass. U070: For copying originals from the DP. |
| (12) | Adjusting the center line (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{aligned} & \hline \text { U067 } \\ & \cup 072 \end{aligned}$ | 二 | Test chart | $\begin{aligned} & 1-6-36 \\ & 1-4-18 \end{aligned}$ | U067: For copying an original placed on the contact glass. U072: For copying originals from the DP. |
| (13) | Adjusting the leading edge registration (scanning adjustment) |  | Original scan start timing | U066 U071 | 二 | Test chart | $\begin{aligned} & 1-6-35 \\ & 1-4-17 \end{aligned}$ | U066: For copying an original placed on the contact glass. U071: For copying originals from the DP. |
| (14) | Adjusting the leading edge margin (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{array}{r} \text { U403 } \\ \text { U404 } \end{array}$ | B MARGIN <br> B MARGIN | Test chart | $\begin{aligned} & 1-6-37 \\ & 1-4-44 \end{aligned}$ | U403: For copying an original placed on the contact glass. U404: For copying originals from the DP. |
| (15) | Adjusting the trailing edge margin (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{aligned} & \mathrm{U} 403 \\ & \mathrm{U} 404 \end{aligned}$ | D MARGIN <br> D MARGIN | Test chart | $\begin{aligned} & 1-6-37 \\ & 1-4-44 \end{aligned}$ | U403: For copying an origina placed on the contact glass. U404: For copying originals from the DP. |
| (16) | Adjusting the left and right margins (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{aligned} & \text { U403 } \\ & \text { U404 } \end{aligned}$ | A/C MARGIN A/C MARGIN | Test chart | $\begin{aligned} & 1-6-37 \\ & 1-4-44 \end{aligned}$ | U403: For copying an origina placed on the contact glass. <br> U404: For copying originals from the DP. |

When maintenance item U092 (Adjusting the scanner automatically) is run using the specified original (P/N 2A068021), the following adjustments are automatically made: Adjusting the scanner center line (U067)
Adjusting the scanner magnification in the main scanning direction (U065) Adjusting the scanner leading edge registration (U066)
Adjusting the scanner magnification in the auxiliary scanning direction (U065)
When maintenance item U076 (Adjusting the DP automatically) is run using the specified original (P/N 2A068021), the following adjustments are automatically made: Adjusting the DP magnification (U070) Adjusting the DP scanning timing (U071)
Adjusting the DP center line (U072)

## Image quality

| Item | Specifications |
| :--- | :--- |
| 100\% magnification | Copier: $\pm 0.8 \%$ |
| Enlargement/reduction | Using DP: $\pm 1.5 \%$ |
|  | Copier: $\pm 1.0 \%$ |
| Lateral squareness | Using DP: $\pm 1.5 \%$ |
| Margins | Copier: $\pm 1.5 \mathrm{~mm} / 375 \mathrm{~mm}$ |
|  | Using DP: $\pm 3.0 \mathrm{~mm} / 375 \mathrm{~mm}$ |
|  | A: $3.0 \pm 2.5 \mathrm{~mm}$ |
|  | B: $3.0 \pm 2.5 \mathrm{~mm}$ |
|  | C: $3.0 \pm 2.5 \mathrm{~mm}$ |
|  | D: $3.0 \pm 2.5 \mathrm{~mm}$ |
|  | Drawer: $\pm 2.5 \mathrm{~mm}$ |
|  | Bypass: $\pm 2.5 \mathrm{~mm}$ |
|  | Duplex copying: $\pm 2.5 \mathrm{~mm}$ |
|  | Deading edge registration |
|  | Drawer: 1.5 mm or less |
|  | Bypass: 1.5 mm or less |
|  | Duplex copying: 2.0 mm or less |
|  | Drawer: $\pm 2.0 \mathrm{~mm}$ |
|  | Bypass: feed (left-right difference $\pm 2.0 \mathrm{~mm}$ |
|  | Duplex copying: $\pm 3.0 \mathrm{~mm}$ |

## Maintenance parts list

| Maintenance part name |  | Part No. | Alternative part No. | Fig. No. | Ref. <br> No. |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Name used in service manual | Name used in parts list |  |  |  |  |
| Paper feed pulley | PULLEY, PAPER FEED | 2AR07220 |  | 7 | 39 |
| Separation pulley | PULLEY, SEPARATION | 2AR07230 |  | 7 | 40 |
| Forwarding pulley | PULLEY, LEADING FEED | 2AR07240 |  | 7 | 41 |
| Drawer paper feed pulley | PULLEY, PAPER FEED | 2AR07220 |  | 4 | 16 |
| Drawer separation pulley | PULLEY, SEPARATION | 2AR07230 |  | 4 | 17 |
| Drawer forwarding pulley | PULLEY, LEADING FEED | 2AR07240 |  | 4 | 18 |
| Bypass paper feed pulley | PARTS, BYPASS PULLEY, SP | 2C993130 |  | 8 | 19 |
| Bypass separation pad | PARTS, BYPASS PAD, SP | 2 C 993140 |  | 8 | 15 |
| Left registration roller | ROLLER REGIST LEFT | 2C916020 |  | 6 | 1 |
| Right registration roller | RIGHT ROLL REGIST | 2C907180 |  | 7 | 9 |
| Registration cleaner | PARTS, REGIST CLEANER, ASSY | $2 \mathrm{C993210}$ |  | 7 | 27 |
| Trans guide film | FILM RIGHT TRANS A | 2C917220 |  | 7 | 28 |
| Feed roller | ROLLER FEED | 3HW06020 |  | 4 | 3 |
| Feed pulley | PULLEY FEED | 2BL16080 |  | 3 | 24 |
| Slit glass | CONTACT GLASS ADF | 2C912280 |  | 10 | 27 |
| Contact glass | CONTACT GLASS | 2C912250 |  | 10 | 24 |
| Mirror 1 | MIRROR A | 2C912390 |  | 10 | 37 |
| Mirror 2 and mirror 3 | MIRROR B | 2AV12160 |  | 10 | 4 |
| Lens | LENS | 2 C 912500 |  | - | - |
| Reflector | REFLECTOR SCANNER | 2C912110 |  | 10 | 12 |
| Exposure lamp | LAMP SCANNER YG | 2C912090 |  | 10 | 10 |
| Front scanner rail | FRONT RAIL SCANNER | 2C912070 |  | - | - |
| Rear scanner rail | REAR RAIL SCANNER | 2C912080 |  | - | - |
| Original size detection sensor | SENSOR ORIGINAL | 2C912090 |  | 10 | 55 |
| Transfer roller | ROLLER TRANSFER | 2C917010 |  | 6 | 21 |
| Separation electrode | PLATE STA ELIMINATION | 2C917080 |  | 6 | 28 |
| Developing unit | PARTS, DV-410, SP | 302C993031 | 2C993031 | 11 | 1 |
| Drum unit | SET, MK-410 | 2C982010 |  | 11 | 5 |
| Fixing unit | PARTS, FK-410(A), SP | 302C993052 | 2C993052 | 12 | 1 |
| Fixing unit | PARTS, FK-410(E), SP | 302C993062 | 2C993062 | 12 | 1 |
| Heat roller | ROLLER HEAT | 302C920051 | 2C920051 | 12 | 26 |
| Press roller | ROLLER PRESS | 2C920060 |  | 12 | 6 |
| Heat roller separation claw | SEPARATOR ASSY | 302FT20120 | 2FT20120 | 12 | 24 |
| Exit roller | ROLLER EXIT INNER | 2C921010 |  | 9 | 17 |
| Exit pulley | PULLEY EJECT | 2C921360 |  | 9 | 46 |
| Switchback roller | ROLLER FEED SHIFT | 2C921020 |  | 9 | 18 |
| Switchback pulley | PULLEY FEED SHIFT | 2C921040 |  | 9 | 19 |

Periodic maintenance procedures

| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Test copy and <br> test print | Perform at the maxi- <br> mum copy size | Test copy | Every service |  |  |



| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Paper feed section | Paper feed pulley <br> Separation pulley <br> Forwarding pulley <br> Drawer paper feed pulley <br> Drawer separation pulley <br> Drawer forwarding pulley <br> Bypass paper feed pulley <br> Bypass separation pad <br> Left registration roller <br> Right registration roller <br> Registration cleaner <br> Trans guide film <br> Feed roller <br> Feed pulley | Clean or replace Clean or replace Clean or replace Clean or replace Clean or replace Clean or replace Clean or replace Clean or replace Clean or replace Clean Clean or replace Clean or replace Clean or replace Clean or replace | Every 150,000 counts <br> Every 150,000 counts <br> Every 150,000 counts | Clean with the alcohol. Clean with the alcohol. Clean with the alcohol. Clean with the alcohol. Clean with the alcohol. Clean with the alcohol. Clean with the alcohol. Clean with the alcohol. Clean with alcohol or a dry cloth. Clean with alcohol or a dry cloth. Vacuum. <br> Clean with the alcohol. Clean with alcohol or a dry cloth. | $\begin{aligned} & 1-6-5 \\ & 1-6-3 \\ & 1-6-5 \\ & 1-6-9 \\ & 1-6-8 \\ & 1-6-9 \\ & 1-6-13 \\ & 1-6-13 \\ & 1-6-15 \\ & 1-6-15 \\ & 1-6-7 \end{aligned}$ |

$\sqrt{ }$


| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :---: |
| Transfer and <br> separation <br> section | Transfer roller <br> Separation electrode | Clean <br> Check or clean | - | Vaccum or clean with a dry cloth. <br> Clean with the equipped brush. | 1-6-42 |



| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :---: |
| Developing <br> section | Developing unit | Check or replace | - | Replace if the problem occurs. | 1-6-41 |



| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Drum section | Drum unit | Check or replace | Every 150,000 counts | Replace if the problem occurs. | 1-6-38 |



| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fixing section | Fixing unit Heat roller Press roller Heat roller separation claw | Check or replace <br> Clean <br> Clean <br> Clean or replace | Every 150,000 counts <br> Every 150,000 counts <br> Every 150,000 counts | Replace if the problem occurs. Clean with alcohol. Clean with alcohol. Clean with alcohol. Replace if it is being lacking, deforme d or rubbing. | $\begin{array}{\|l\|} \hline 1-6-43 \\ 1-6-48 \\ 1-6-45 \\ 1-6-47 \end{array}$ |



| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Exit section | Exit roller <br> Exit pulley | Check or clean <br> Check or clean | - | Clean with alcohol or a dry cloth. |  |
|  | Switchback roller | Clean with alcohol or a dry cloth. |  |  |  |
| Switchback pulley | Check or clean | - | Clean with alcohol or a dry cloth. |  |  |



| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Covers | Covers | Clean | Every 150,000 counts | Clean with alcohol or a dry cloth. |  |



| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :---: | :--- | :--- | :--- |
| Other | Image quality | Check and adjust | Every service |  |  |



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[^0]:    *Initial setting for executing maintenance item U020

[^1]:    *Initial setting for executing maintenance item U020

[^2]:    *Initial setting for executing maintenance item U020

[^3]:    *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

[^4]:    *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

[^5]:    *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

[^6]:    *1: Optional.

[^7]:    *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

[^8]:    *1: Optional. *2: Optional for 16 ppm model. Standard for 20 ppm model.

[^9]:    *: 20 ppm model only.

[^10]:    *: 20 ppm model only.

[^11]:    *: 20 ppm model only.

